

Exciting Career Opportunity!

BENEFITS OF WORKING FOR AOC

- ◆ The state of Washington offers a comprehensive benefits package, including health, dental, life and long-term disability insurance
- ◆ Vacation leave
- ◆ Sick leave
- ◆ Shared leave
- ◆ Family – Medical leave
- ◆ Military and Civil leave
- ◆ Eleven paid holidays per year
- ◆ A state retirement plan
- ◆ Deferred Compensation Program
- ◆ Membership in the Public Employees' Retirement System
- ◆ Opportunities to participate in a Medical Flexible Spending Arrangement and Dependent Care Assistance Programs

WHERE IS AOC LOCATED?

The Administrative Office of the Courts is located in Olympia, Washington, on Interstate 5 between Seattle, Washington and Portland, Oregon. Olympia and the surrounding Thurston County area offer numerous social, recreational, educational, and cultural opportunities. Natural features include Puget Sound, the Olympic National Park to the west, and Mt. Rainier to the east. Mount St. Helens and the Pacific Ocean beaches are within a two hour drive of the city.

Administrative Office of the Courts JOB #2016-005-I03

SENIOR SYSTEM SUPPORT ANALYST

[>Click Here for Further Information<](#)

SALARY: \$68,412 TO \$89,712 per year DOQ

LOCATION: Olympia, Washington

OPENS: January 22, 2016

CLOSES: February 8, 2016

POSITION PROFILE

Develops, integrates and maintains applications, software, systems and associated workflow processes for AOC information systems serving the needs of the Washington judiciary.

Reporting to an Information Technology Manager or equivalent, this is a senior level position that works independently and exercises decision-making responsibility commensurate with the high level of technical expertise required of the position. Work products are expected to be of the highest quality, and may be utilized to review and evaluate the technical work products of lower level system integrators.

DUTIES AND RESPONSIBILITIES

- Review and comment on functional and technical specifications
- Develop and maintain code in an environment including Java, C#, BizTalk, SQL Server and DB2
- Unit test code using manual and automated test processes
- Resolve all assigned code defects
- Conduct code reviews with the project team as needed
- Collaborate with the project team and other internal cross-teams for testing and deploying code in support of various efforts
- Perform system, regression, and user acceptance testing using both manual and automated test processes with all assignments and work products being delivered
- Determine if the application performs according to the requirements
- Determine business impact, resolve, or escalate issues resulting from failed tests

AOC PROFILE

The Administrative Office of the Courts (AOC) is a department of the Washington State Supreme Court. Established by state statute in 1957, the mission of the AOC is to advance the efficient and effective operation of the Washington State judicial system.

The AOC carries out its mission through formulation of policy and legislative initiatives, court technology development, educational programs, and program support for 428 Washington judges and their staff. The AOC draws its employees from a wide range of professions including legal, information technology, research, education, and judicial administration.

The agency is administered by an executive team that is committed to maintaining a dedicated and diverse workforce that provides the highest quality of customer service and continuously develops strategies for improving the performance and effectiveness of the court system in Washington.

AGENCY-WIDE VALUES & COMPETENCIES

Agency Values

- Integrity
- Honesty
- Accountability
- Teamwork
- Trust
- Respect
- Customer Service
- Communication

Behavioral Competencies

- Influencing
- Problem solving
- Planning/organizing
- Consulting
- Relationship building
- Tact/diplomacy

Administrative Office of the Courts / JOB #2016-005-103

- Regression test the application when defects have been corrected and resubmitted
- Work collaboratively with the various AOC staff and court customers
- Prioritize work appropriately, carrying out assignments with the appropriate level of direction and completing tasks within deadlines
- Monitor work progress, informing team leaders, team managers and/or customers of project status, problems or obstacles and workload problems in a timely manner
- Provide timely and accurate status reports
- Work with customers to create, develop and document detailed Interface specifications for assigned projects/ changes which meet data exchange standards, best practices and meet business requirements

See Job Description at www.courts.wa.gov/employ.

Key Competencies

Knowledge, Skills and Ability

- ◆ Expert level skills in Java, C# or BizTalk
- ◆ Expert level skills in software development methodologies, design and implementation
- ◆ Expert level skills in SQL and stored procedures
- ◆ Experience in interpreting complex instructional manuals, guidelines, and procedures
- ◆ Working knowledge of MS Entity Framework
- ◆ Working knowledge of object oriented design techniques
- ◆ Experience in using common desktop work flow tools, including but not limited to Microsoft Office Suite: Excel, Power Point, Visio, and Word
- ◆ Excellent skills in research and analysis
- ◆ Experience in analytical thinking, problem solving, troubleshooting, resolving conflicts and bringing others to consensus
- ◆ Experience in planning, organizing and time management
- ◆ Experience in handling multiple competing priorities and producing quality detailed work within tight time frames
- ◆ Experience working with Web Services (REST) and API Management
- ◆ Experience working with XML, XSD and XSLT
- ◆ Experience in scripting for automation and integration
- ◆ Experience in version control systems

Desirable Knowledge, Skills and Abilities

- ◆ Advanced degree in Computer Science or Engineering
- ◆ An understanding of court business processes and court data
- ◆ Experience working with SharePoint, Rational Clear Quest, Visual Studio Online/TFS, MS Entity Framework, automated build and deploy agents

The AOC is committed to the practice of equal employment opportunity and non-discrimination for all persons without regard to race, creed, color, national origin, sex, marital status, sexual orientation, age, honorably discharged veteran or military status, or the presence of any sensory, mental, or physical disability or the use of a trained dog guide or service animal by a person with a disability. Persons of disability needing assistance in the application process, or those needing this announcement in an alternative format, please contact Colleen Clark, AOC Human Resource Office, at (360) 704-4143 or fax (360) 586-4409, or via email to Employment@courts.wa.gov.

SPECIAL NOTE:

All employees hired by the Administrative Office of the Courts are required to be fingerprinted for a criminal history background check with continued employment with the AOC contingent upon the results of this background check.

Application materials will be screened for the purposes of determining who will be selected for an interview.

- ◆ Experience in creating unit tests using NUnit and JUnit frameworks
- ◆ Interpersonal skills to work across boundaries and to establish and maintain professional working relationships with co-workers, customers and clients
- ◆ Ability to effectively communicate both orally and in writing; communicate proficiently in written reports and deliver information through presentations
- ◆ Ability to understand customer expectations and meet those expectations
- ◆ Ability to identify, analyze and resolve problems in a consultative manner bringing problems together with recommendations for solutions
- ◆ Ability to think critically, exercise judgment and make sound decisions and recommendations consistent with organizational objectives
- ◆ Skill to prioritize and adjust priorities within workload assignments based on business need and/or direction from senior staff or management
- ◆ Ability to lead, coach and mentor lower level staff
- ◆ Ability to self-initiate, achieve excellent results with little need for direct oversight
- ◆ Ability to accept personal responsibility for the quality and timeliness of work
- ◆ Knowledge/understanding of the overall impact of the enterprise such that they can independently deal with high risk, high profile initiatives impacting services
- ◆ Knowledge of organizational business processes, computer applications, operating systems, and current technologies available to facilitate product & service delivery to customers
- ◆ Ability to learn new concepts and skills; absorb and retain new information
- ◆ Ability to expertly deploy knowledge and skills in a combination of the following technology and business areas:

- Microsoft Office - Word, Excel, PowerPoint, Visio and Project
- Application programming fundamentals
- General business and accounting practices and procedures
- Methodologies and principles of business process engineering (BPE / BPM)
- Principles of change management
- Quality assurance methodologies
- Packaged application systems featuring a high level of configurability to end-user requirements
- Project management methodologies and procedures
- Data exchange and data warehousing
- Best practices for data security
- General knowledge of the fundamentals of enterprise architecture



THE PREFERRED CANDIDATE WILL HAVE

- 5 or more years of C# or Java experience
- 5 or more years of BizTalk experience
- 5 or more years of XML experience
- 5 or more years of experience with SQL Development (DB2, SQL Server, SQL Server Integration Services, Stored Procedures)
- 5 or more years of experience with J2EE or .NET Framework and Service Oriented Architecture design and development
- 5 or more years of software testing experience
- 5 or more years of systems or requirements analysis experience

Also Desirable Are:

Entity Framework 6	XML	XSLT	
J query	J unit	IIS	
OOP	HTML5	Java- script	Jagacy

QUALIFICATIONS AND CREDENTIALS

A bachelor's degree in Information Technology, computer science OR closely allied field;
AND

Eight (8) years of experience working in a complex information technology environment including direct experience with a major systems integration effort.

A combination of education and experience demonstrating a working knowledge of the duties, responsibilities and competencies of the Senior System Integrator may substitute for qualifications listed.

The successful candidate must score in the "Master" range (4.0 or above) on a Brainbench skills assessment in either Java or C#.

APPLICATION PROCEDURE

To be Considered for this Position, Please Submit:

- A **cover letter** specifying how you meet the qualifications of the position (no more than two pages);
- A chronological **resume** describing your prior job experience to include employers, dates of employment (by total months/years), description of duties, and education; and
- A completed AOC **Application for Employment** (found at www.courts.wa.gov/employ).

Failure to submit the required materials listed above may eliminate your application from consideration.

Submission by email is preferred: Employment@courts.wa.gov; or you can fax to (360) 586-4409; or send by mail to Administrative Office of the Courts, PO Box 41170, Olympia, WA 98504-1170