

QUESTIONS

1. As a nonpublic corporation can we comply with Section 3.2.1 by providing the last three (3) years of comparative financial statements?
Answer: See section 3.2.2 for nonpublic corporations

2. Can you please confirm that in order to comply with Section 3.2.1 nonpublic corporations must provide a credit rating report and credit rating score? Is it intended that such a credit rating be provided from a service such Moody's, S&P, or A.M. Best?
Answer: Required under section 3.2.2.2 for alternatives for nonpublic corporations.

3. Are you looking for vendor to integrate with your existing eFiling portal or are you looking for a replacement for your current portal?
Answer: The vendor solution will integrate with our existing portal and is not expected to create one. Integration means retrieving data from an information store provided by our portal.

4. How many total users will be doing document and data capture via scanner or electronic import? How many total users will be using the content management system? What is the average number of users assessing the system at one time?
Answers: We estimate about 56 total users will be performing document and data capture via scanner or electronic means during the import process. Total number of users is listed in Technical Requirement #21. Vendors should keep in mind that this is a new system and a new way of doing business for the Appellate Courts and we rely on the vendor to tell us what their experience has been for user usage of their product components.

5. What is the estimated size of the repository (total number of images)?
Answer: Our current estimate of pages is around 12,177,680.

6. In Exhibit T, the requirement to integrate with other 3rd party capture products? What other 3rd party capture software will be used to capture documents being scanned that will require integration with the system? Are we responsible for these integrations, or will the 3rd party capture software company be responsible?
Answers: A list of our capture products is provided in Exhibit R. Capture software includes Laserfiche, Adobe Acrobat Pro, Flowport, ScandAll Pro, and Konica Minolta. Vendors are responsible for making sure our current capture solutions can be used with your recommended solution.

7. In the Technical Requirements section (Exhibit H), requirement numbers 61 and 62, is this written for Microsoft?
Answer: No. SharePoint is part of our enterprise and we want to have the ability to leverage this investment.

8. How many form types do the Courts use that will be inputted into the system? How many fields on each form type will the courts be extracting?

Answer: This is a new product and we expect we will be creating new E-forms to support the documents and workflows to support the new process.

9. Is any type of capture software or advanced capture software being purchased with this? Or is the RFP only for enterprise content management software?

Answer: Please refer to the answer to Question 6. In accordance to the RFP requirements and statement of work, the RFP is for a complete enterprise content management solution excluding hardware.

10. We are a systems integration firm. Depending on the requirements, we create a solution that involves various technology vendors, consultants, etc. in addition to ours we can provide 3 references of fixed bid projects we have successfully delivered and we will also provide 3 references where the technology we are proposing is being used. Will you consider that?

Answer: Yes, but please read Section 2.4.1 carefully and respond accordingly.

11. We have a third-party software so we will not be able to provide you with the access to the source code. Will you be okay with it?

Answer: Software that is owned by the proposing vendor or in which the proposing vendor has a value added reseller relationship with the software owner should be obtainable to be placed in escrow.

12. What is the budget proposed?

Answer: Please see section 8.3.