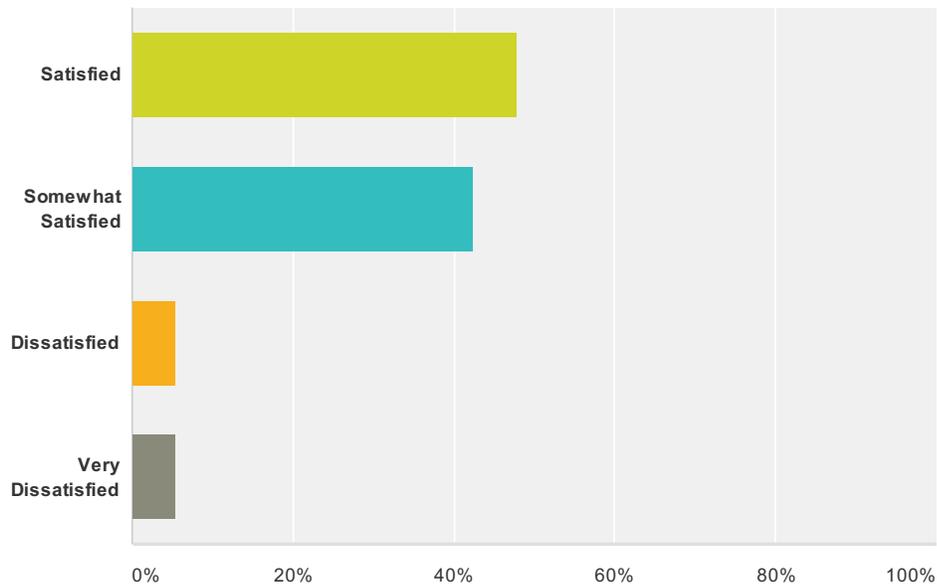


Rural Courts Survey

Q1 Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Answered: 92 Skipped: 0

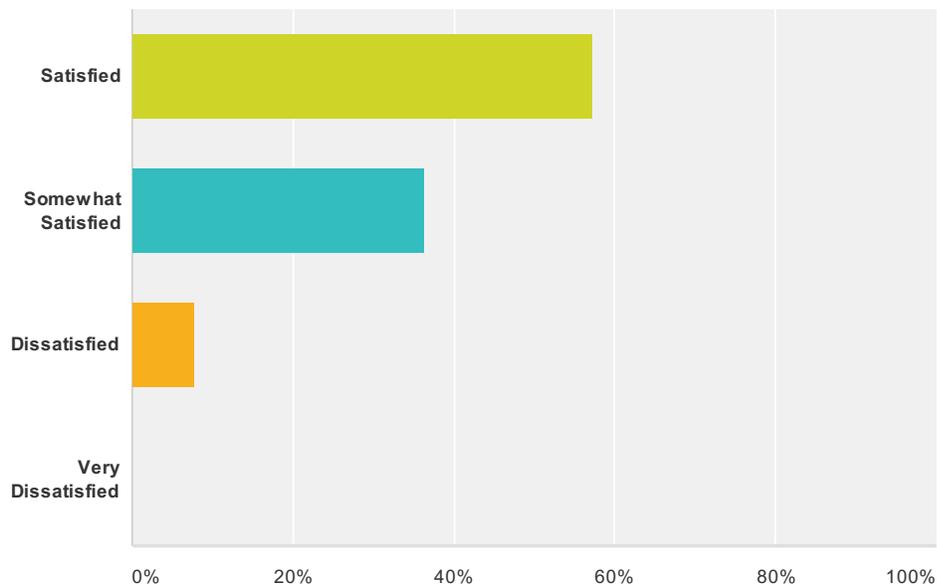


Answer Choices	Responses	Count
Satisfied	47.83%	44
Somewhat Satisfied	42.39%	39
Dissatisfied	5.43%	5
Very Dissatisfied	5.43%	5
Total Respondents: 92		

Rural Courts Survey

Q2 Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Answered: 91 Skipped: 1

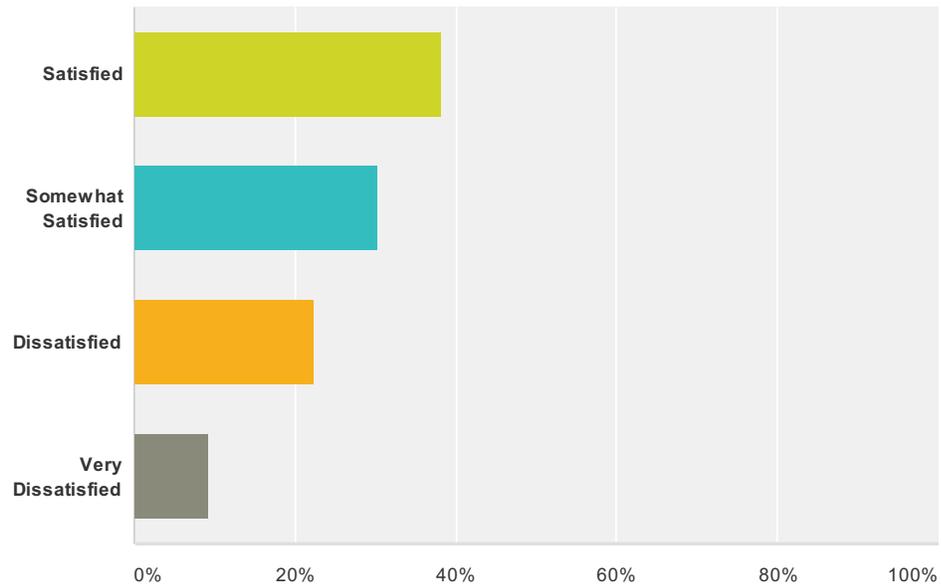


Answer Choices	Responses
Satisfied	57.14% 52
Somewhat Satisfied	36.26% 33
Dissatisfied	7.69% 7
Very Dissatisfied	0% 0
Total Respondents: 91	

Rural Courts Survey

Q3 Are you satisfied with your Court's access to courthouse facilitators?

Answered: 76 Skipped: 16

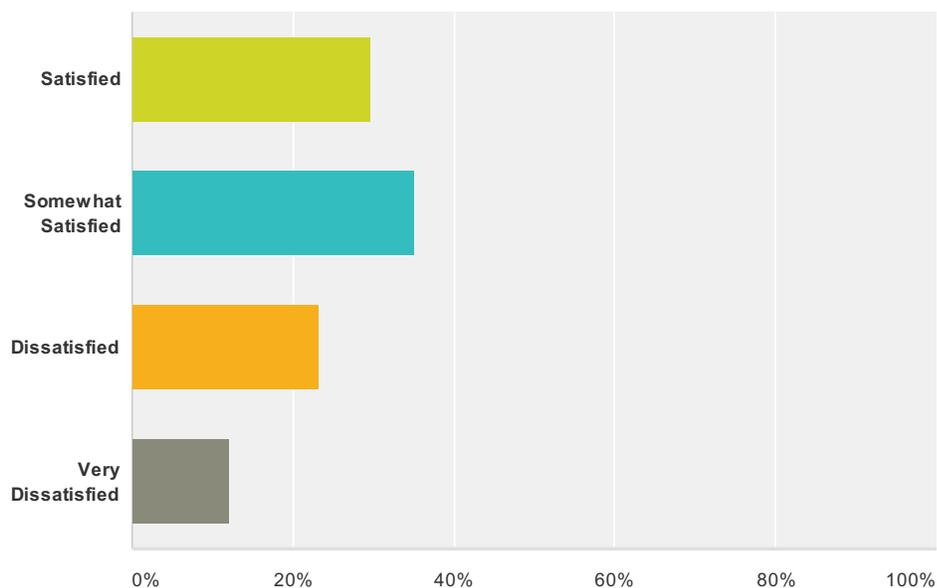


Answer Choices	Responses	
Satisfied	38.16%	29
Somewhat Satisfied	30.26%	23
Dissatisfied	22.37%	17
Very Dissatisfied	9.21%	7
Total Respondents: 76		

Rural Courts Survey

Q4 Are you satisfied with your Court's security?

Answered: 91 Skipped: 1

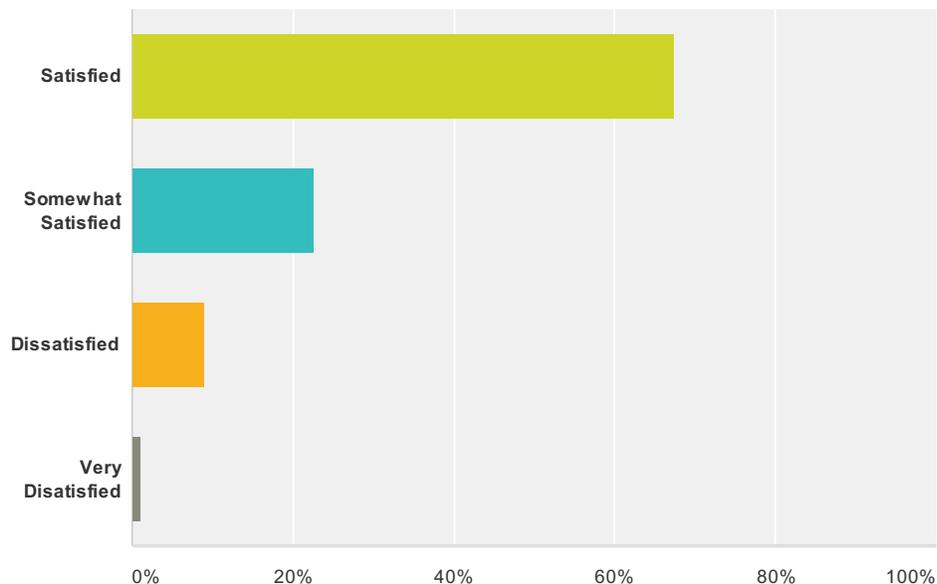


Answer Choices	Responses	
Satisfied	29.67%	27
Somewhat Satisfied	35.16%	32
Dissatisfied	23.08%	21
Very Dissatisfied	12.09%	11
Total Respondents: 91		

Rural Courts Survey

Q5 Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Answered: 89 Skipped: 3

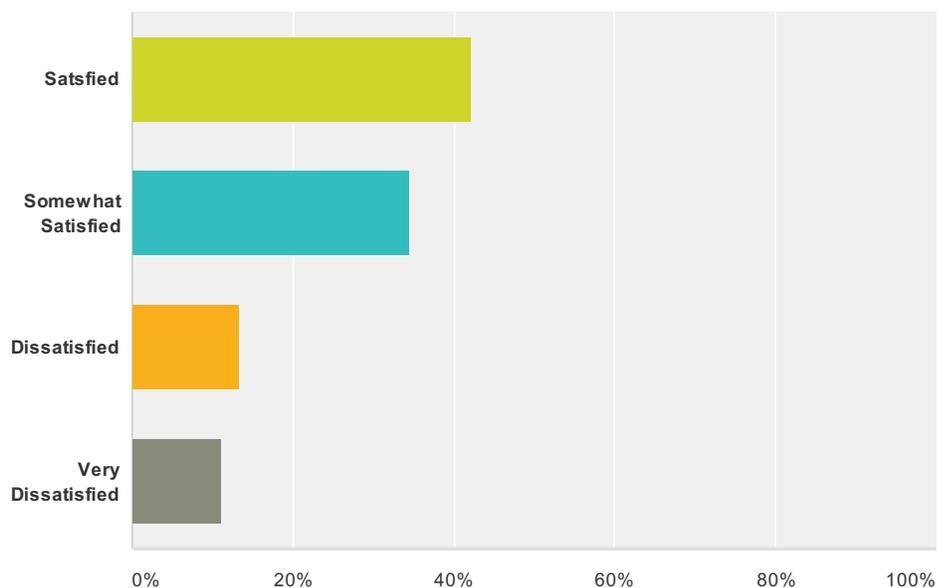


Answer Choices	Responses
Satisfied	67.42% 60
Somewhat Satisfied	22.47% 20
Dissatisfied	8.99% 8
Very Dissatisfied	1.12% 1
Total Respondents: 89	

Rural Courts Survey

Q6 Are you satisfied with your County/City's jail capacity/access?

Answered: 90 Skipped: 2

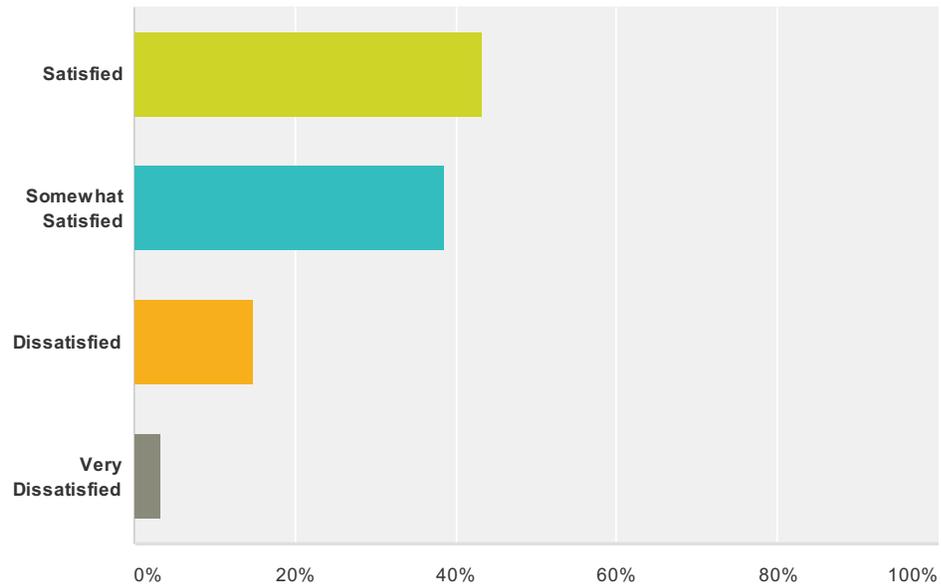


Answer Choices	Responses
Satisfied	42.22% 38
Somewhat Satisfied	34.44% 31
Dissatisfied	13.33% 12
Very Dissatisfied	11.11% 10
Total Respondents: 90	

Rural Courts Survey

Q7 Are you satisfied with your Court's access to and use of jail alternatives?

Answered: 88 Skipped: 4

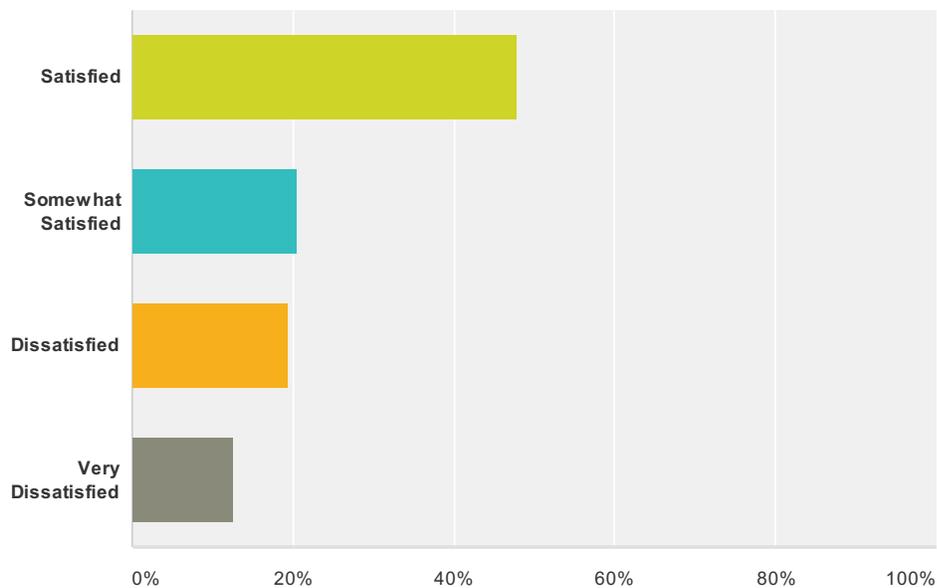


Answer Choices	Responses
Satisfied	43.18% 38
Somewhat Satisfied	38.64% 34
Dissatisfied	14.77% 13
Very Dissatisfied	3.41% 3
Total Respondents: 88	

Rural Courts Survey

Q8 Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Answered: 88 Skipped: 4

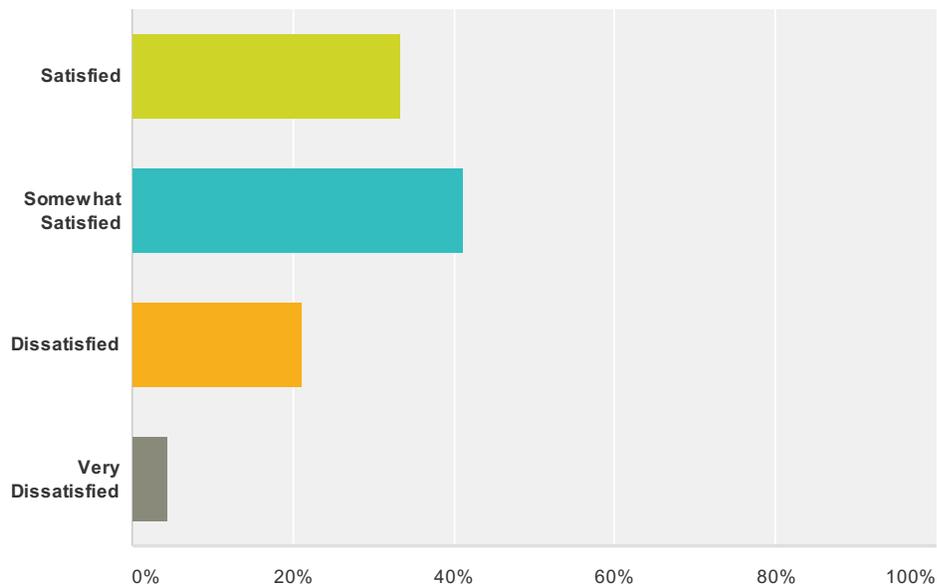


Answer Choices	Responses	Count
Satisfied	47.73%	42
Somewhat Satisfied	20.45%	18
Dissatisfied	19.32%	17
Very Dissatisfied	12.50%	11
Total		88

Rural Courts Survey

Q9 Are you satisfied with your community's access to CD, DV and MH providers?

Answered: 90 Skipped: 2

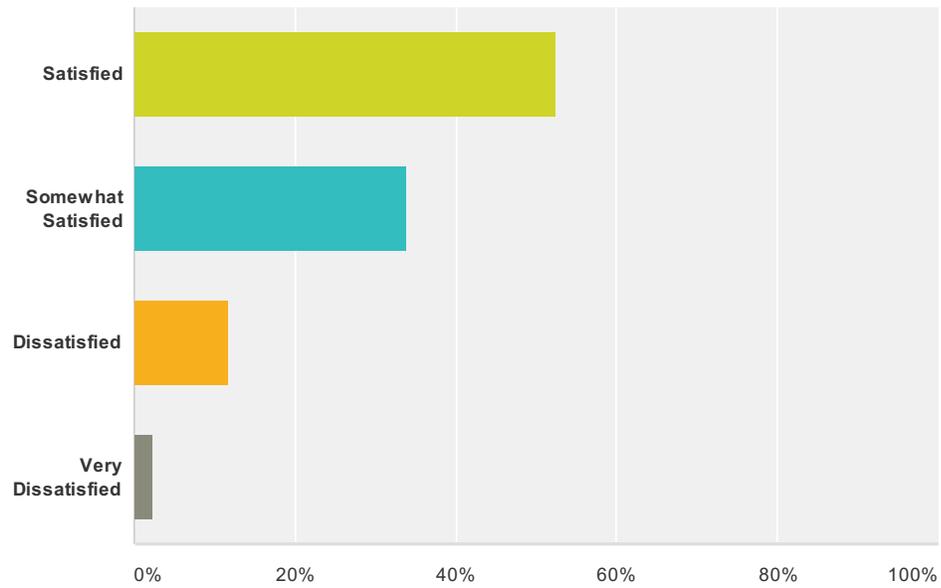


Answer Choices	Responses	Count
Satisfied	33.33%	30
Somewhat Satisfied	41.11%	37
Dissatisfied	21.11%	19
Very Dissatisfied	4.44%	4
Total		90

Rural Courts Survey

Q10 Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Answered: 86 Skipped: 6

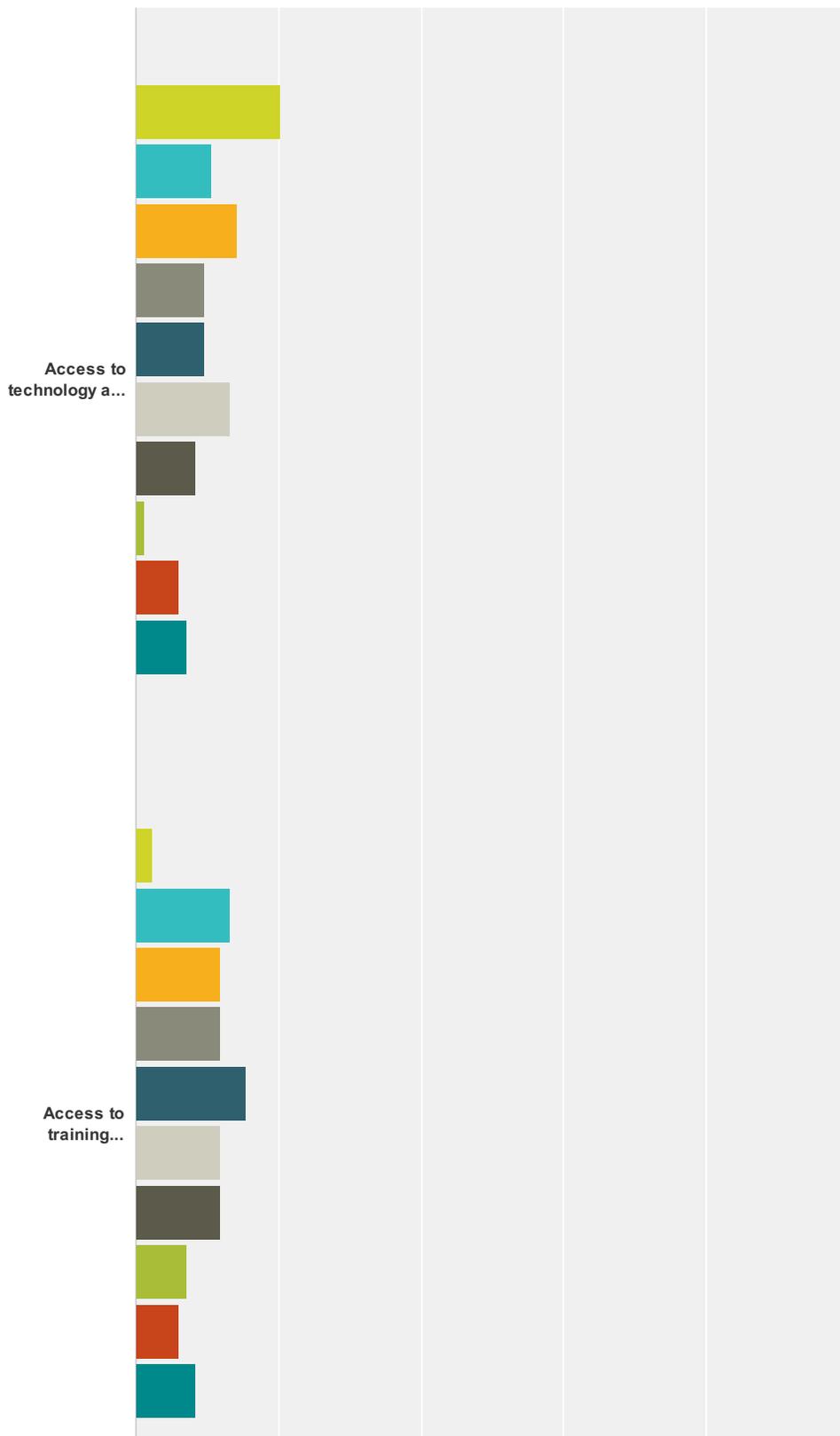


Answer Choices	Responses	Count
Satisfied	52.33%	45
Somewhat Satisfied	33.72%	29
Dissatisfied	11.63%	10
Very Dissatisfied	2.33%	2
Total Respondents: 86		

Rural Courts Survey

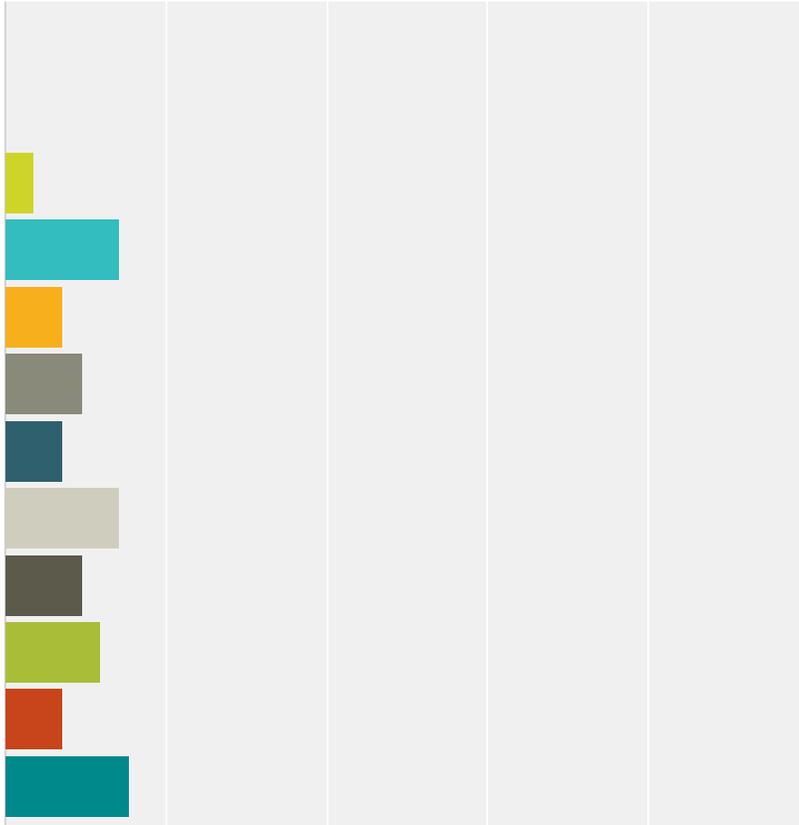
Q11 Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Answered: 84 Skipped: 8

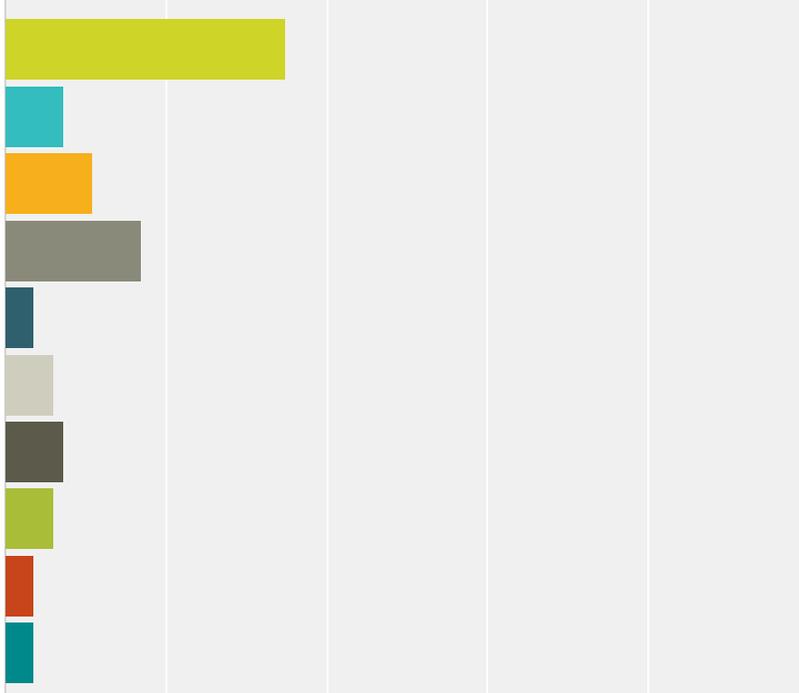


Rural Courts Survey

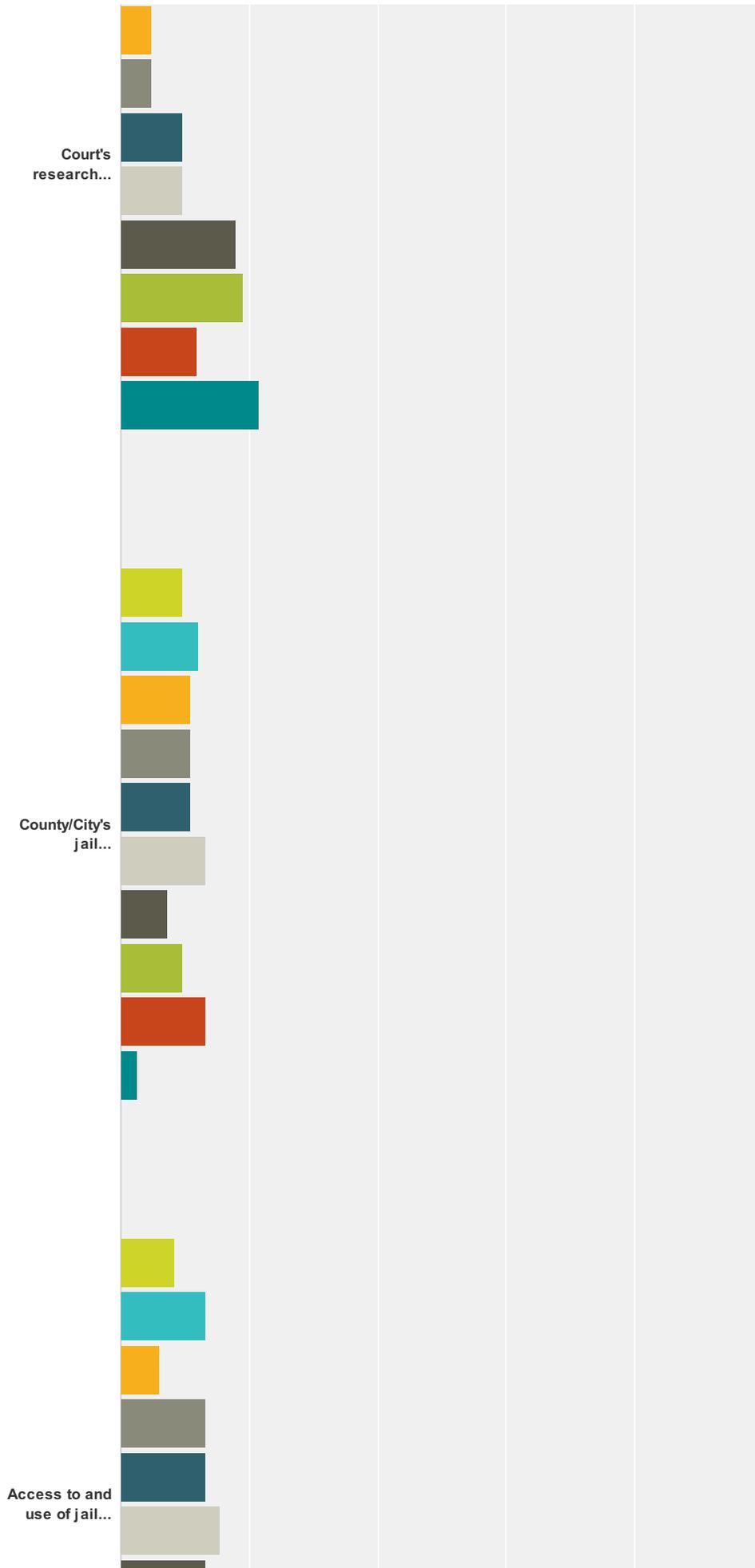
Access to courthouse...



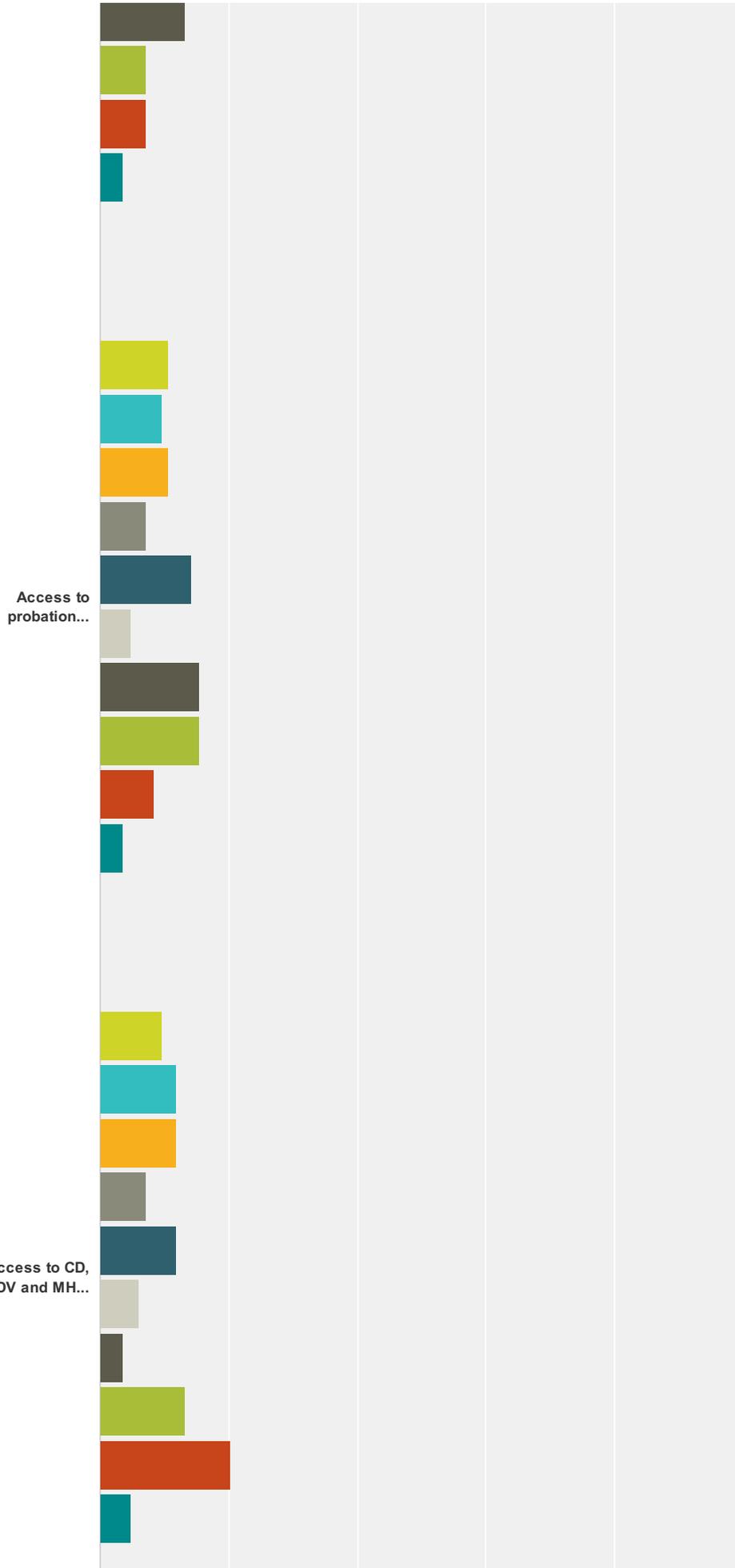
Court's security...



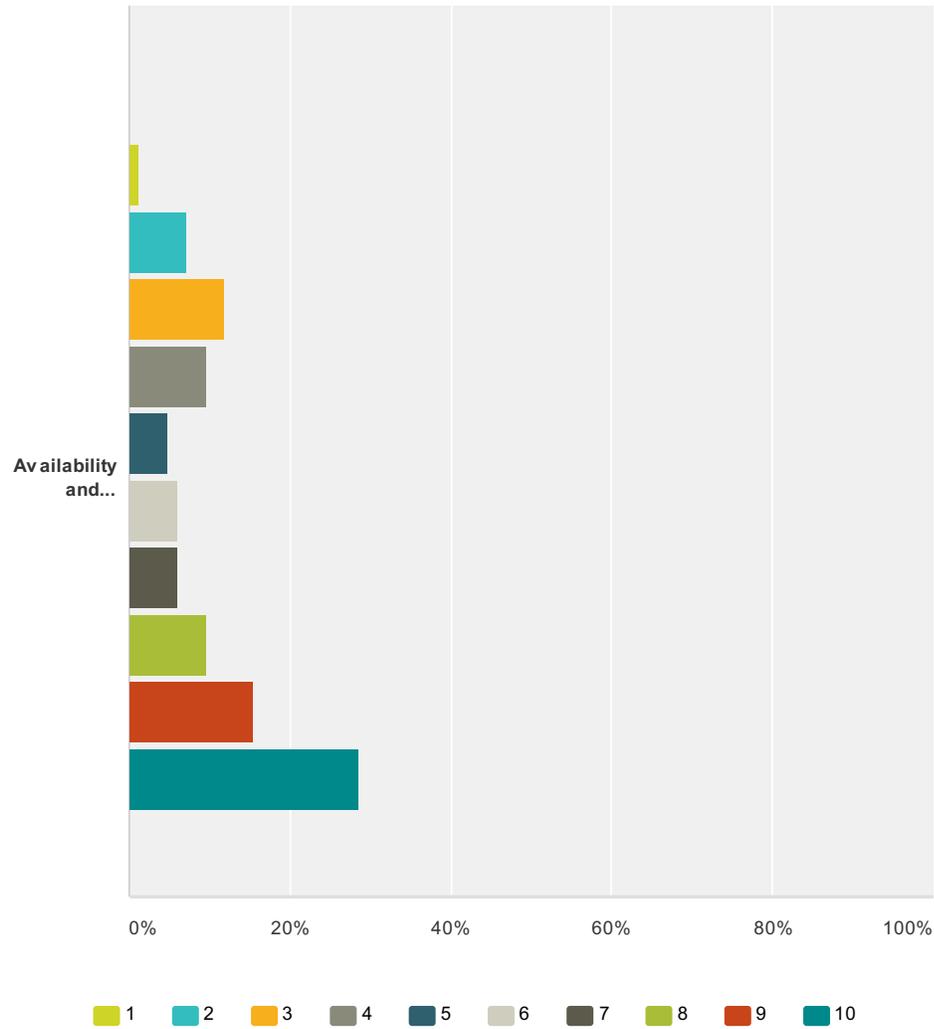
Rural Courts Survey



Rural Courts Survey



Rural Courts Survey



	1	2	3	4	5	6	7	8	9	10	Total	Average Ranking
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	20.24% 17	10.71% 9	14.29% 12	9.52% 8	9.52% 8	13.10% 11	8.33% 7	1.19% 1	5.95% 5	7.14% 6	84	6.58
Access to training opportunities for judicial officers and staff	2.38% 2	13.10% 11	11.90% 10	11.90% 10	15.48% 13	11.90% 10	11.90% 10	7.14% 6	5.95% 5	8.33% 7	84	5.62
Access to courthouse facilitators	3.57% 3	14.29% 12	7.14% 6	9.52% 8	7.14% 6	14.29% 12	9.52% 8	11.90% 10	7.14% 6	15.48% 13	84	5.06
Court's security Improvements	34.94% 29	7.23% 6	10.84% 9	16.87% 14	3.61% 3	6.02% 5	7.23% 6	6.02% 5	3.61% 3	3.61% 3	83	7.29
Court's research resources, i.e. Westlaw, Lexis, law library and other research materials	0% 0	1.19% 1	4.76% 4	4.76% 4	9.52% 8	9.52% 8	17.86% 15	19.05% 16	11.90% 10	21.43% 18	84	3.61
County/City's jail capacity/access	9.64% 8	12.05% 10	10.84% 9	10.84% 9	10.84% 9	13.25% 11	7.23% 6	9.64% 8	13.25% 11	2.41% 2	83	5.86
Access to and use of jail alternatives	8.33% 7	13.10% 11	5.95% 5	13.10% 11	13.10% 11	15.48% 13	13.10% 11	7.14% 6	7.14% 6	3.57% 3	84	5.88
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	10.71% 9	9.52% 8	10.71% 9	7.14% 6	14.29% 12	4.76% 4	15.48% 13	15.48% 13	8.33% 7	3.57% 3	84	5.67

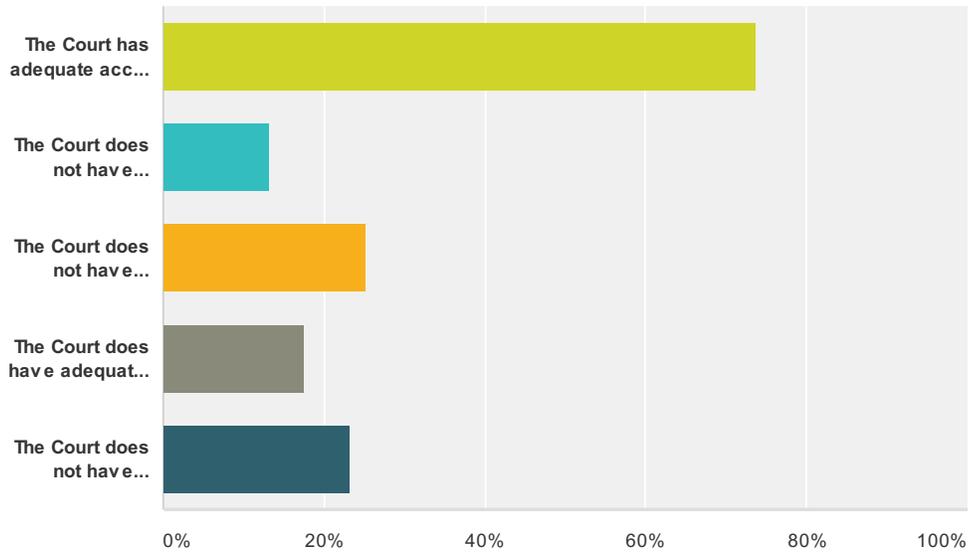
Rural Courts Survey

Access to CD, DV and MH providers	9.52% 8	11.90% 10	11.90% 10	7.14% 6	11.90% 10	5.95% 5	3.57% 3	13.10% 11	20.24% 17	4.76% 4	84	5.48
Availability and verification of IID, EHM, and alcohol/drug use monitoring	1.19% 1	7.14% 6	11.90% 10	9.52% 8	4.76% 4	5.95% 5	5.95% 5	9.52% 8	15.48% 13	28.57% 24	84	4.08

Rural Courts Survey

Q12 Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

Answered: 91 Skipped: 1

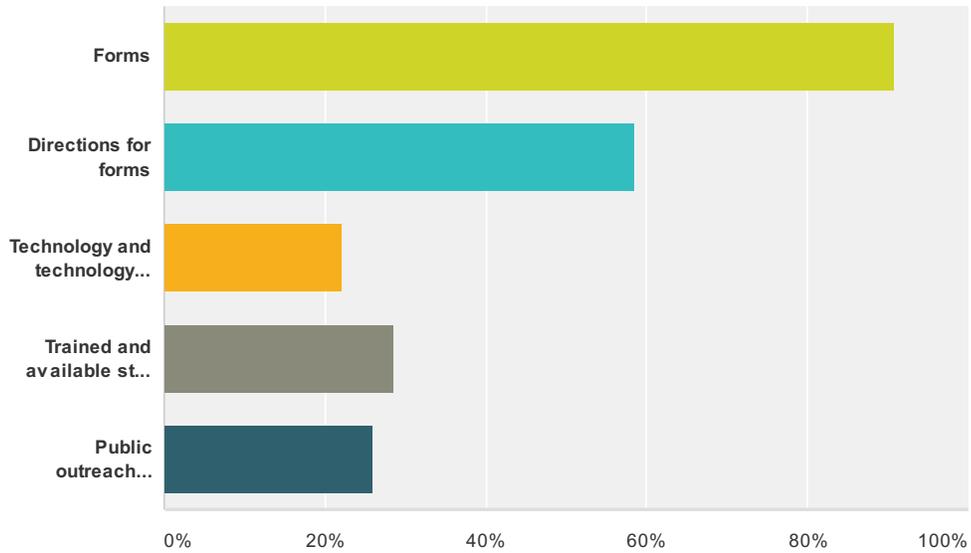


Answer Choices	Responses
The Court has adequate access to interpreters	73.63% 67
The Court does not have adequate access to interpreters	13.19% 12
The Court does not have adequate access to certain language interpreters	25.27% 23
The Court does have adequate access to interpreters on short notice	17.58% 16
The Court does not have adequate access to interpreters on short notice	23.08% 21
Total Respondents: 91	

Rural Courts Survey

Q13 Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Answered: 77 Skipped: 15

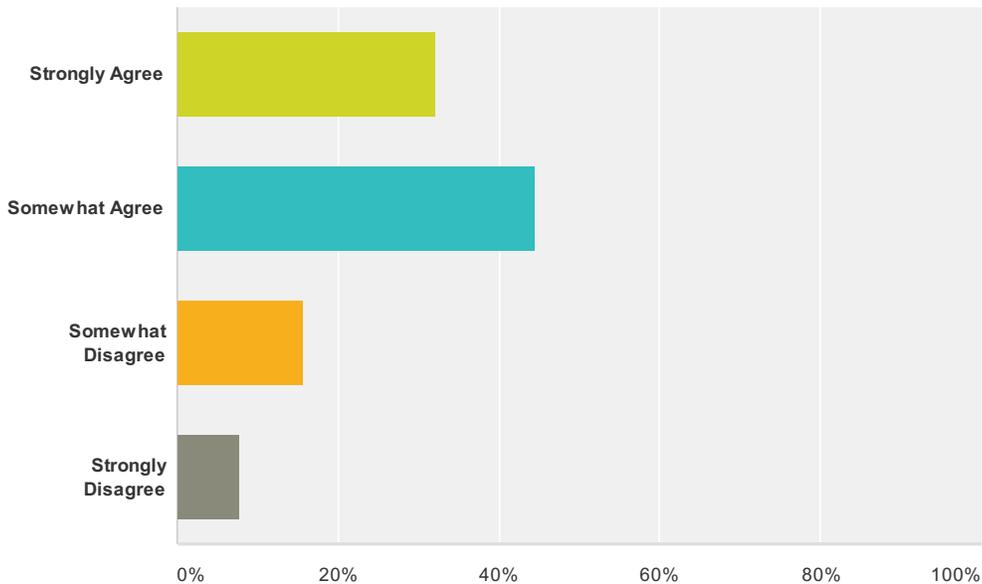


Answer Choices	Responses
Forms	90.91% 70
Directions for forms	58.44% 45
Technology and technology assistance	22.08% 17
Trained and available staff to aid pro se litigants through the court process	28.57% 22
Public outreach materials	25.97% 20
Total Respondents: 77	

Rural Courts Survey

Q14 Local government understands and respects the Court's independence/autonomy.

Answered: 90 Skipped: 2

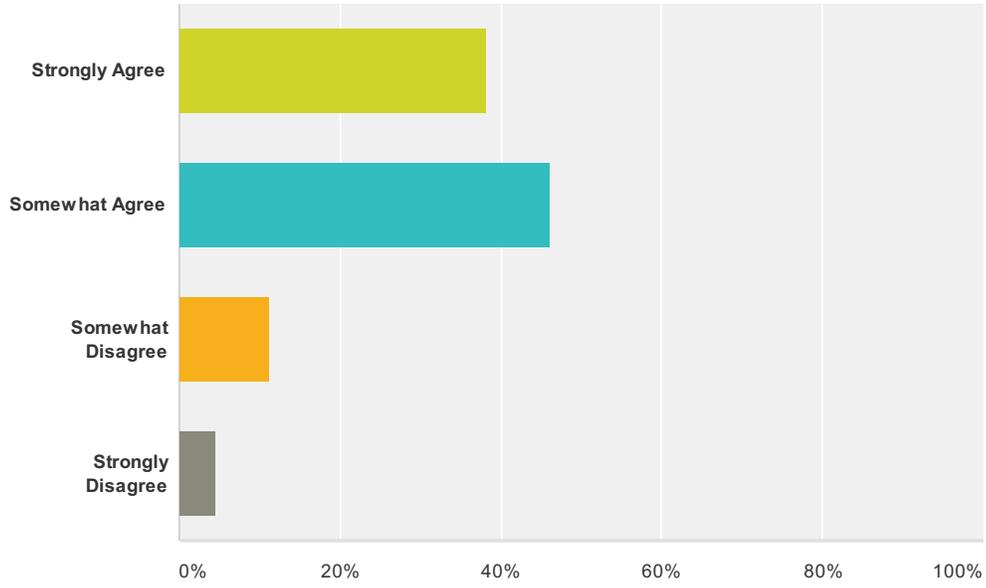


Answer Choices	Responses
Strongly Agree	32.22% 29
Somewhat Agree	44.44% 40
Somewhat Disagree	15.56% 14
Strongly Disagree	7.78% 7
Total	90

Rural Courts Survey

Q15 Local leaders support the Court.

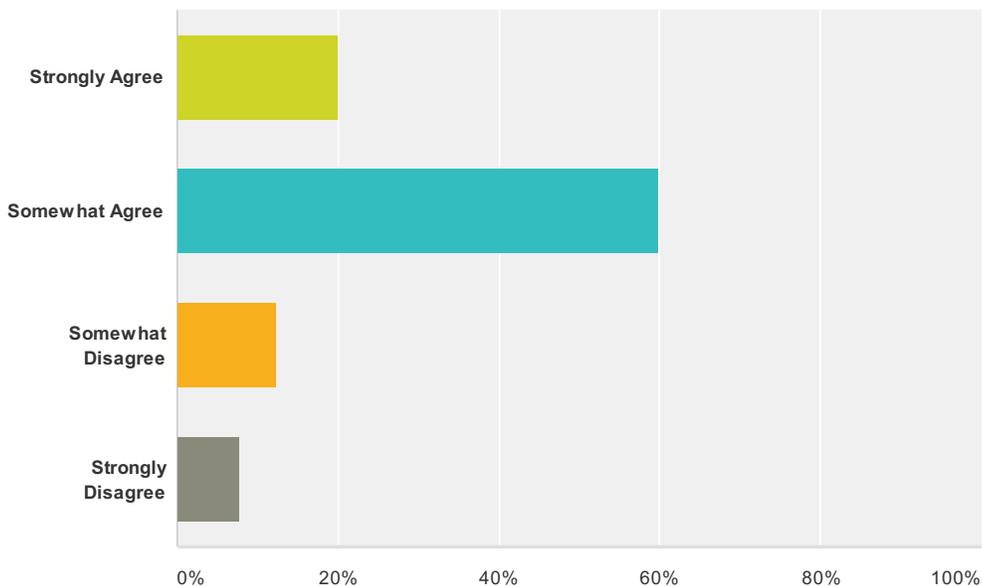
Answered: 89 Skipped: 3



Answer Choices	Responses	
Strongly Agree	38.20%	34
Somewhat Agree	46.07%	41
Somewhat Disagree	11.24%	10
Strongly Disagree	4.49%	4
Total		89

Q16 The other branches of government understand the Court's needs/operations.

Answered: 90 Skipped: 2



Answer Choices	Responses	
Strongly Agree	20%	18
Somewhat Agree	60%	54
Somewhat Disagree	12.22%	11
Strongly Disagree	7.78%	7
Total		90

Rural Courts Survey

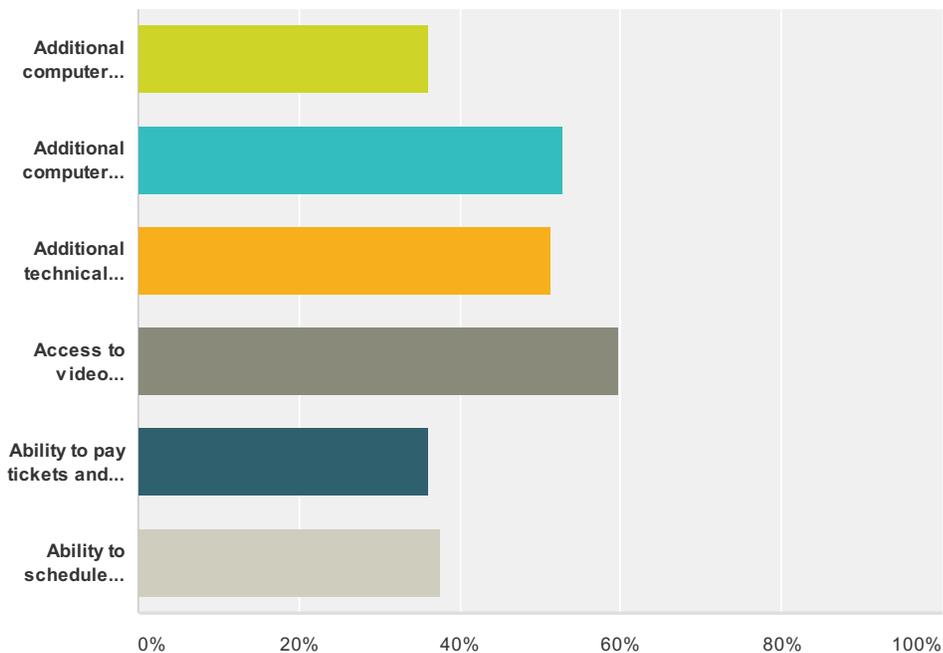
Q17 Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Answered: 78 Skipped: 14

Rural Courts Survey

Q18 Please indicate which of the following technology resources/solutions would be helpful to your Court.

Answered: 72 Skipped: 20

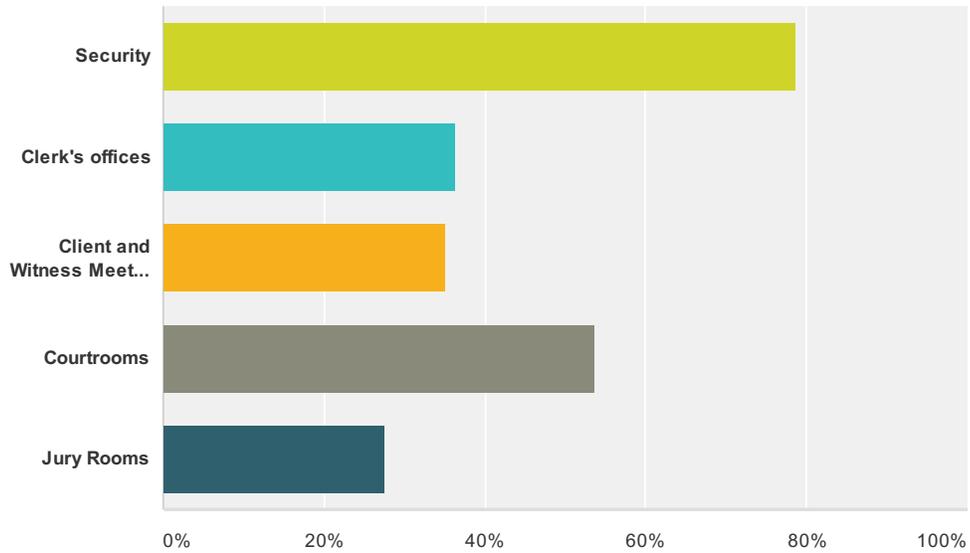


Answer Choices	Responses
Additional computer hardware	36.11% 26
Additional computer software	52.78% 38
Additional technical support and information	51.39% 37
Access to video conferencing for Court hearings and training (webinars, or web based sessions)	59.72% 43
Ability to pay tickets and fines on-line	36.11% 26
Ability to schedule traffic hearings on line	37.50% 27
Total Respondents: 72	

Rural Courts Survey

Q19 If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Answered: 80 Skipped: 12

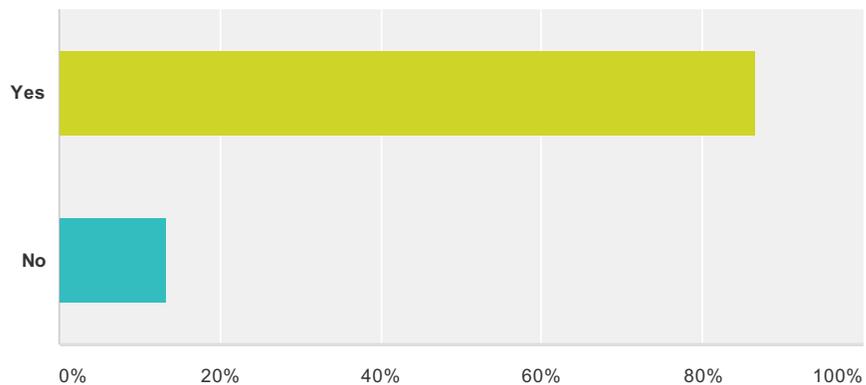


Answer Choices	Responses	Count
Security	78.75%	63
Clerk's offices	36.25%	29
Client and Witness Meeting Rooms	35%	28
Courtrooms	53.75%	43
Jury Rooms	27.50%	22
Total Respondents: 80		

Rural Courts Survey

Q20 Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Answered: 90 Skipped: 2

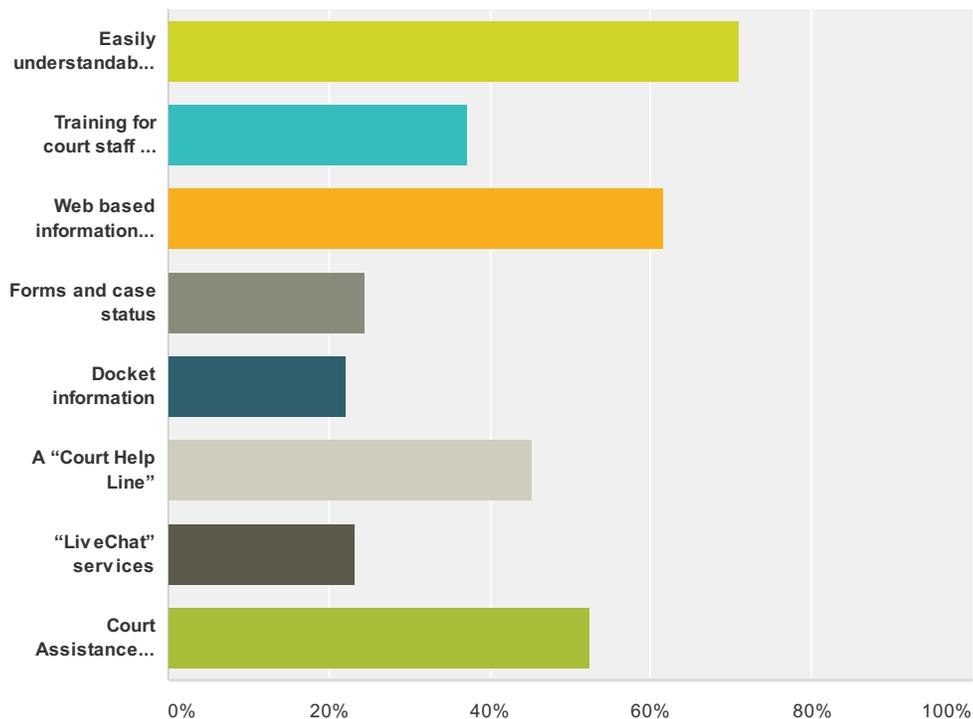


Answer Choices	Responses	
Yes	86.67%	78
No	13.33%	12
Total Respondents: 90		

Rural Courts Survey

Q21 Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Answered: 86 Skipped: 6

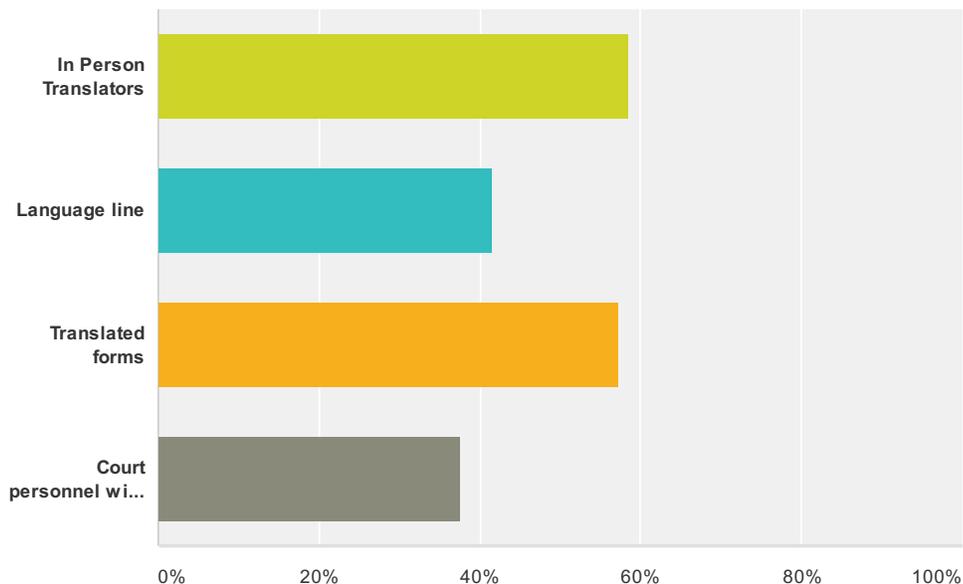


Answer Choices	Responses	Count
Easily understandable forms and instructions	70.93%	61
Training for court staff to provide assistance and information/direction to pro se litigants	37.21%	32
Web based information about the court system, and how to prepare and what to expect	61.63%	53
Forms and case status	24.42%	21
Docket information	22.09%	19
A "Court Help Line"	45.35%	39
"LiveChat" services	23.26%	20
Court Assistance Officers	52.33%	45
Total Respondents: 86		

Rural Courts Survey

Q22 Please indicate which of the following interpreter services may be helpful to your Court.

Answered: 77 Skipped: 15



Answer Choices	Responses
In Person Translators	58.44% 45
Language line	41.56% 32
Translated forms	57.14% 44
Court personnel with bi- or tri-lingual skills	37.66% 29
Total Respondents: 77	

Q23 The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Answered: 51 Skipped: 41

Rural Courts Survey

Q24 Are there specific areas you would like to see improved in your Court? If yes, please comment.

Answered: 52 Skipped: 40

Rural Courts Survey

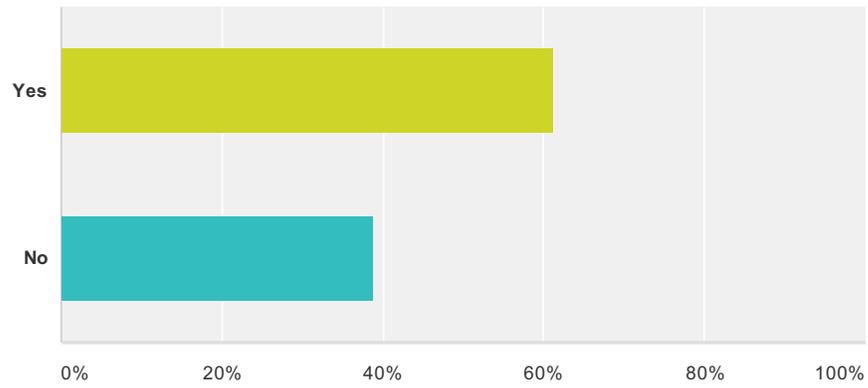
Q25 If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Answered: 53 Skipped: 39

Rural Courts Survey

Q26 Would you like the results of this survey emailed to you?

Answered: 85 Skipped: 7



Answer Choices	Responses	
Yes	61.18%	52
No	38.82%	33
Total		85

Rural Courts Survey

Q27 Optional - in which County is your Court located?

Answered: 53 Skipped: 39