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UPDATED PRODUCT NAMES

Tyler Technologies has recently rebranded many of their products with new, simplified names. The updated names are functional in nature; the goal of the rebranding is to make it easier for users to understand what each product in their portfolio does.

The CLJ-CMS Project is focused on implementing three primary areas of functionality in our district and municipal courts, and you will begin seeing these updated product names in our communications:

- Electronic filing - Odyssey File & Serve will now be called **eFile & Serve**;
- Case Management - Odyssey will now be called **Enterprise Justice**;
- Supervision - Tyler Supervision will be called **Enterprise Supervision**.

If you are interested in reading more about the rebranding of these products, please visit Tyler Technologies' [FAQ page](#). The vendor has also created a [quick reference guide](#) to easily see which names have changed.



COURT ADMINISTRATORS & MANAGERS

In [last month's newsletter](#), we featured an article titled "IT Technical Readiness at Your Court". That article referenced a Technical Requirements document that serves as an outline of technical compatibility requirements for equipment you may already own or use in your court; it is not intended as a list of equipment for you to purchase in order to use the new case management system. Please see the updated document [here](#) and note we have altered its title to "IT Technical Compatibility Requirements for Courts". If you have any questions about the contents, please contact the project team at CLJCMSProject@courts.wa.gov.

PROJECT MANAGER UPDATE



It's hard to believe that Winter is quickly coming to an end, and with Spring arriving soon we celebrate a major milestone for the CLJ-CMS Project – our Pilot Courts have officially been “kicked-off” to begin working with us on the technical and organizational aspects of bringing a new system to their court. I cannot thank the CLJ-CMS project team enough for working tirelessly to get us to this point, and I am grateful to Fircrest-Ruston Municipal, Gig Harbor Municipal, Pierce County District, and Tacoma Municipal Courts for staying the course and being willing to help us advance the project out of Design & Implementation into Execution.

You might be asking yourself how this kick-off was different from last year's eFile & Serve kick-off. Primarily, this kick-off was not limited to eFile & Serve, but included all components of the project: eFile & Serve, Enterprise Justice, and Enterprise Supervision. During the kick-off meetings with the pilot courts, the CLJ-CMS project team shared the plan for the next six months. We introduced a number of questionnaires and lists that will help us drive the necessary work leading up to Go Live. In IT project management, we call these “artifacts” as it is a broad term that covers anything created to help develop a piece of software. The artifacts shared include: A Go Live Rollout Document that breaks tasks down week by week leading up to Go Live and into Stabilization, and questionnaires that will help us configure Enterprise Justice and Enterprise Supervision for some of the specifics of each court. An important aspect of the pilot courts is to help determine the overall configuration of the statewide system so that we can easily implement it to any CLJ court, be it a large court, a smaller court, or somewhere in between. These questionnaires follow a similar format to the eFile questionnaires used last year, and we'll be revisiting the eFiling questionnaires to ensure the information gathered last year is still relevant to enable the pilot courts to Go Live with eFile at the same time as the other modules. These artifacts will be updated and adjusted with feedback and lessons learned from the pilot courts to help make subsequent phases' rollouts as easy as possible.

Keep an eye on this space for additional updates on the pilot courts. I plan to share both wins and lessons learned from pilot courts, and regardless of what phase your court is in, it's never too early to start preparing your court's business processes, data, and technologies to be ready for the new tools we're bringing your way.

Garret Tanner
Project Manager

eFILE AND SERVE FUNDING

Originally, the CLJ-CMS Project planned to bring electronic filing (eFiling) to all district and municipal courts by the end of 2021. However, concerns were raised related to the \$5.00 per envelope service charge. The CLJ-CMS Project Steering Committee listened closely to the court community's feedback and made the difficult decision to delay the statewide roll out of eFiling until these concerns could be addressed.

The Administrative Office of the Courts sought funding for electronic filing through a supplemental budget request during this year's legislative session. The CLJ-CMS Project is excited to announce the Washington State legislature has approved on-going funding at the requested level to cover the cost of eFiling and service for district and municipal courts that are a part of the CLJ-CMS project and will be using the new Enterprise Justice system.

The project continues to move forward with implementing electronic filing and new case management and probation systems in our pilot courts - Fircrest-Ruston Municipal, Gig Harbor Municipal, Pierce County District, and Tacoma Municipal. When fully implemented this fall, the cost of using the service in our pilot courts will be covered by the state; this will further enhance equal access to remote services and increase access to justice.

If you have questions, please contact us at CLJCMSProject@courts.wa.gov.

GETTING TO KNOW PROJECT STAFF



Janelle Kambich

I am a Business Analyst on the CLJ-CMS project team, I have been with AOC for almost two years and I am very excited to be a part of this team. Prior to working at AOC, I worked with the courts for 18 years at a prosecutor's office; as the administrator, one of my major responsibilities was the implementation lead on all technical projects. Recently I have focused my efforts on the Odyssey electronic filing implementation.

I have been married for 21 years; we have two daughters Baylee, 15 and Madysen, 20 and a very spoiled Pomsky named Boomer. In my spare time I enjoy spending time with family and friends, traveling, live music and sports of any kind, reading, and baking.

DO YOU HAVE QUESTIONS TO ASK OR FEEDBACK TO PROVIDE?

Questions, comments, and feedback related to this newsletter and the CLJ-CMS Project are welcomed at CLJCMSProject@courts.wa.gov.