

Administrative Office of the Courts (AOC) will be implementing Two-Factor Authentication (2FA) for all Registered Odyssey Portal accounts.

What is Two Factor Authentication?

Two-factor authentication, sometimes referred to as two-step verification or dual factor authentication, is a security process in which the user provides two different authentication factors (password & email, phone call or text message) to verify themselves to better protect both the user's credentials and the resources the user can access.

What can users do to prepare?

1. Log into Portal, check your Odyssey Portal profile, and update your phone number if needed.
 - a. Log into Portal
 - b. Click dropdown by Welcome "name"
 - c. Click Profile
 - d. Update Phone number
 - e. Click Update account.
2. PLEASE DO NOT change any other account information.
(All account changes must be reported to the County Clerk office in which you are registered)
3. Phone numbers can be cell phones or direct line office numbers.
(If your office number has an extension, the extension can be added after 2FA implementation occurs).
4. Please remember: Login ID's cannot be shared. Doing so violates Portal Registration Agreements and AOC and County IT Security Policies.

Other Helpful Information:

- Anonymous/Public use of Odyssey Portal will continue to have "reCAPTCHA" active for security
- This will be a phased implementation
- Users will be notified prior to 2FA being enabled
- Users will be able to select notification preferences when implementation occurs

Your patience is appreciated as we prepare for this. Please, do not contact the County Clerk office. Information will be updated and posted as we continue to prepare for implementation.

Thank you!