



# Odyssey Portal - Washington Courts – Online Case Search

## Frequently Asked Questions

### What is the Odyssey Portal?

In June 2015, Administrative Office of the Courts began to implement a new Superior Court case management system, known as Odyssey, in counties around the Washington state. Odyssey Portal is a web based application used to view Odyssey court records and documents. Odyssey Portal offers:

- Case information and public documents filed in Superior Courts and County Clerk's offices using Odyssey's case management system. Currently, the counties using Odyssey include: Asotin, Columbia, Franklin, Garfield, Lewis, Snohomish, Thurston, Whitman and Yakima Superior Courts.

To see a map of the counties included in each Odyssey implementation, please click [here](#).

- Access roles based on the needs of court employees, judicial partners, and the public. (Roles are defined in sections 2 and 3 of the Odyssey [Portal User Guide](#)).
  - **Registered users** may access public court records **and documents**, any document access fees will be paid directly to the County Clerk.
  - **Anonymous access** to Odyssey Portal allows access to public records for Superior Court cases which are not confidential or sealed. Only case information will be displayed; **no documents can be viewed with this access role**.

### What is not available through Odyssey Portal?

- Access to court records is limited as defined by federal law, state law, court rule, court order, and/or case law. For more information about access to court records, please click [here](#).

### Can I access court documents through Odyssey Portal?

Access to court documents is authorized through the County Clerk. Please contact the respective [County Clerk's Office](#) to request access and fee information. *Public users do not have access to court documents.*

### Whom do I contact if I have questions about a particular hearing or case?

- Questions about hearings and cases should be directed to the Clerk's Office in the county holding the record.

### Is there a guide on how to use the system?

- Yes. The [Odyssey Portal User Guide](#) is available on [www.courts.wa.gov](http://www.courts.wa.gov).
  - From the site landing page, go to the purple box titled "**How do I...**", then select "**Access Odyssey Portal?**"

### Which internet browser should I use for the Odyssey Portal?

- Odyssey Portal runs best on Google Chrome as the default browser.

### Whom do I contact if I have Odyssey Portal support questions?

- Please contact: [OdysseyPortal@courts.wa.gov](mailto:OdysseyPortal@courts.wa.gov)