

Hello CPG Board,

January, 28, 2015

Feel like am entering in on the tail of this dialogue and uncertain of the context, that being said, I will respond from the standpoint of an HCA (Home Care Aide) who is also a formal guardian for an adult disabled person.

All HCA decisions are made from the standpoint of the client. The daily prayer, which is "Is my client safe, is my client comfortable, have I promoted the rights of my client," is the foundation upon which every little decision rests.

Therefore this little dance about "within" or "working for" I can see where culpability could swing depending on the situation. Is this client going to be best served in this instance: CPG who often also care for the client gives irrigation and enemas without having a CNA certificate, or at least an HCA licensure? **No in this instance the client is not best served because more training is always better than less training.** In this case neither "within" nor "working for" will promote the comfort safety and rights for the client since the practice is common and the training overlooked in either case. Not a good situation in my opinion.

Another example, will the choice of "within" reduce the accountability of the Agency? Probably, so in **the case of accountability, in order to best serve the client we would want to choose the word that always brings the highest level of accountability.** I would write that into the Definition.

It is easy to toss around phrases like "within the rules of play" rather than say "I cheated" but that does not serve the client. You know what I am saying. Both the morals and outcome need to be examined in the case of the deflated balls, same for here.

One last example, for instance would a client be best served if their hours were cut as in the "Shared Living Rule" but then suddenly the agency was no longer responsible. This, as the very time when an appeal was in process which could result in a 92 MILLION dollar payout including the interest. No this client would not be best served.

I am just sayin'. It is all about accountability **FOR THE CLIENTS INTEREST.**

Cheers

Eileen Forster