AOC Monthly Status Report

Reporting Period Through: **December 9, 2010**

PROJECT NAME: Vehicle Related Violations Data Exchange

PROJECT MANAGER: Michael Walsh **PROJECT STATUS: Yellow** Y

DESCRIPTION: The Vehicle Related Violations (VRV) service will allow law enforcement agencies to submit electronic parking and other tickets along with attachments via JINDEX. These tickets will then be used to create a case within the JIS system and associate the ticket with the case. If the case already exists, and there is an exact match between the existing case and the ticket received, the system will associate the case and the ticket. During this process, the system will automatically create the necessary docket entries.

SUCCESS CRITERIA:

1. The outstanding Infrastructure Clean-up & System Optimization tasks from previous implementation have been evaluated, prioritized through collaboration between AOC and CodeSmart, and the highest priority tasks are completed.
2. Error handling improvement areas are clearly identified with expected outcomes explained and implemented into AOC environment.
3. End-to-end performance test shows measurable gains for increased capacity and load beyond the current 6.5K threshold for failure on inbound VRV transactions.
4. Error Glossary & Technical Documentation is updated.
5. Customer Portal is updated to provide high-level overview of VRV Data Services and requirements for eligibility.
6. Operational Support Model is outlined with updated SLAs and is available online.
7. VRV meets criteria for transition to AOC support operations and is ready to begin on-boarding pilot courts.

MILESTONES:

Deliverables	Status	Planned End Date	Revised End Date	Actual End Date
Project Initiation Phase	Complete	03/24/2010	03/29/2010	03/29/2010
Project Planning Phase	Complete	04/27/2010	05/12/2010	05/14/2010
Project Execution & Monitoring Phase	Green	11/1/2010	12/10/2010	
Project Closure (Vendor)	Green	11/19/2010	12/10/2010	

Deliverables	Status	Planned End Date	Revised End Date	Actual End Date
Pilot Program Readiness	Yellow	9/30/2010	4/11/2011	

THIS REPORTING PERIOD:

Testing & System Optimization

- Work is continuing on setting up the performance benchmark testing. This testing is required to validate the ability to withstand impact of increased volume.
- Completed the Final Test Acceptance report.

NEXT REPORTING PERIOD:

- Coordination with Records Management System (RMS) Project to track tasks and dependencies related to support of the VRV on-boarding process.

ISSUES:

	Issue	Resolution
1	Coordination with DIS for bringing on pilot courts. DIS has reported the RMS project will extend the on-boarding period for VRV Partners.	Revised dates for on-boarding: <u>Group 1-Target on-board date April 2011</u> • Issaquah Municipal Court • Kirkland Municipal Court • Lakewood Municipal court <u>Group 2-Target on-board date May 2011</u> • Fife Municipal Court • Tacoma Municipal Court • Lynnwood Municipal Court

PROGRAM TEAM COMPOSITION:

- 3 part-time AOC employees, 2.5 full-time contractors
- As needed AOC staff (testers, business analysts, data base administrators)
- As needed court users

PROJECT PLAN:

For more information on the VRV Data Exchange, please contact Michael Walsh at 360-705-5245 or michael.walsh@courts.wa.gov.