AOC Monthly Status Report

Reporting Period Through: **December 8, 2010**

PROJECT NAME: Enterprise Data Warehouse Maintenance

PROJECT MANAGER: Jennifer Creighton **PROJECT STATUS: Green** G

DESCRIPTION: The Enterprise Data Warehouse (EDW) team supports the ongoing maintenance of the EDW, including keeping the applications up to date and completing approved requests for changes which are less than 300 hours to complete.

SUCCESS CRITERIA:

- Maintain the Enterprise Data Warehouse so it continues to provide timely, accurate, and complete information for the courts.
- Implement change requests on a timely basis.

MILESTONES:

Deliverables	Status	Planned End Date	Revised End Date	Actual End Date
Support courts with queries and reports.	Green	Ongoing		
Respond to system errors and down time.	Green	Ongoing		

THIS REPORTING PERIOD:

- Data dissemination and e-service requests, including working with the Washington State Patrol and Washington Traffic Safety Commission.
- Added a variety of "helpful date" objects which users can utilize to create reports that run based on relative dates (for example, the first day of previous week to last day of previous week). See November 22, 2010 release notes.
- Added appellate transfer case information, including transfer court information and both transferred and originating case information. Also added event comment and case participant email data. See November 17, 2010 release notes. Completed time-in-process listing report.
- Continued analysis of PACT reporting and working with Washington Center for Court Research (WSCCR) and Assessments.com to implement the juvenile risk assessment data mart.
- Began working on 2011 legislative sizing and impact analysis. This work will support AOC's response to fiscal note requests and will continue through the end of the 2011 Legislative session.
- Continued work on the Data Governance, Data Quality, and Service Catalog transformation initiatives.

NEXT REPORTING PERIOD:

- Add DUI information to the superior court caseload data mart.

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- Add additional participant types to public web search site for probate cases.
- Continue addition of vehicle and e-ticketing information in the CLJ data mart.
- Continue gathering business rules for inputting into the data quality tools. Attend training on the tools.
- Work with Assessments.com to create the logic to load juvenile risk assessment data into a new data mart.
- Continue work on Data Governance, Data Quality, and Service Catalog initiatives.
- Complete Office of Financial Management (OFM) cutover. Note: this will remain in the "new reporting" section until work has been completed by OFM. At this time, they have not provided an estimated date of completion.

ISSUES:

	Issue	Resolution
1	Hardware failure on October 21 caused delays in several activities, including upgrade of the software which moves data to the warehouse, the vehicle and e-ticketing development, and service pack testing.	Systems were reverted to backups and new hardware was installed. Configuration and build of tables in the new hardware is expected to be complete November 20. Verification of tables on the new servers expected to be complete by December 4.
2	UPDATE TO ISSUE 1: Problems in loading the data to the new hardware were encountered. Coupled with the resignation of one of the staff which worked on this, the data will not be reloaded by 12/4. New target date is 12/31.	Updates were made to the old tables to allow the e-ticketing and vehicle information work to move forward before completing the cut over to the new hardware.

PROGRAM TEAM COMPOSITION:

- 5 full-time AOC employees (3 Business Objects developers; 2 Data Warehouse developers)
- As needed AOC staff (testers, business analysts, data base administrators)
- As needed court users

PROJECT PLAN:

For more information on the Enterprise Data Warehouse, please contact Jennifer Creighton at 360-705-5310 or Jennifer.Creighton@courts.wa.gov.

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