IN THE SUPERIOR COURT OF WASHINGTON COUNTY OF COLUMBIA

IN RE THE MATTER OF THE RESPONSE BY COLUMBIA COUNTY SUPERIOR COURT TO THE PUBLIC HEALTH EMERGENCY IN WASHINGTON STATE Emergency Order:

PUBLIC HEALTH EMERGENCY ORDER REGARDING UNLAWFUL DETAINER ACTIONS AND THE EVICTION RESOLUTION PROGRAM (ERP)

Effective August 24, 2021 through June 30, 2023

This matter comes before the Court again on the COVID-19 public health emergency in Washington State.

Incorporated by reference are all Columbia County Superior Court Emergency Orders, Supreme Court Orders related to the public health emergency and court operations (specifically including Order No. 25700-B-639 authorizing the Eviction Resolution Program in Superior Courts, dated and filed on September 9, 2020), Washington State Department of Health orders, Columbia County Department of Health orders and directives that may impact Court operations, as well as any relevant Proclamations by Governor Inslee.

Findings. It is recognized that:

- A. Since late February 2020, the COVID-19 public health and economic crisis have combined to cause great health, social, and economic harm to the people of the state of Washington, rendering many thousands unable to meet basic living expenses, including but not limited to rent expenses.
- B. Responding to the public health and economic emergency, on March 18, 2020, Governor Inslee issued Proclamation No. 20-19 imposing a moratorium on most residential evictions in Washington State. This Proclamation was renewed and the eviction moratorium was extended on multiple occasions. The most recent extension (Proclamation 20-19.6) expired June 30, 2021 pursuant to ch.115, Laws of 2021, sec. 4(1). Governor Inslee then issued his Bridge Proclamation 21-09 on June 29, 2021.
- C. Anticipating significant numbers of unlawful detainer filings upon the expiration of the Governor's eviction moratorium, in 2020 the Superior Court Judges' Association (SCJA) asked its Unlawful Detainer Work Group to develop a means of diverting nonpayment of rent cases away from the courts and into a collaborative resolution process that brings together landlords and their attorneys, tenants, legal aid and housing justice projects, administrators of state and local rent assistance programs, and trained eviction resolution specialists employed by community-based dispute resolution centers. The pre-5160 SCJA Pilot Eviction Resolution Programs (ERPs) and related operating protocols were established in King, Snohomish, Pierce, Thurston, Clark, and Spokane Counties, and conciliation and/or mediation services commenced in November 2020.
- D. Current estimates indicate that more than 220,000 individual households are currently in rent arrears and face the prospect of potential eviction after the current bridge moratorium expires.
- E. On April 22, 2021, Governor Inslee signed Engrossed Second Substitute Senate Bill 5160 into law (ch.115, Laws of 2021) which took effect that day. This legislation substantially changes the law governing landlord-tenant relations, generally prevents eviction for failure to pay unpaid rents accrued during the Governor's eviction moratorium, changes unlawful detainer practice and procedure, provides statewide authorization and support for court-established Eviction Resolution Pilot Programs (ERPP) beyond the initial six pilot programs

- F. The final FY 2021-2023 operating budget enacted by the Washington State Legislature provides funding to underwrite ERPP operations, implement the right to counsel program for indigent tenants, and includes \$658,000 for rent assistance payments to tenants and landlords, offering landlords and tenants significantly expanded opportunities to resolve rent related disputes that might otherwise lead to the filing of an unlawful detainer action following expiration of the eviction moratorium.
- G. Court operations have been substantially curtailed since April 2020 due to the COVID-19 pandemic. Mandatory orders issued by the Washington Supreme Court and the need to comply with essential public health and safety protocols have caused this court to briefly suspend and/or modify a range of operations, delay criminal and civil trials, and establish other procedures that have had profound negative impact on this court's ability to provide timely consideration and render judgments in cases in virtually all dockets. This has resulted in a continuing substantial backlog of civil, criminal, juvenile, and child welfare matters. The COVID-19 challenges have been compounded by the anticipated new demands on this court resulting from *State v. Blake*, 197 Wash.2d 170, 481 P.3d 521 (2021).
- H. Given the substantial hearing and trial backlog this court is facing, the anticipated surge of unlawful detainer filings following expiration of the Bridge Proclamation 21-09 and implementation of OCLA's right to counsel for indigent tenants in unlawful detainer actions presents a continuing threat to the ability of this court to timely hear and fairly decide such cases consistent with statutory deadlines, due process, and mandated procedures.
- I. State and local rent-assistance programs offer the opportunity for immediate assistance in addressing rent arrearages (or portions thereof) and avoiding the need to seek recourse through the unlawful detainer process. It is in this court's interest in managing its docket, facilitating just outcomes, and wisely utilizing scarce judicial resources to divert cases away from the contested unlawful detainer process in court to an eviction resolution pilot program where there is a reasonable likelihood of a just resolution.
- J. Sec. 7(2) of ch. 115, Laws of 2021, requires that, where an ERPP is established under authority of a standing judicial order landlords must use that program before

filing an unlawful detainer action based on nonpayment of rent. Section 7(3) requires that the landlord provide an ERPP-approved notice to the tenant of the eviction resolution program along with the 14-day notice to pay or vacate prior to filing an unlawful detainer action. The Court adopts and requires the Landlord to use the form ERPP Notice developed by AOC in collaboration with the Office of the Attorney General. See attached *Exhibit A*.

- K. Governor Inslee issued the Bridge Proclamation 21-09 on June 29, 2021, which is effective from July 1 September 30, 2021. The Bridge Proclamation is not an extension of the Governor's Eviction Moratorium Proclamation (20-19). All evictions typically allowed under the law, with the exception of non-payment of rent, may resume July 1st.
- L. As required by the Bridge Proclamation: (1) Local rental assistance programs have submitted attestations to the appropriate entity/entities and are operational in this county and (2) DRC will submit an attestation to the appropriate entity/entities that ERPP is operational in this county. These attestations shall be posted on the Court's website.
- M. The attached Exhibit A suffices as the ERPP Notice required by the Bridge Proclamation that the landlord must give to the tenant providing an opportunity to participate in an operational rental assistance program and an operational ERPP.
- N. The necessity of an effective and meaningful ERPP is key to successful diversion of cases from the court. The court recognizes the local HJP and local DRC, known as Neutral Ground Dispute Resolution Center (College Place, WA), do not have unlimited human and other resources to handle the anticipated massive influx of nonpayment of rent cases requiring ERPP. The court also recognizes that an effective ERPP requires the local DRC to implement ERPP intake and processing protocols, for example, requiring one e-mail per each ERPP notice related to one tenant and scheduling ERPP meet and confer appointments on a first come-first serve basis as well as other protocols.
- O. It is understood that pending certification of the right-to-counsel program's availability, the Columbia County Superior Court and the local DRC and local HJP are prepared to assist tenants facing the threat of eviction and help tenants resolve that threat through non-judicial processes including the ERPP.
- P. This court has determined it appropriate to issue this standing order to reflect the recent legislation, the end of the Governor's Bridge Proclamation, establish an ERPP

to divert unlawful detainer cases from the docket, and facilitate both pre-filing and post-filing resolution of cases where the principal issue is non-payment of rent. The court designates Commissioner David Risley as the procedural point person(s) to work with relevant stakeholders on the implementation and ongoing administration of the ERPP and such designation has been provided to the Administrative Office of the Courts.

IT IS HEREBY ORDERED as follows:

- A. <u>Landlord/Landlord counsel's Obligations regarding Eviction Resolution.</u> Prior to serving and/or filing a summons and complaint for nonpayment of rent, the landlord or landlord's counsel shall:
 - a. strictly comply with the notice, service, and certification requirements of Sec. 7(3), (4), and (5) of Chapter 115, Laws of 2021, and the Governor's Bridge Proclamation 21-09 issued on June 29, 2021 as applicable;
 - as part of the ERPP, meet and confer with the local DRC (See Appendix B attached hereto) and the tenant and tenant's attorney to facilitate the resolution of the issue of nonpayment of rent, e.g., accessing rental assistance and establishing reasonable repayment plans (See Appendix A attached hereto); and
 - c. file the ERPP DRC Certification Form at the time of filing a summons and complaint with the court.
- B. <u>Tenants' Obligations regarding Eviction Resolution.</u> Tenants must respond to landlords regarding the establishment of reasonable repayment plans and must participate in the ERPP per the timelines established in of Chapter 115, Laws of 2021. (*Governor's Bridge Proclamation Page 4.*)

C. DRC Scheduling and Certification of ERPP.

- (1) During the effective period of the Bridge Proclamation, the local DRC shall make every effort to schedule the meet and confer for the landlord and the tenant (and their respective counsel see Appendix C attached hereto) within 28 days of receipt of the ERPP Notice;
- (2) Once the Bridge Proclamation expires, the local DRC shall make every effort to schedule the meet and confer for the landlord and tenant (and their respective counsel) within 21 days of receipt of the ERPP Notice;

- (3) during and after the expiration of the Bridge Proclamation, the parties may agree to extend the timeframe (as detailed in this section) for scheduling the meet and confer;
- (4) the local DRC shall implement processes to ensure necessary to schedule and hold the meet and confer in the timeframes detailed in this section;
- (5) During the effective time period of the Bridge Proclamation, should a tenant not engage in the first 28 days (after the landlord has issued/served the ERPP notice and, subsequently the 14-day notice to pay or vacate), DRC Certification that the landlord has satisfied the requirements of Sec. 7 of Chapter 115, Laws of 2021 shall issue;
- (6) After the Bridge Proclamation has expired, should a tenant not engage in the first 14 days (pursuant to the ERPP Notice and the 14-day notice to pay or vacate), DRC Certification that the landlord has satisfied the requirements of Sec. 7 of Chapter 115, Laws of 2021 shall issue;
- (7) If a landlord files a nonpayment of rent unlawful detainer case without DRC certification, this Court may address whether the landlord complied with the ERPP and all conditions precedent to suit. Should the court find that the landlord was entitled to DRC certification notwithstanding DRC's failure to certify, the court may proceed with the show cause hearing or trial;
- (8) The DRC may add relevant language to a certificate of ERPP participation prior to its issuance to a landlord that details: whether rent assistance was available at the time of the engagement (for example, did the tenant qualify for rent assistance and was rent assistance available in the relevant locality at this time), the date the DRC received the ERPP notice and the date on the ERPP notice, whether the tenant participated in ERPP efforts, whether the tenant had counsel during ERPP, whether the DRC was able to conduct conciliation efforts, and any other relevant information to help the court determine whether the matter is ripe for adjudication.
- D. <u>DRC Reporting Obligations</u> In order to comply with the requirements of ch. 115, Laws of 2021, Sec. 7(7) related to ERPP data collection, the Court acknowledges that the local DRC (by and through Resolution Washington, i.e. ResWA) has agreed to provide and will provide ERPP data as detailed in Sec. 7(7)(b)-(d) to AOC through an AOC-designated portal. It is understood that AOC will collect, analyze, and organize the data provided by the DRC and provide an ERPP data report to the legislature as required by ch. 115, Laws of 2021 Sec. 7 (8) on the dates identified therein.

E. Initial Hearing Procedures for Unlawful Detainer Cases.

- (1) <u>In non-payment of rent cases in which a DRC Certification was issued **after expiration** of the Governor's eviction moratorium:</u>
 - a. At the first hearing, the court shall determine:
 - whether the landlord has complied with the notice, service, participation, and certification filing requirements of Sec. 7 of Chapter 115, laws of 2021, and the Governor's Bridge Proclamation 21-09 issued on June 29, 2021 as applicable; and
 - ii. whether the landlord and tenant met and conferred with the local DRC for purposes of resolving the issue of nonpayment of rent.
 - b. If the tenant fails to appear and the court finds the landlord has demonstrated compliance with applicable law and this Order, the court may grant a default and other relief, including a writ of restitution, as is appropriate.
 - (c) Sanctions available for the landlord's noncompliance with notice, service, or certification filing requirements include but are not limited to: awarding attorney's fees and costs, granting a continuance, redirecting the parties back to the DRC for attempted resolution at landlord expense, and any other relief as allowed by law and/or court rule;
- (2) In non-payment of rent cases in which a DRC Certification was issued during the Governor's eviction moratorium: At the first hearing, the court will inquire as to the circumstances surrounding the issuance of the DRC Certification. The court may continue the matter or consider and grant other relief as allowed by law and/or court rule.
- (3) In non-payment of rent cases where a DRC Certification was issued along with an agreement between the parties: the court reserves its ability to enforce such agreements, including agreements related to the rental agreement beyond nonpayment of rent.
- (4) <u>Superseding Effect.</u> This order supersedes all prior emergency orders issued with respect to the practice and procedure relating to the pilot Eviction Resolution Program.

DATED August 24, 2021.

Presiding Judge Columbia County Superior Court

ERPP Notice and Resource Information

Use this form after the eviction moratorium ends.

Important! Landlords: Fill out page 1 completely and correctly with all the information that you know. Your information and your attorney's information, if you have one, must be included. You must provide a copy of this notice to the tenant and also send a copy to the local dispute resolution center serving the area where the property is located (see Appendix B). You should retain proof of service.



Behind on rent? Here is a chance to resolve the dispute with your landlord.

	participate see below and respo	(14 days after this notice is given to tenant)	1
		to this notice within 14 days may result in the nlawful detainer action with the court (eviction	
To:	Tenant's Name:		
	Property Address:		1
	Tenant's Phone:	Tenant's Email:	.
From:	Landlord's Name:		
	Landlord's Service Address:		
	Landlord's Phone:	Landlord's Email:	
	Landlord's Lawyer (if any) N	Name:	
	Lawyer's Address:		

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Your landlord is asking you to take part in the Eviction Resolution Pilot Program. Do not wait. You can get help.

What is the Eviction Resolution Program (ERPP)?

Your county's Superior Court uses this program. ERPP requires landlords to try to reach agreements with tenants about unpaid rent before they can ask for eviction in court. You may be eligible for **rent assistance** and **legal help through the ERPP**.

If you participate in the ERPP, your landlord must work with you and a specialist from your local **Dispute Resolution Center** (DRC). If that solves the problem, great! If not, the DRC will offer free mediation. Mediation is voluntary – it only happens if both sides agree to do it.

You have a right to negotiate a payment plan that works for you.

Why should I participate?

If you get this notice and do **not** respond or try to reach an agreement, your landlord may file for eviction in court. You may qualify for help from a free lawyer (see Appendix C).

Mandatory ERPP Notice and Resource Information (After Moratorium)

EXHIBIT A Revised 08/23/2021

Rent assistance

What is mediation? It is when a trained person (a mediator) helps you solve a problem or reach an agreement with someone else.

Free mediation

You can ask for mediation at your local Dispute Resolution Center. Mediators are

Free legal help

impartial and help all participants reach resolution.

Get help now! Contact these free resources in your county.



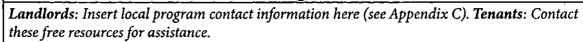
Rent Assistance Landlords: Insert local program contact information here (see Appendix A). Tenants: Contact these free resources for assistance.



Landlords: Insert local program contact information here (see Appendix B). Tenants: Contact these free resources for assistance.

Dispute Resolution Centers

Statewide Eviction Defense Screening Line 1-855-657-8387 (free)



Lawyers

Free interpreter services are available at all these programs

The Washington State Office of the Attorney General has this notice in multiple languages on its website: www.atg.wa.gov/landlord-tenaut. You will also find information there on how to find a lawyer or advocate at low or no cost and any available resources to help you pay your rent. Alternatively, you may find additional information to help you at www.washingtonlawhelp.org and www.courts.wa.gov.

I want to take part in the Eviction Resolution Pilot Program. What do I do now?

You can start the process by doing one of these things:

- Contact the Dispute Resolution Center in your county.
- Fill out and return this form to your landlord at the address on page 1. Keep a copy. You can also get a lawyer, whether or not you participate in the ERPP.

Yes, I want help resolving my unpaid rent. Contact me at:					
Tenant's Name:					
Tenant's Address:					
Tenant's Phone:	Tenant's Email:				

\$ Appendix A: Rent Assistance

County/Service Area	Where to apply for rental assistance	Website	Email
Asotin	Quality Behavioral Health	http://www.qbhs.org/	
Benton/Franklin	Benton County Department of Human Services	https://www.co.ben- ton.wa.us/pview.aspx- ?id=20883&catid=0	housing@goodwillotc.org
Chelan/Douglas	Chelan Douglas Community Action Council	https://cdcac.org/afford- able-housing/	info@cdcac.org
Clallam	Serenity House	https://www.serenity- houseclallam.org/	housinghelp@serenity- houseclallam.org/
Clark	Council for the Homeless	https://www.council- forthehomeless.org/	
Columbia/Garfield	Blue Mountain Action Council	http://www.bmacww.org/	
Cowlitz	Lower Columbia CAP	https://lowercolumbia- cap.org/	e e
Grant/Adams	Housing Authority of Grant County OIC Of Washington for Utlity Assistance Hope- Source - Serving Youth 18 - 24	Housing Assistance: https://hopesource.us/ Utility Assistance: https:// www.yvoic.org/	
Grays Harbor	Coastal Community Action Program	http://coastalcap.org/	
Island	Housing Support Center	https://www.island- countywa.gov/Human- services/Pages/Hous- ing-Support-Center.aspx	
Jefferson	OlyCAP Olympic Community Action Programs	http://www.olycap.org/ "Documents for Print" on this website may be completed and emailed, or printed and delivered to OlyCAP	housingteam@olycap.org
King			DCHSRentalAssistance@kingcounty.gov
Kitsap	Kitsap Community Resources	https://www.kitsapgov.com/ hs/Pages/HH-KEPA.aspx	
Kittitas	Hope Source	https://hopesource.us/	
Klickitat/Skamania	Washington Gorge Action Program (WAGAP)	https://www.wagap.org/	info@wagap.org
Lewis	Salvation Army	https://centralia.salva- tionarmy.org/centralias/ rental-assistance	·

Mason	Shelton Family Center, Cross-	https://masoncountywa.	CrossroadsHousing@hcc.net
	roads Housing, (office located in Shelton & Belfair)	gov/health/communi- ty-family/housing-home- lessness.php	Susan@sheltonfamilycen- ter.org
Okanogan	Okanogan County Community Action Council	https://creatorapp. zohopublic.com/com- munityactionok/oc- cac-coordinated-entry/ form-perma/Applica- tion for Assistance/ VfbUqgns]]AKejffnQw- J5Xm1AHffjEEzGgq- MzX1n2pZGZFuPV09Y- QWYIXEexBBXXSsfS4f- d27qOqd]TCAXSs- HO0KZXkVWf5EsyS2	jennifers@occac.com
Pacific	Pacific County Health and Human Services	https://co.pacific.wa.us/ covid-19/ERAP/index. html	rentassistance@co.pacific. wa.us
Pend Oreille	Family Crisis Network	https://www.pofcn.org/ housing-assistance	
Pierce	Pierce County	https://www.pierce- countywa.gov/7142/ Rental-Assistance	hsrent@piercecountywa.
San Juan	Opportunity Council	https://www.oppco.org/ basic-needs/housing/	
Skagit	Housing Authority Skagit County, Community Action of Skagit County	https://www.skagitcoun- tyha.org/, https://www. communityactionskagit. org/	
Snohomish	Snohomish County Human Services	https://snohomish-coun- ty-coronavirus-re- sponse-snoco-gis.hub. arcgis.com/pages/emer- gency-rental-assistance	
Spokane (City)	City of Spokane	https://my.spokanecity. org/covid19/resident-as- sistance/	spokanechhs@spokanecity. org
Spokane (County)	Spokane Neighborhood Action Program	https://www.snapwa.org/ snap-rental-assistance/	
Stevens/Lincoln	Rural Resources	https://ruralresources. org/	
Thurston	Community Action Council, Community Youth Services (18-24 only)	https://caclmt.org/?%20 page_id=3379/#tab-id-6	

Wahkiakum	Wahkiakum County Health and Human Services	https://www.co.wahkia- kum.wa.us/542/Home-	cor@co.wahkiakum.wa.us
		<u>less-Prevention-Ser-</u> vices-Rent-Assist	
Walla Walla	Blue Mountain Action Council	http://www.bmacww.org/	
Whatcom	Opportunity Council	https://www.oppco.org/	1
Whitman	Community Action Center	https://www.cacwhitman. org/	jefft@cacwhitman.org
Yakima	Yakima Valley Farm Workers Clinic Northwest Community Action Center, Yakima Neighborhood Health Services, Latino Community Fund, OIC of Washington	https://www.yakima- county.us/2453/For-Ten- ants-and-Landlords	



Appendix B: Dispute Resolution Services

County	DRC Name	Email	Website	Address	Phone
Adams	Columbia Basin DRC	cbdrcerpintake@ gmail.com	http://www. cbdrc.org	256 Basin St. NW, Suite B Ephrata, WA 98823	(509) 237-8401
Asotin	Neutral Ground DRC	director@neu- tralgrounddrc. org	https://www. neutralground- drc.org/	1200 SE 12th Street Suite 6 College Place, WA 99324	(509) 730-1317
Benton	DRC of Tri-Cities	erpspecialist@ drctc.org	http://www. drctc.org	5219 W. Clearwa- ter Avenue – Suite 11, Kennewick, WA 99336	(509) 783-1043
Chelan	Wenatchee Valley DRC	info@wvdrc.org	http://www. wvdrc.org	5 S Wenatchee Avenue, Suite 210 Wenatchee, WA 98801	(509) 888-0957
Clallam	Peninsula DRC	renee@pdrc.org	http://www.pdrc. org	319 S. Peabody Street Port Angeles, WA 98362	(360) 452-8024
Clark	Community Mediation Services	info@mediation- clarkcounty.org	http://www. mediationclark- county.org	303 East 16th Street Vancouver, WA 98663	(360) 334-5862 x 1
Columbia	Neutral Ground DRC	director@neu- tralgrounddrc. org	https://www. neutralground- drc.org/	1200 SE 12th Street Suite 6 College Place, WA 99324	(509) 730-1317
Cowlitz	Center for Constructive Resolution and Conversation	erpp.cowlitz. ccrc@gmail.com	https://lewis- countyccrc.org/	Satellite Office: 1338 Commerce Ave D2 Longview, WA 98632	(360) 232-8622
Douglas	Wenatchee Valley DRC	info@wvdrc.org	http://www. wvdrc.org	5 S Wenatchee Avenue, Suite 210 Wenatchee, WA 98801	(509) 888-0957
Ferry	Northwest Mediation Center	info@nwmedia- tioncenter.com	http://www.nw-mediationcenter.com	35 West Main, Suite 230 Spokane, WA 99201	(509) 456-0103

Franklin	DRC of Tri-Cities	erpspecialist@ drctc.org	http://www. drctc.org	5219 W. Clearwa- ter Avenue – Suite 11 Kennewick, WA 99336	(509) 783-1043
Garfield	Neutral Ground DRC	director@neu- tralgrounddrc. org	https://www. neutralground- drc.org/	1200 SE 12th Street Suite 6 College Place, WA 99324	(509) 730-1317
Grant	Columbia Basin DRC	cbdrcerpintake@gmail.com	http://www. cbdrc.org	256 Basin St. NW, Suite B Ephrata, WA 98823	(509) 237-8401
Grays Harbor	DRC of Grays Harbor & Pacific Counties	erp@drcghp.org	http://www. drcghp.org	207 S Chehalis Street #301 Aberdeen, WA. 98520	(360) 532-8950
Island	Volunteers of America Dispute Resolution Center	earlyresolution@ voaww.org	http://www. voaww.org/drc	117 N First St, Ste 30 Mount Vernon, WA 98273" Mail: PO Box 839 Everett, WA 98206-0839	425-339-1335 (press #3) Toll Free: (800) 280-4770 (press #3)
Jefferson	Peninsula DRC	renee@pdrc.org	http://www.pdrc. org	319 S. Peabody Street Port Angeles, WA 98362	(360) 452-8024
King	King County DRC	housing@kcdrc. org	http://kcdrc.org/ get-help/	4649 Sunnyside Ave. N, Suite 520 Seattle, WA 98103	(206) 443-9603 x 111 Spanish: (206) 443-9603 ext. 103
King	Bellevue Conflict Resolution Center	bcrc@bellevue- wa.gov	https://bellevue- wa.gov/city-gov- ernment/ departments/ community-de- velopment/con- flict-assistance/ eviction-resolu- tion-program	450 I 10th Avenue NE Bellevue, WA 98004	(425) 452-4090
Kitsap	DRC of Kitsap County	Housing@Kit- sapDRC.org	http://www. kitsapdrc.org	9004 Washington Ave. NW Silverdale, WA 98383	(360) 517-5800

Kittitas	DRC of Yakima & Kittitas Counties	ERP@drcyaki- ma.org	http://www. drcyakima.org	132 North 1st Avenue Yakima, WA 98902	(509) 388-0366
Klickitat	Six Rivers DRC	outreach@6riv- ers.org	http://www.6riv- ers.org	601 Cascade Ave. Hood River, OR 97031	(541) 386-1283 #2 Direct: (509) 606-6363 Toll Free: (888) 628-4101
Lewis	Center for Constructive Resolution and Conversation	erpp.lewis.ccrc@ gmail.com	https://lewis- countyccrc.org/	500 W. Main St., Centralia, #11 (2nd floor) Centralia WA 98531	(360) 623-8788
Lincoln	Northwest Mediation Center	info@nwmedia- tioncenter.com	http://www.nw- mediationcenter. com	35 West Main, Suite 230 Spokane, WA 99201	(509) 456-0103
Mason	DRC of Thurston County	cstead@media- tethurston.org	http://media- tethurston.org	2604 12th Court SW, Suite A-2 Olympia WA 98502	(360) 956-1155 ext. 113
Okanogan	Okanogan County DRC	okcodrc@live. com	http://www. okanogandrc.org	113 N Main St. Okanogan, WA 98840	(509) 826-1776
Pacific	DRC of Grays Harbor & Pacific Counties	erp@drcghp.org	http://www. drcghp.org	207 S Chehalis Street #301 Aberdeen, WA. 98520	(360) 532-8950
Pend Oreille	Northwest Mediation Center	info@nwmedia- tioncenter.com	http://www.nw- mediationcenter. com	35 West Main, Suite 230 Spokane, WA 99201	(509) 456-0103
Pierce	Center for Dialog & Resolution	SolveIt@Center- ForResolution. org	https://center- forresolution.org	717 Tacoma Ave. South Tacoma, WA 98402	(253) 572-3657 Spanish: (253) 572-3657 ext. 123
San Juan	Volunteers of America Dispute Resolution Center	earlyresolution@ voaww.org	http://www. voaww.org/drc	Physical: 117 N First St, Ste 30 Mount Vernon, WA 98273 Mailing: PO Box 839 Everett, WA 98206-0839	(425) 339-1335 (press #3) Toll Free: (800) 280-4770 (press #3)

Skagit Skamania	Volunteers of America Dispute Resolution Center Six Rivers DRC	earlyresolution@ voaww.org outreach@6riv-	http://www.voaww.org/drc	Physical: 117 N First St, Ste 30 Mount Vernon, WA 98273 Mailing: PO Box 839 Everett, WA 98206-0839 601 Cascade Ave.	(425) 339-1335 (press #3) Toll Free: (800) 280-4770 (press #3)
•		<u>ers.org</u>	ers.org	Hood River, OR 97031	#2 Direct: (509) 606-6363 Toll Free: (888) 628-4101
Snohom- ish	Volunteers of America Dispute Resolution Center	earlyresolution@ voaww.org	http://www. voaww.org/drc	Physical: 2801 Lombard St Everett WA 98201" Mailing: PO Box 839 Everett, WA 98206-0839	(425) 339-1335 (press #3) Toll Free: (800) 280-4770 (press #3)
Spokane	Fulcrum Institute DRC	housing@ fulcrumdispute. com	http://www. fulcrumdispute. com	211 West Augusta Spokane, WA 99205	(509) 838-2799
Spokane	Northwest Mediation Center	info@nwmedia- tioncenter.com	http://www.nw- mediationcenter. com	35 West Main, Suite 230 Spokane, WA 99201	(509) 456-0103
Stevens	Northwest Mediation Center	info@nwmedia- tioncenter.com	http://www.nw- mediationcenter. com	35 West Main, Suite 230 Spokane, WA 99201	(509) 456-0103
Thurston	DRC of Thurston County	cstead@media- tethurston.org	http://media- tethurston.org	Mailing: PO Box 6184,Olympia, WA 98506 Physical: 2604 12th Court SW, Suite A-2, Olympia WA 98502	(360) 956-1155 ext. 113
Wahkia- kum	DRC of Grays Harbor & Pacific Counties	erp@drcghp.org	http://www. drcghp.org	207 S Chehalis Street #301 Aberdeen, WA. 98520	(360) 532-8950
Walla Walla	Neutral Ground DRC	director@neu- tralgrounddrc. org	https://www. neutralground- drc.org/	1200 SE 12th Street Suite 6 College Place, WA 99324	(509) 730-1317

Whatcom	Whatcom DRC	gayle@whatcom- drc.org	http://www. whatcomdrc.org	206 Prospect Street Bellingham, WA 98225	(360) 676-0122 x 122
Whitman	Fulcrum Institute DRC	housing@ fulcrumdispute. com	http://www. fulcrumdispute. com	211 West Augusta Spokane, WA 99205	(509) 838-2799
Yakima	DRC of Yakima & Kittitas Counties	ERP@drcyaki- ma.org	http://www. drcyakima.org	132 North 1st Avenue Yakima, WA 98902	(509) 388-0366



Appendix C: Free Attorney and Housing Justice Project Contact Information

CHELAN-DOUGLAS COUNTIES	SNOHOMISH COUNTY
Chelan Douglas County Volunteer Attorney Services	Snohomish County Legal Services Housing Justice
(509) 663-2778	Project
	(425) 258-9283 ext. 5
CLARK COUNTY	SPOKANE COUNTY
Clark County Volunteer Lawyers Program Housing	Spokane County Bar Association Volunteer Lawyer
Justice Project	Program
(360) 334-4007	(509) 477-2674
KING COUNTY	THURSTON COUNTY
King County Bar Association Housing Justice Project	Thurston County Volunteer Legal Services/Housing
(206) 267-7069	Justice Project
	Serving Thurston, Mason, Grays Harbor, Pacific and
	Lewis Counties
	(360) 705-8194 or toll free (844) 211-6916
PIERCE COUNTY	WHATCOM COUNTY
Tacoma Pro Bono Housing Justice Project	Whatcom LAW Advocates
(253) 366-8710	(360) 671-6079 ext. 15
SKAGIT COUNTY	YAKIMA COUNTY
Skagit Housing Justice Project	Yakima Volunteer Attorney Services
(360) 230-8100	(509) 453-4400
ALL OTHER COUNTIES	4

Statewide Eviction Defense Hotline: 1-855-657-8387 (Toll free)

Office of Civil Legal Aid Right To Counsel in Eviction Proceedings Information: https://ocla.wa.gov/reports/