



WINGS CONFERENCE | 16

THURSDAY, MARCH 17 SEATTLE, WASHINGTON 8:00 AM - 5:00 PM

The **Working Interdisciplinary Network of Guardianship Stakeholders (WINGS)** serves to enhance the quality of care and life of adults affected or potentially affected by guardianship and other decision-making alternatives. WINGS is an ongoing problem-solving mechanism made up of key stakeholders.

ABOUT THE CONFERENCE

The second annual WINGS Conference, *Delivering on Stakeholder Priorities*, is a forum to advance a partnership with the Washington State Supreme Court and community members to:

- **IDENTIFY** strengths and weaknesses in the state's current approach to adult guardianship and less restrictive decision-making options;
- **ADDRESS** key policy and practice issues;
- **ENGAGE** in outreach, education and training, including training on supported decision-making;
- **SERVE** as an ongoing problem-solving mechanism to enhance the quality of care and quality of life of adults affected or potentially affected by guardianship and other decision-making alternatives, and provide the support they need.

WHO SHOULD ATTEND?

Individuals in Washington interested in improving decisional-support for persons with diminished decision-making ability, including:

- **FAMILY AND FRIENDS** of persons under guardianship and those who may need decisional-support in the future;
- **PROFESSIONALS** who work in the fields of aging, developmental disabilities, mental illness, elder abuse prevention and intervention, law and fiduciary related fields.

OPENING REMARKS

Commissioner Tony Rugel

Spokane County Superior Court

WINGS Steering Committee Co-Chair

KEYNOTE SPEAKERS

Robert D. Fleischner

Assistant Director, Center for Public Representation

Philip Marshall

Guardianship Advocate and Grandson of Elder Abuse Victim, Philanthropist Brooke Astor



REGISTRATION

See **PAGE 2** for details on registering online or by U.S. Mail.

REGISTRATION & CONFERENCE DETAILS

Join us for the second annual WINGS Conference, Thursday, March 17 from 8:00 a.m.–5:00 p.m. at the Bell Harbor International Conference Center in Seattle.

COST TO ATTEND

The cost to attend is \$65 (no Continuing Education Credit) or \$105 (with Continuing Education Credit).

REGISTER

This year's event is capped at 300 attendees. Online registration is recommended to secure your spot. Mail-in registration is accepted, but may result in delays reserving your spot. No onsite registration.

Online

Visit www.courts.wa.gov/wings to register.

U.S. Mail

Complete the registration form included with this brochure and mail to the address below. Payment must be included with the form.

WINGS, Office of Guardianship and Elder Services
Administrative Office of the Courts
P.O. Box 41170
Olympia, WA 98504

SPONSORSHIP

Support WINGS by becoming a 2016 conference sponsor. A small grant helps fund Washington WINGS, however additional funding is needed to keep the conference registration fee affordable. Individual and organizational support is greatly appreciated. PLEASE consider becoming a sponsor of this very important event. For more information you may contact the Volunteer Conference Chair, Cathy Silins at casilins@msn.com or 360.754-4702, or Shirley Bondon at 360.705.5302 or shirley.bondon@courts.wa.gov.

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PAGE 2: Mount Rainier & Seattle's Waterfront by Tiffany Von Arnim; PAGE 4: Bell Harbor Conference Center by Liz Lawley; Good Morning, Seattle by Jeffrey Zeldman; On the Edgewater by Roger Ward;

EXHIBIT OPPORTUNITIES

Reserve your space now to exhibit at the WINGS 2016 conference. This unique opportunity will allow you to meet and engage with up to 300 people in the guardianship field. Exhibit space is \$100 (registration not included). For more information, contact Kathy Bowman at 360.704.5543 or kathy.bowman@courts.wa.gov.

CONTINUING EDUCATION CREDITS

Some professionals may be eligible for continuing education credits. Requests for approval are being submitted as follows:

4.75 Hours General

- National Association of Social Workers, Washington Chapter
- Superior Court Judges' Association
- Washington State Bar Association

3.75 Hours General or 1.25 Hours General and 2.5 Hours Emerging Issues (Communication)*

*Hours for Emerging Issues are dependent on sessions selected.

CONFERENCE SPONSORS

- Washington State Supreme Court
- Washington State Department of Social and Health Services, Home and Community Services Division
- Washington Association of Professional Guardians
- Washington State Senior Citizens' Lobby
- Washington Association of Area Agencies on Aging (W4A)
- Tom and Helen Goldsmith Memorial Grant
- Gary Beagle, Beagle and Associates
- National Guardianship Network
- State Justice Institute
- Albert and Elaine Borchard Foundation Center on Law and Aging
- Aging & Adult Care of Central Washington
- AARP



8:00 a.m. – 8:30 a.m.

Registration and Continental Breakfast

8:30 a.m. – 8:45 a.m.

Welcome and Opening Remarks

Commissioner Tony Rugel, Spokane County Superior Court, WINGS Steering Committee Co-Chair

8:45 a.m. – 10:00 a.m.

KEYNOTE ADDRESS

Supported Decision-Making: Moving Beyond Concept to Implementation

Robert D. Fleischner, Assistant Director, Center for Public Representation

10:00 a.m. – 10:15 a.m.

Break

10:15 a.m. – 11:30 a.m.

Morning Break Out Session

Choose one to attend from the list of break out sessions.

11:30 a.m. – 11:45 p.m.

Visit Exhibits

11:45 a.m. – 12:45 p.m.

KEYNOTE ADDRESS AND LUNCH

A Systems-Based Approach to Elder Justice, with Guardians at the Forefront and Center Stage

Philip Marshall, Guardianship Advocate and Grandson of Elder Abuse Victim, Philanthropist Brooke Astor.

12:45 p.m. – 1:00 p.m.

Presentation by Bruce Buckles and Ken Sterner

1:00 p.m. – 2:15 p.m.

Afternoon Break Out Session

Choose one to attend from the list of break out sessions.

2:15 p.m. – 2:30 p.m.

Break

2:30 p.m. – 3:00 p.m.

Committee I Status Report

3:00 p.m. – 3:30 p.m.

Committee II Status Report

3:30 p.m. – 4:00 p.m.

Committee III Status Report

4:00 p.m. – 4:30 p.m.

Committee IV Status Report

4:30 p.m. – 5:00 p.m.

Next Steps and Closing Remarks

Breakout Sessions

- How DSHS Allows Deductions in Cost of Care for Persons with Court-Appointed Guardians**
 William Reeves, Financial Policy Analyst, Home and Community Services Division, DSHS
- Alternatives to Guardianship**
 David Lord, Director of Public Policy, Disability Rights Washington (DRW) and Eileen Schock, Elder Law Attorney
- Communicating with and Supporting the Life Choices of Elders**
 Rose Floyd, King County LTC Ombudsperson and Vicki Foster, Community Advocate
- Reporting to the Court when you are Guardian of the Estate***
 Susanne Altman, Certified Professional Guardian and Certified Public Accountant
 *Morning only; Lay guardians have priority.
- Reporting to the Court when you are Guardian of the Person***
 Monica Meyer, Lay Guardian and Denise P. Redinger, Attorney and Counselor at Law
 *Afternoon only; Lay guardians have priority.
- Improving Support and Relationships with Good Communication**
 Dan Peterson, Mental Health Resource Manager, Developmental Disabilities Administration
- Understanding Social Security Administration's Representative Payee Program**
 Jill Barry and Peggy Hills, Program Experts in the Center for Disability and Program Services for the Seattle Regional Office, Social Security Administration
- Understanding the Veterans Administration's Fiduciary Program**
 James Thomas, Supervisor, Veterans Benefits Administration
- Guardianship Monitoring***
 Charlotte Jensen, Court Business Information Coordinator, Administrative Office of the Courts
 *Morning only; County Clerks, Court Administrators and court staff have priority.

ADA ACCOMMODATIONS

To request special accommodations, please contact Shirley Bondon at 360.705.5302 or shirley.bondon@courts.wa.gov.

LOCATION, DIRECTIONS & ACCOMMODATIONS

Bell Harbor International Conference Center is located at 2211 Alaskan Way — just blocks from downtown Seattle — and sits on Pier 66 along Seattle’s beautiful waterfront. Sea-Tac International Airport is approximately 15 miles from Bell Harbor, with travel time between 30-60 minutes based on traffic.



DRIVING SOUTH ON I-5

Take Exit 167 (West Mercer Street/Fairview Avenue) and go straight on Mercer Street. At the 9th Street intersection, stay right and merge onto Broad Street. Continue on Broad Street to Elliott Avenue and turn left. Once you pass the Wall Street intersection, park in the Art Institute of Seattle parking garage on your immediate right.

DRIVING NORTH ON I-5

Take the Madison Street exit (also called Convention Place exit). Turn left onto Madison Street. Stay on Madison Street until you come to the waterfront. Turn right on Alaskan Way. You will pass Pier 66 on your left; the next street after the skybridge is Wall Street. Turn right on Wall Street. Turn right on Elliott Avenue. Park in the Art Institute of Seattle parking garage (second driveway on the right). Please note the two parking garage entrances, Elliott Avenue and Wall Street.

PARKING

We recommend parking in the Art Institute of Seattle’s parking garage, which connects directly to Bell Harbor International Conference Center and World Trade Center Seattle via the skybridge and can be accessed on both Elliott Avenue and Wall Street.

Bell Street Pier Garage #28
2323 Elliott Avenue
Seattle, WA 98121
www.parkme.com/lot/24585

WALKING

From the heart of downtown Seattle, visitors can walk down the Pike Street Hill Climb — a popular staircase behind Pike Place Market — and walk approximately 0.4 miles northwest (to the right if looking at the waterfront) past the Seattle Marriot Waterfront. Bell Harbor will be on your left.

METRO TRANSIT (BUS)

There are many bus routes to take you within walking distance of Bell Harbor. The Waterfront Streetcar Line Bus, MT 99, stops at Alaskan Way and Clay, two blocks north of Bell Harbor. Additionally, six buses service the 1st Avenue and Lenora Street stop where you can take the stairs or elevator down to Alaskan Way. From there, walk two blocks to the right to Bell Harbor.

For detailed Metro bus routes and information, visit www.metro.kingcounty.gov or call 206.553.3000.

BIKING

Bicycle racks are provided at the base of the stairs leading to Bell Harbor’s main entrance. The racks are located across from Anthony’s Pier 66 restaurant. Visit the City of Seattle website, www.seattle.gov, for up-to-date local bike routes.

MAIN ENTRANCE

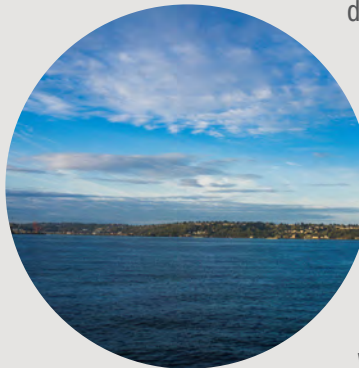
Inside the parking garage, go to the fourth floor and walk across the skybridge. Take the elevator or stairs down one level to the third floor and enter Bell Harbor International Conference Center.

HOTEL ACCOMMODATIONS

The Edgewater
Pier 67, 2411 Alaskan Way
Seattle, WA 98121
206.728.7000

Rooms are available at \$157 per night if registrations are made by February 15.

When making a reservation, please inform the reservationist that you will be attending the WINGS Conference.



Keynote Speakers

ROBERT D. FLEISCHNER is an attorney at the Center for Public Representation (CPR), a national public interest law firm in Northampton, Massachusetts. He has represented people with disabilities since 1973 when he graduated from Boston College Law School. Bob is a coordinator of CPR's Supported Decision-Making Pilot Project. He has litigated guardianship, juvenile justice reform, school-to-prison pipeline, civil commitment, right to treatment, solitary confinement, prison conditions, and community integration cases. He is co-author of three editions of *Guardianship and Conservatorship in Massachusetts* (Lexis) and has written numerous law journal articles on guardianship and other disability law issues. Bob has served on the adjunct faculties of Western New England University Law School and Smith College School for Social Work, teaching courses on juvenile justice and disability law.

PHILIP MARSHALL, grandson of philanthropist Brooke Astor, sought a petition for her guardianship in 2006 after years of increasing concern. Guardianship was awarded for Astor who was a victim of elder abuse by her son, Philip's father.

The story was chronicled nationally by the press due to Mrs. Astor's recognition, the nature of allegations indicated in the petition, and events culminating in a six-month criminal trial of Mr. Marshall's father and one of his grandmother's lawyers.

Through her life, Brooke Astor was known for her decades of philanthropic work in New York. Today, Mr. Marshall believes that his grandmother's greatest legacy, nationwide, is twofold:

- How her sad circumstances have spurred a greater recognition of elder abuse and,
- As an active elder for half a century, how Mrs. Astor's life exemplifies ways our last decades can be so purposeful and filled with philanthropy — an engaged 'love of humanity.'

Mr. Marshall now seeks to tell his grandmother's story and to help the greater cause of elder justice.

Philip Marshall has been teaching and practicing in the field of historic preservation for over thirty years. He has held faculty positions at Columbia University, the University of Vermont, and Roger Williams University where he serves

as professor and director of the historic preservation program. His consulting includes work with the Hopi Nation in Arizona; the Tibetan community in America; and federal and state agencies, museums, and other nonprofit organizations. He serves on the board of national, state, and local organizations.

Since 2010, Mr. Marshall has been border to border, coast to coast, face to face with elder-justice practitioners at conferences. He is now on academic leave to advance work on elder financial exploitation, employing an ecological and systems-based approach to elder justice — beyond Brooke.

Session Speakers

SUSANNE ALTMAN owns her own firm, Susanne Altman CPA PLLC, in Wenatchee, Washington. She is a graduate from Central Washington University with a Bachelor of Science Degree in Accounting. Susanne has practiced in the accounting, auditing, and taxation field for twenty years. She opened her firm ten years ago and has the pleasure to be working with her family. Prior to going back to school, Susanne worked in the banking industry in a new accounts position that encompassed sales and loans and she was selected to be a regional instructor. She has been a volunteer for most of her life in the American Cancer Society and the United Way of Chelan/Douglas Counties. The most rewarding and frustrating position that Susanne has taken on has been as a Certified Professional Guardian. She has practiced for approximately thirteen years in this field.

JILL BARRY is a program expert in the Center for Disability and Program Services for the Social Security Administration's (SSA) Seattle Regional Office. She first began working for SSA as a Service Representative at the Auburn Teleservice Center answering 1-800 number questions from the public. Over the years, she has gradually worked in various SSA components to her current position at the Regional Office for the Assistant Regional Commissioner Management and Operations Support. One of her lead responsibilities is as co-lead with representative payee systems and policy issues, which supports the region and the nation for proposed systems and policy changes. In her free time, Jill is serving in her 25th year as a King County Master Gardener volunteer.

ROSE FLOYD is an experienced advocate for the rights of elders and people living with disabilities. She has worked as a staff ombuds with the King County Long Term Care Ombudsman Program for fifteen years. Her advocacy work is informed by her experiences in a wide range of social justice movements including advocacy for the rights of people of color, women, and the LGBTQ community.

VICKI FOSTER is an experienced community advocate and low-income housing advocate, working to advance the rights of people with disabilities, especially those in hospital or community long-term care facilities. Vicki has several years of experience and has served on the Seattle Commission for People with Disabilities, the Washington Developmental Disabilities Council, the Disability Rights Washington Disability Advisory Council and the Washington State Rehabilitation Council.

PEGGY HILLS is a program expert in the Social Security Administration's Seattle Regional Office, Center for Disability and Program Support. She worked in various positions in the Auburn Telephone Service Center and the Puyallup Social Security office before coming to the Seattle Regional Office. Currently, she is a co-lead working to resolve representative payee questions and issues at the local and national level. She is working with Jill Barry on the region's representative payee review training and will be monitoring the reviews. She is the WINGS contact for the Seattle Regional Office.

CHARLOTTE S. JENSEN is the court business information coordinator (CBIC) for the Administrative Office of the Courts' (AOC) Office of Trial Court Services and Judicial Education. She has provided education on the Judicial Information System's applications to almost all of the trial court associations, law and justice partner associations, legislative staff, and private organizations. Ms. Jensen also served as a Faculty Development instructor. Her current position as CBIC focuses on data accuracy and integrity and supports the data reporting needs of the AOC's published caseload reports. Prior to her position at the AOC, she served as judicial assistant and arbitration/mediation manager for Kitsap County Superior Court. Ms. Jensen completed the Court Management Program through the National Center for State Courts.

DAVID LORD is the Director of Public Policy for Disability Rights Washington (DRW), the state-designated protection and advocacy system for Washington residents with disabilities. In his role as Public Policy Director for DRW, David works closely with other disability advocates on legislative and other policy initiatives.

David is a member of the Washington State Bar Association, and has a Juris Doctorate from UCLA Law School. He also has a Master of Social Work degree from the University of Washington. Prior to working at DRW, David worked for thirteen years in programs serving individuals with disabilities in the community.

David is a frequent speaker on subjects involving the rights of individuals with disabilities and advocacy, including guardianship and support for decision-making.

MONICA MEYER is an ethical activist, a consultant for individuals with autism spectrum disorders across the lifespan, and the parent of a young man with classic autism. She has a special interest in adults with classic autism. She truly believes that individuals with autism should and need to be active members of their community and the individual participation should be directed by the person's comfort level supported by structured opportunities in "real-life" settings. Community participation begins with functional communication and relationship development enhanced through the practice of "autism-specific" best practice, evidence based strategies.

As a parent of a young adult with autism, she has spent 25 plus years exploring, learning, teaching and implementing strategies that have enhanced not only her son's life, but many others through the efforts of her consultation. Her personal and business goals are simple; learn, grow, design, and make possible community ideals for those who experience classic autism in Washington State.

DAN PETERSON has a Masters in Counseling from Antioch University. He established the second crisis outreach team in the nation specializing in responding to individuals with intellectual disabilities in behavioral crisis. He was a clinical supervisor in a community mental health agency. He worked with law enforcement agencies for several years providing officers with Crisis Intervention Team (CIT) training. He is a member of the statewide committee that reviews the involuntary commitment law every three years, and participates in writing a uniform guide for designated mental health professionals involved in the involuntary civil commitment of individuals with mental disorders. Dan is currently a Mental Health Resource Manager for the Developmental Disabilities Administration and in that capacity provides a variety of trainings related to the mental health system, crisis and commitment, and developmental disabilities.

DENISE P. REDINGER is a graduate of Seattle University School of Law and the University of Washington. Her expertise is in the areas of elder law, guardianships, disability law, and estate planning. She is a frequent speaker on interacting and protecting the elderly and persons with disabilities at the request of school districts, DSHS' Division on Developmental Disabilities (DDD), the ARC of King County, ARC of Snohomish County, and others. She is an expert in planning trusts and guardianships for the care of children and adults with special needs and is passionate about this work. She has been a volunteer Guardian Ad Litem for children with special needs and a speaker for CASA (Court Appointed Special Advocates) on related issues.

WILL REEVES is a Financial Policy Analyst for the Washington State Department of Social and Health Services (DSHS), Aging and Long-Term Support Administration (AL TSA). Will is charged primarily with financial eligibility and policy training for the state's workers who determine eligibility for services through Medicaid or state-funded programs.

Will grew up in Seattle and began his training career serving eight years in the Navy's submarine service. After the military, Will took advantage of veteran's benefits, and completed his M.B.A and J.D. at Seattle University. He then soon joined Home & Community Services (HCS) division within AL TSA at the Seattle office in 2012. With HCS, Will has been a financial eligibility worker, financial lead worker, and recently took the training position with AL TSA headquarters in 2014.

COMMISSIONER TONY RUGEL went to high school in Spokane, Washington after having been raised around the country as a child of an Air Force family. He graduated from Eastern Washington University, the University of Puget Sound and Seattle University. He practiced law from 1993–2012 in both the public and private sectors, notably with the Washington State Attorney General's Office from 2004–2012 where he prosecuted white collar crimes and vulnerable adult abuse crimes across the state and represented Adult Protective Services for the State of Washington. He has served as a Special Assistant United States Attorney and as a Counsel to the State Senate Committee Services. He currently is a Superior Court Commissioner for Spokane County where he serves on numerous committees involving guardianship matters. Commissioner Rugel also had the pleasure of working as a cattle rancher, forest firefighter, bartender and SCUBA instructor.

EILEEN SCHOCK is an attorney with twenty years experience in the field of guardianship, elder law, estate planning, and special needs trusts. Her most recent position was as a legal services staff attorney at the Seattle office of Columbia Legal Services (CLS). Prior to working with CLS, she was a partner in private practice for sixteen years at the Kitsap County law office of Sanchez, Mitchell and Schock. Eileen's knowledge of guardianship (and alternatives to guardianship) is drawn from her experience as a Guardian ad Litem; as an estate planning attorney; and as an attorney representing guardianship petitioners, alleged incapacitated individuals, family members and professional guardians.

JAMES THOMAS joined the Veterans Benefits Administration (VBA) in February 2005 as a Rating Veterans Service Representative (RVSR). He was promoted to a Supervisor in September 2008, and has managed several national and local programs for the Salt Lake City, Regional Office (RO). Jim has also served as an Acting Assistant Veterans Service Center Manager at the Salt Lake City and Winston-Salem VA Regional Offices. His current responsibilities include, managing the Fiduciary program for 13 Western Area States for the Salt Lake City Regional Office.

Prior to joining the VBA, Jim served in the United States Army from August 1997 to August 2003 working as a medical research associate, and laboratory manager at the Walter Reed Army Institute of Research in Washington, D.C.

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HOW TO REGISTER

Register for the Working Interdisciplinary Network of Guardianship Stakeholders (WINGS) Conference in one of two ways:

- 1 Online**
Registering online is preferred, and is the quickest way to secure your spot. Visit www.courts.wa.gov/wings and click on the link to register.
- 2 U.S. Mail**
Submit this form with payment to: WINGS, Office of Guardianship and Elder Services, Administrative Office of the Courts, P.O. Box 41170, Olympia, WA 98504

REGISTRANT INFORMATION

With Continuing Education Credit (\$105)

No Continuing Education Credit (\$65)

Name (as you would like it to appear on your badge)

Company/Organization

Address

City

Phone

E-mail

Zip

BREAK OUT SESSION

Select a morning and afternoon break out session. See page 3 for options.

Morning

Afternoon

AFFILIATIONS (Check all that apply)

Academic/Scholar
Adult Protective Service/
Investigator Professional Guardian
Aging Advocate
APS Investigator
Area Agency on Aging Employee
Attorney
Caregiver

County Clerk
Court Employee
Disability Advocate
Disability Professional
Family Member of Person
Under Guardianship
DSHS Employee
Judicial Officer

Lay/Family/Volunteer Guardian
LTC Ombudsperson
Legislator
Parent/Non Guardian
Mental Health Professional
Medical Professional
Social Security Administration Employee
Veteran's Administration Employee

BOXED LUNCH (Choose one)

Turkey and Avocado

Roast turkey breast and avocado on whole wheat ciabatta with jalapeno cream cheese, leaf lettuce, tomato and red onion

Roast Beef with Cheddar

Served on sourdough with lettuce and tomatoes

Classic Cobb Salad

Lemon and herb chicken breast, avocado, bleu cheese, bacon, tomato, scallions and hard-boiled egg on mixed greens with creamy vinaigrette

Greek Salad (Available Vegan)

Mixed greens with tomato, cucumber, avocado, feta, artichoke hearts, Kalamata olives, pepperoncini and a creamy vinaigrette

CONFERENCE MATERIALS

Available to download at www.courts.wa.gov/WINGS.

ADA ACCOMMODATIONS

To request special accommodations, please contact Shirley Bondon at 360.705.5302 or shirley.bondon@courts.wa.gov.



BELL HARBOR INTERNATIONAL CONFERENCE CENTER