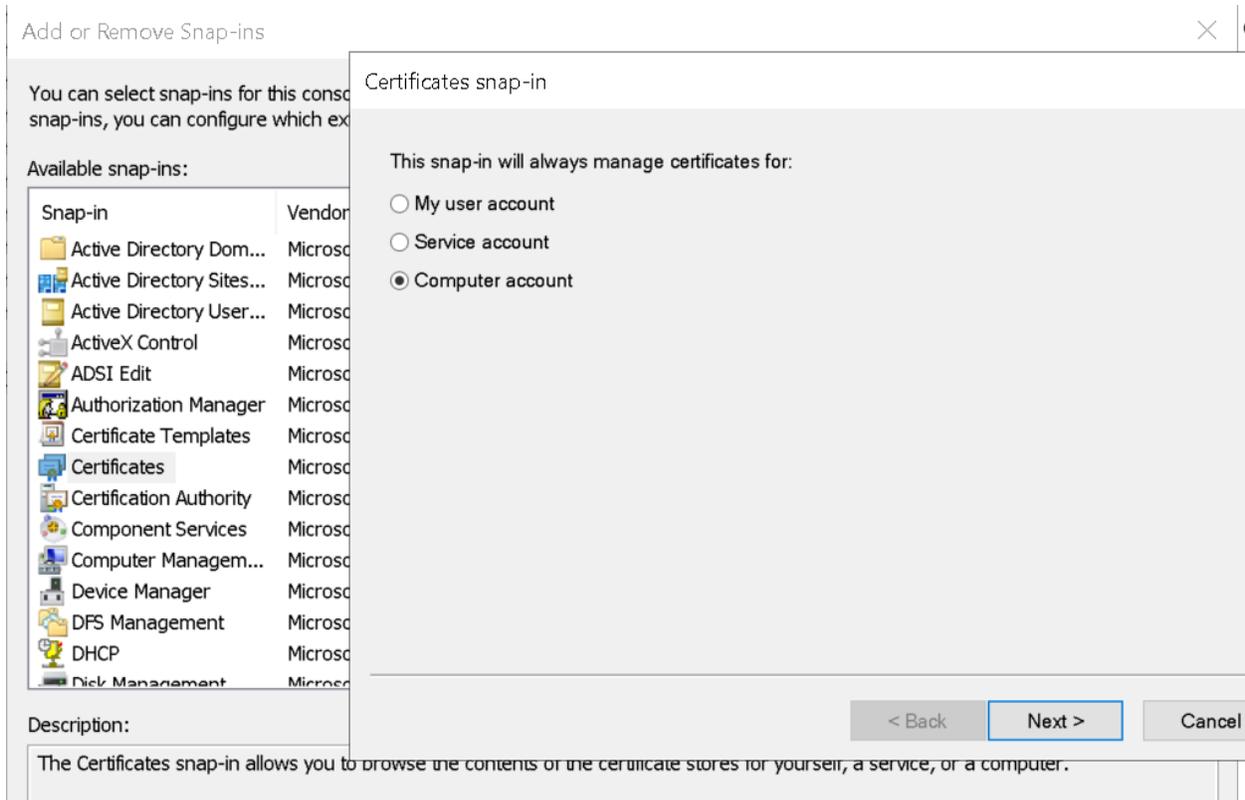


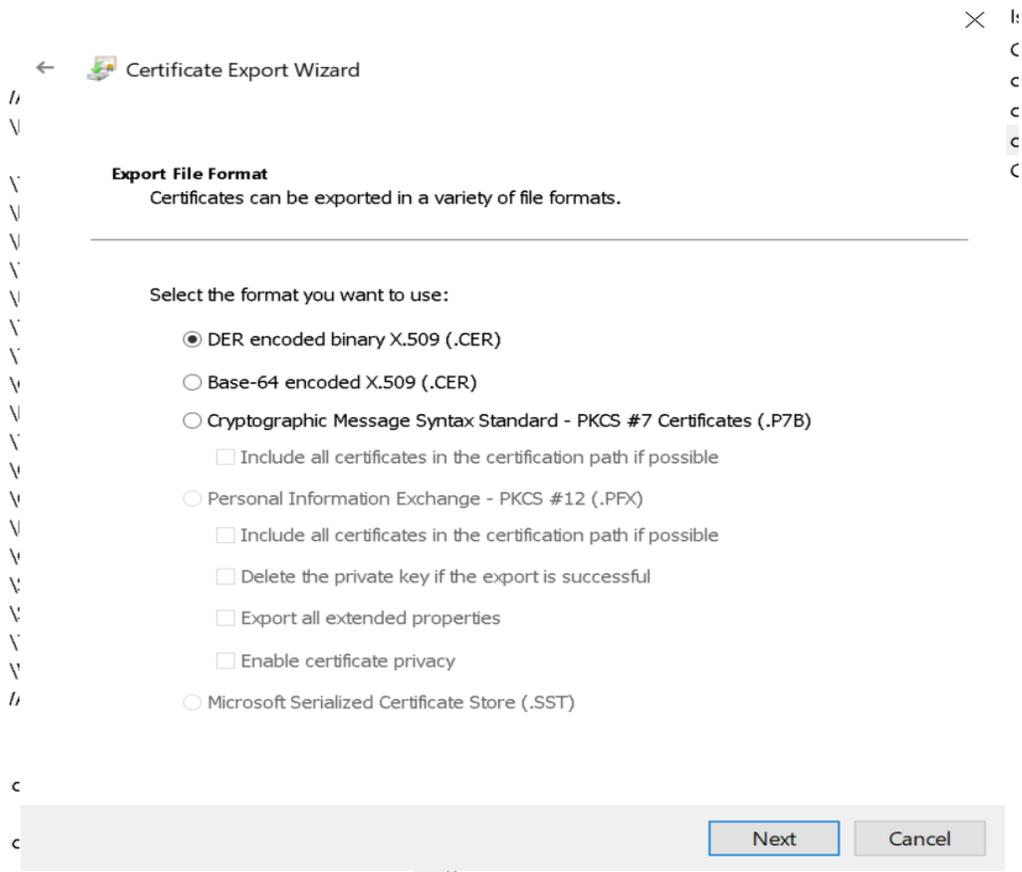
## Extracting the Public Key for AOC

1. Launch MMC in Windows
2. Click **File: Add / Remove Snap-ins**, Select **“Certificates”**, click the **ADD** button, check the **“Computer Account”**, click **Next** and select **Local Computer** (or Another Computer your network) with the certificate store you want to manage, click **FINISH**.

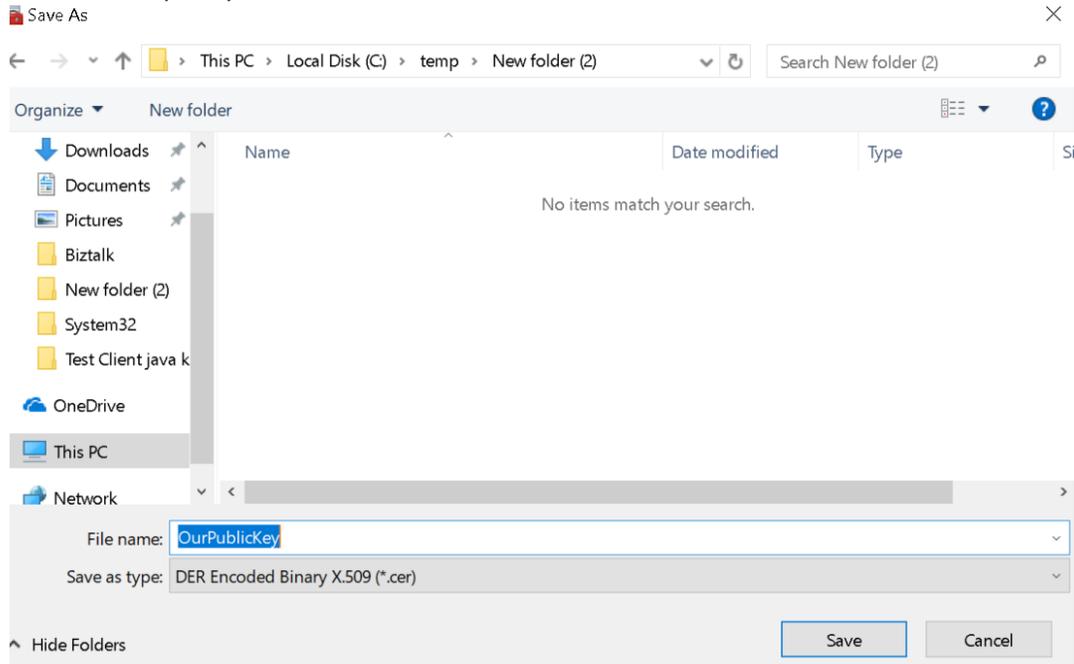


3. Click the top **“Personal”** certificate folder, and then click on the certificate, in the **“Issued To”** right hand column, that you want to export the public key from.

4. With the certificate highlighted, Right-Click and select, **All Tasks | Export** > Click **Next**, leave the **“No do not export the private key”** button checked by default. Click **Next**. Leave the default **“DER encoded binary X.509 (.CER),**



- click **NEXT**, type in the file name which you want for your exported file, use the **BROWSE** button to select the path you want to store this file,



click **SAVE**.

- To send this file to AOC, you can rename the extension to .TXT and attach it to your RightNow ticket. Email clients will reject \*.CER files from being sent, which is why we suggest renaming it, and letting us know that you have done it, we will rename the extension on our end back to .CER