April 17, 2015

Dear Court Management Council (CMC) members,

Attached is information about the recurring jury duty scam in Washington State. Please consider distributing this information to courts and county offices and your association conferences and meetings. If possible, please distribute this information by June 1.

We would like the poster widely distributed and posted to reach as many Washington residents as possible.

This packet includes the CMC work plan, a color copy of the poster, a list of suggested locations for distributing the poster, a list of counties where residents have received scam e-mails or calls, articles on specific incidents, and a letter to the editor template. The poster has also been sent as a separate PDF so it can printed in different sizes. The letter to the editor template is attached as a Word document for easy editing.

Thank you for your assistance on this valuable project.

Sincerely,

Allie 2. Diete

Callie T. Dietz Court Management Council Co-Chair State Court Administrator

Flashi ouja

Sonja Kraski Court Management Council Co-Chair Snohomish County Clerk



Jury Duty Scam Communications Work Plan

Mission Statement

Develop informational poster and supporting materials to inform the public about ongoing jury scams occurring throughout Washington.

Key Messages

- Law enforcement or court officers will never solicit any kind of payment over the phone or via email.
- Law enforcement or court officers will never ask you to provide your social security or credit card number over the phone or by email.
- If you receive a suspicious phone call, hang up immediately and contact your local law enforcement agency.

Secondary Messages

- You will receive a warrant in person if you have failed to report for jury duty. Not by phone or email.
- You will be given an opportunity to appear before a judge before you are imposed with a fine for missing jury duty.
- To be determined.

Target Audience

- Senior citizens [Most targeted demographic for phone scams]
- General public of voting age

Deliverables

- Informational poster
- Web banner
- Graphic to support social media postings

Timeline

Information should be distributed to CMC members by May 1, 2015, and to the public, courts, county offices, and association members by June 1, 2015.

Task List

- Determine roll-out schedule.
- Fine-tune and develop key and secondary messaging.
- Determine locations and logistics for hanging posters.
- Develop and schedule social media announcements.
- Gather print specifications.

PROTECT YOURSELF AGAINST JURY DUTY SCAMS

DID YOU KNOW?

Court officers will never ask for payment, a credit card or social security number for failure to appear for jury duty. Report suspicious activity immediately to your local law enforcement agency.



COURTS Visit www.courts.wa.gov for more information.

Suggested distribution locations for the Jury Duty Scam Poster:

- Banks/Credit Unions.
 - Find your local bank or credit union at the links below, and contact them to ask about their policy on posting consumer information.
 - Banks http://www.dfi.wa.gov/banks/who-we-regulate
 - Credit Unions <u>http://www.dfi.wa.gov/credit-unions/who-we-regulate</u>
- Churches
- Grocery stores
- Law enforcement
 - o Sheriff precincts
 - o City police departments
- Libraries
- Post offices
- Senior Centers (links w/list of senior centers in WA State: <u>http://www.carewashington.org/list11_wa_senior_centers.htm</u> and <u>http://www.wsasc.org/senior-centers</u>
- County Auditor's office
- Food banks
- Public health/community clinics
- NWJP/OCLA-related legal services clinics
- Busses
- Universities/Community Colleges
- Places where people can make utility payments without paying postage or buy a bus pass
- DSHS offices, places where people would apply for food stamps
- Courthouses

State of Washington (via noodls) / Beware of 'jury duty' phone scam

State of Washington

08/08/2014 | Press release

Beware of 'jury duty' phone scam

distributed by noodls on 08/09/2014 02:14

Here's an alert from our Statewide Health Insurance Benefit Advisors (SHIBA) about a recent phone scam:

People claiming to be law enforcement officials have been calling residents in the Spokane area recently, demanding money to stay out of jail for missing jury duty. Spokane police say the scam involves callers telling people they missed jury duty and have a bench warrant for their arrest. The scammer then asks for money over the phone.

Police advise the public that police officers never call people, whether they have an arrest warrant or not, to request payment. If you receive such a call, hang up and call your local police department to report the incident.

SHIBA provides free, unbiased and confidential assistance with Medicare and health care choices. Read more at http://bit.ly/SHIBA

Smartlinks | State of Washington | Local Administration | Local News | Politics and Policy | Crime | Crime, Law and Justice | Laws | Federal States and Territories



Federal Way police warn residents of reported jury duty scam





Federal Way Police Department - Image Credit: Contributed Photo

by SARAH KEHOE, Federal Way Mirror Reporter Jan 14, 2015 at 4:00AM

The Federal Way Police Department has received at least a dozen calls from residents since December 2014, reporting a similar scam.

The caller, who claims to be with the King County Sheriff's Office or local police department, has been telling citizens that they were summoned to jury duty but failed to appear and therefore have been fined. The caller also tells victims a warrant would be issued for their arrest if the fine is not paid.

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The amount of the fine has varied between reports. The caller will then instruct the victim to purchase prepaid reload cards at a grocery store, then request a call back once they are in hand, said Cathy Schrock, police spokeswoman.

In some cases, the scammer told victims the King County Sheriff's Office will come pick up the card at their residence. When the victim returns the call, the caller says, "Oh, we are very busy and will not make it to the house, please provide the PIN on the back of the card," Schrock said.

"The callers are very convincing and can be intimidating to individuals," she said.

The police department posted a warning on their Facebook page.

"When these people are told they are speaking to a deputy or sergeant, they get scared and tend to respond," Schrock said. "They have a longstanding respect for government officials and don't question the call as much as they might if the scammer identified themselves in a different way."

She mentioned the elderly are the most targeted demographic for phone scams.

"They aren't tied into the same amount of social media the younger generations are so there is no check-in balance in front of them all the time," she said. "They also aren't as technical-savvy, so can't look things up to verify as quickly."

http://www.federalwaymirror.com/news/288476311.html

Federal Way police warn residents of reported jury duty scam - Federal Way Mirror

Washington State Courts posted a similar warning on their website last January. The courts said fraudulent email was being widely distributed around the United States with the subject line "Urgent court notice NR#73230" (or another random number), claiming the receiver is scheduled to appear in "the court of Washington" on Jan. 17. The receiver was then instructed to open the attached court notice and read it thoroughly and is warned about not appearing. This was a malware email and downloaded a virus to the computer if anyone opened the attachment, according to the court report.

Schrock said some who call in regarding a fraudulent situation never file a police report.

"These types of scams usually go unreported," she said.

A Federal Way resident did report a jury duty scam she received on Jan. 8. According to the police report, the woman received a call from a male claiming to be Deputy Greg Allen with the King County Sheriff's Office. The male told the victim she owed \$5,200 in fines for missing "grand jury duty" and instructed her to send him money via the Internet within two hours or police would come to her house and arrest her.

The woman called 911 to report the phone call and shortly after, the male called back. When she told him she had called police, he called her a "scum" and hung up on her. Police tried to call the suspect's number, but no one answered. They found no record of the number online, according to the police report.

Schrock said another victim was at a bank attempting to get money to the person who called her when she was informed by a teller this was most likely a scam.

"Oftentimes, this has happened in other cases," Schrock said. "People working at money order windows are generally not afraid to tell the requester when they believe a scam is occurring."

She said if residents receive a call that is suspicious, or they believe may be a scam, they should hang up the phone or ask the caller a number of questions such as, "what is your name?" and "what agency did you say you are calling from?"

Victims should then call the police non-emergency number at 253-835-2121 with information regarding the details of the call to report to police.

"No one from the Federal Way Police Department, King County Sheriff's Office, or court would call and ask for payment of any kind over the phone," Schrock said. "Anyone who does not respond to a jury summons would be given a chance to explain his or her nonappearance to a judge before any fine is imposed."

SARAH KEHOE , Federal Way Mirror Reporter skehoe@fedwaymirror.com or (253) 925-5565, ext. 5054



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Kitsap and Thurston counties issue warning about jury-duty scam | The Today File | Seattle Ti... Page 1 of 6

THE TODAY FILE

Your guide to the latest news from around the Northwest

March 3, 2014 at 4:43 PM

Kitsap and Thurston counties issue warning about jury-duty scam

Posted by Paige Cornwell

The Kitsap County Sheriff's Office and Thurston County Superior Court hvae issued an advisory about a scam in which residents get a phone call saying they've missed jury duty — and must pay.

The scam, which has resurfaced in the West Sound area, has a person calling county residents to inform them that they have failed to appear for jury duty and that a warrant will be, or has been, issued for their arrest, according to the Office of the Kitsap County Clerk.

When the victims say no notice was received about impending jury duty, the caller tells victims they are responsible for appearing for jury duty whether or not there was notice and that to avoid arrest, they must pay, by credit card, to get the warrant to be "lifted" or "quashed." One victim paid \$1,000.

In reality, all communications regarding jury duty is sent to residents in writing. Anyone with questions about a jury-service phone call, should contact the Kitsap County Clerk's Office at 360-337-7166 or the Thurston County Sheriff's Office at 360-786-5500.

A website for U.S. District Court indicates that similar phone scams have been circulating nationwide.

o Comments | More in The Blotter | Topics: jury duty, Kitsap County

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the Sequim area. The caller identifies himself as a Clallam County law enforcement officer and informs the resident that he or she failed to report for jury duty.

The caller tells the resident that there is a warrant for his or her arrest and attempts to gain the resident's credit card information to pay the fine and attempts to schedule a meeting with a fictitious Prosecutor at the Clallam County Courthouse. The resident is told that once he or she meets with the Prosecutor's Office the fine will be reimbursed back.

The Sheriff's Office advises its citizens to hang up immediately if they get one of these unsolicited phone calls and not to provide any sensitive information to the caller.

For additional information regarding phone scams, visit the Washington State Attorney General's website at www.atg.wa.gov/scamalerts and the Federal Trade Commission website to report scams at www.consumer.ftc.gov/articles/0076-phone-scams.

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Jury duty phone scam hits Sequim residents

Jury duty phone scam hits Clallam County

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SUPERIOR COURT OF THE STATE OF WASHINGTON FOR CLARK COUNTY PO BOX 5000 VANCOUVER, WA 98666-5000 E-MAIL: juries@clark.wa.gov

JURY ADMINISTRATION



TELEPHONE (360)397-2049 FAX (360)759-6509

September 18, 2014

JURY DUTY PHONE SCAM

Recently, Clark County residents have received scam phone calls from individuals claiming to be law enforcement officers (such as a Deputy Sheriff) or Court personnel. These callers request immediate payment to avoid issuance of a warrant related to Jury Duty. These payments have ranged from a few hundred to thousands of dollars. Typically, the payments are requested to be made via some type of pre-paid card such as "Green Dot." If you receive such a phone call, do not give any personal, credit card, or banking information. You should hang-up and contact law enforcement immediately.

This is a wide-spread Jury Duty scam. Clark County will **never** call to demand penalties related to Jury Duty. Any telephone contact from a Clark County Office will show a caller ID of 360.397.2300.



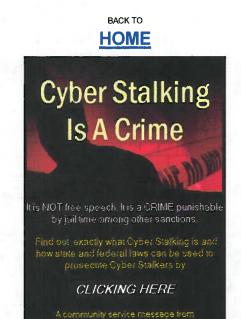
Anyone who receives a call or email like this should call 911 immediately. Snohomish County officials

also ask victims to call the county's jury management office at 425-388-3386 to report the incident,

"Jury duty plays a vital role in our justice system," said Snohomish County Clerk Sonya Kraski. "It's reprehensible that someone would play on people's fears of not honoring their civic duty as a way to get money from them."

Employees from the Clerk's Office and Superior Court never ask jurors for payments of fines, nor do they ask past or prospective jurors for financial details such as credit card numbers, bank account numbers, or Social Security numbers, Kraski said.

Approximately 53,000 people were summoned for jury duty in Snohomish County in 2013.



Sk/ValleyShronicle.com



Definitely Don't Do This in Dubai (Destination Tips)



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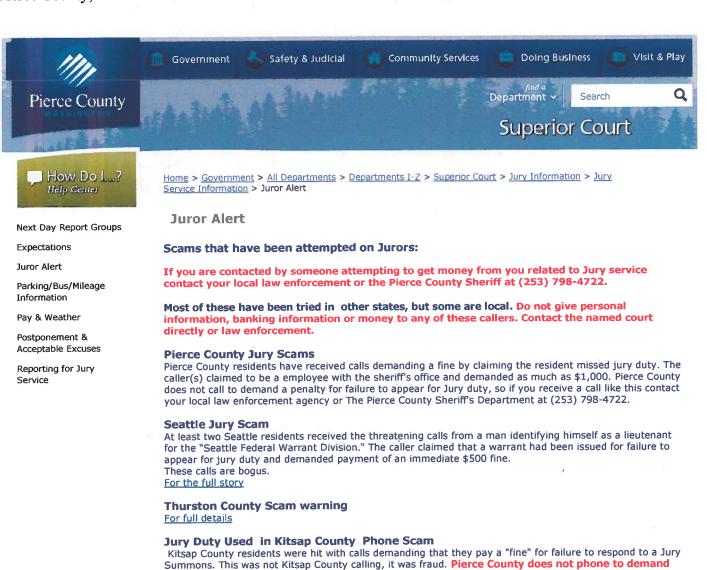
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Pierce County, WA - Official Website - Juror Alert



Guam Issues Juror Scam Warning

fines for failure to respond to a Jury Summons.

On August 19, 2013 the District Court of Guam issued a press release notifying the public that, "in various parts of the United States, citizens are being targeted by phone calls and threatened with prosecution for failing to comply with jury service in federal or state courts. In the calls, the threat of a fine for evading jury service is used to coerce those called into providing confidential data, potentially leading to identity theft and fraud."http://news.uscourts.gov/juror-scams-reported-3-us-court-districts The press release suggests that persons receiving suspect calls should report the matter to the Clerk of Court's office of the District Court of Guam. The U.S. Courts website issued a press release on August 21, 2013 that three U.S. Districts have reported telephonic juror scams.

<u>Cincinnati.com</u> reported a jury duty scam on April 3, 2013. Campbell Circuit Clerk Taunya Nolan indicated that she had received complaints from five people stating that they received text or email messages informing them that they failed to appear for jury duty. She advised residents that if they get this type of communication asking for money to contact law enforcement officers.

In the past there was also a scam going on in several states where jurors have been contacted by phone with a request for their social security number. Pierce County Superior Court staff **do not** ask for social security numbers and you should **not** give this information to anyone even if called and asked for it by someone claiming to represent the court.

A caller has telephoned a number of residents and indicated that the person receiving the call has missed jury duty. The caller offers to cancel an arrest warrant for payment made by credit/debit card or bank information. Pierce County Superior Court does not do this. If you receive a call like this do not give the caller any credit card or bank information and contact law enforcement. Another twist on this scam has a text message is sent to jurors, which states that the juror has a warrant for their arrest for failing to appear for jury duty. They are directed to call a specific telephone number and pay \$500 in order to get the warrant dismissed.

Better Business Bureau identified a possible jury service SCAM. The message informs people they are facing a \$500 fine and a 30 day jail sentence. It is unclear whether these text messages are merely a joke or an

attempt to commit some type of fraud.

West Virginia Attorney General Darrell McGraw issued a press release on August 21, 2012 warning residents about a jury duty scam. He said, 'Victims report that an automated message claims there is a warrant for their arrest, and threatens imprisonment for a failed jury duty appearance. The fraudulent phone calls claim to originate from a federal or state court, and represent that consumers may avoid jail time if they pay a fine with their credit cards over the phone.' He urged residents to contact the Attorney General's Consumer Protection Division immediately if they have been a victim of the scam.

For More Information

For further information, contact the Pierce County Superior Court administration by phone at (253) 798-3654 or visit the: County-City Building Room 334 930 Tacoma Ave. Tacoma, WA 98402

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