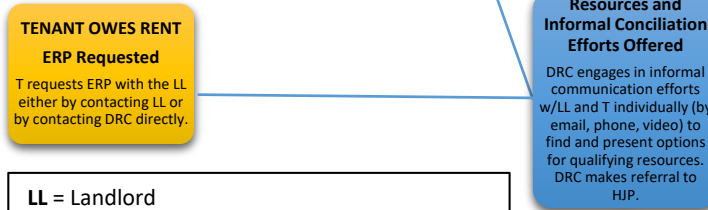
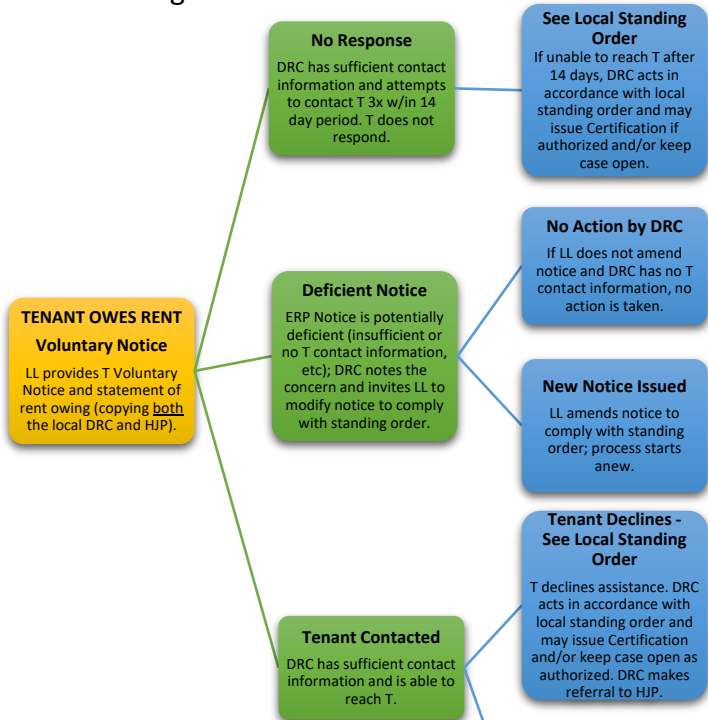


# Tier 1 Voluntary Eviction Resolution Program (ERP) Scenarios

For Use During Eviction Moratorium



LL = Landlord  
 T = Tenant  
 DRC = Dispute Resolution Center  
 ERP = Eviction Resolution Program  
 HJP = Housing Justice Project

- ➔ **During Eviction Moratorium (ban):** Participation in the Eviction Resolution Program (ERP) is completely voluntary during the moratorium, and can help parties find rental assistance resources early and solve disputes without the need for future court involvement.
- ➔ **When Moratorium Ends:** If rent is owing after the moratorium ends, and the LL does not have a DRC certification, the LL must follow the post-moratorium ERP process prior to filing in superior court (see post-moratorium flow chart).
- ➔ **Any Time:** Tenants may request help from their local Dispute Resolution Center at any time to seek rental assistance resources and access support in communicating with their landlord.

