

Rural Courts Survey

#1



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 11:32:25 AM

Last Modified: Wednesday, January 15, 2014 11:39:53 AM

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PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype? Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff? Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators? Satisfied

Q4: Are you satisfied with your Court's security? Somewhat Satisfied,
Comment Looking into funding for a scanner. 2015 Budget

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials? Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access? Satisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives? Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions? Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers? Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring? Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Access to training opportunities for judicial officers and staff	2
County/City's jail capacity/access	3
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	4
Access to and use of jail alternatives	5
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	6
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	7
Access to CD, DV and MH providers	8
Availability and verification of IID, EHM, and alcohol/drug use monitoring	9
Access to courthouse facilitators	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms,
Technology and technology assistance,
Trained and available staff to aid pro se litigants through the court process
,
Public outreach materials

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Strongly Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Does not impact, major bus line available

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional technical support and information

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

No

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

A "Court Help Line"

Rural Courts Survey

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Respondent skipped this question

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Not a Rural Court

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Yes

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Pierce

Rural Courts Survey

#2



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 11:36:09 AM

Last Modified: Wednesday, January 15, 2014 11:40:23 AM

Time Spent: 00:04:13

IP Address: 98.237.218.90

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Satisfied
Q4: Are you satisfied with your Court's security?	Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Somew hat Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Somew hat Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Somew hat Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	1
Access to and use of jail alternatives	2
Access to CD, DV and MH providers	3
Availability and verification of IID, EHM, and alcohol/drug use monitoring	4
Access to training opportunities for judicial officers and staff	5
Access to courthouse facilitators	6
Court's security Improvements	7
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	8
County/City's jail capacity/access	9
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Strongly Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

yes

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Ability to pay tickets and fines on-line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Other (please specify) all ok

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
A "Court Help Line"

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators

Rural Courts Survey

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

limited service providers, limited public transportation

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment. *Respondent skipped this question*

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

yes, within their means

Q26: Would you like the results of this survey emailed to you? Yes

Q27: Optional - in which County is your Court located? *Respondent skipped this question*

Rural Courts Survey

#3



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 11:32:15 AM

Last Modified: Wednesday, January 15, 2014 11:41:45 AM

Time Spent: 00:09:30

IP Address: 209.74.217.25

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Dissatisfied,
Comment
Our IT department continues to hinder our technological requests. We have requested several items but have not seen them come to fruition.

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Satisfied

Q4: Are you satisfied with your Court's security?

Very Dissatisfied,
Comment
We have just had a recent threat and it took the threat for the Sheriff's office to test our security alarms. Many of the staff did not know how to set the alarm and none of the staff had a key to reset the alarm. We also have no security measures other than a lock on the door preventing access to the Judge. Until just recently, the door was unlocked. The public could come in at any time. The staff does not know the proper security procedures for any alarm.

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Satisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Somewhat Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	2
Access to training opportunities for judicial officers and staff	3
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	4
Access to courthouse facilitators	5
County/City's jail capacity/access	6
Access to and use of jail alternatives	7
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	8
Access to CD, DV and MH providers	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Technology and technology assistance

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Yes. There is no public bus system that runs through the county or to a larger neighboring county, where many of our Defendant's live.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,
Additional computer software,
Additional technical support and information

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Clerk's offices, Courtrooms,
Other (please specify) Security would be number 1 priority

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Forms and case status, Docket information,
A "Court Help Line", "LiveChat" services

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators

Rural Courts Survey

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

We don't really have many challenges.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

I would like to have improved security in the courthouse/courtroom/chambers.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

I would hope the County and City would both be supportive of making courthouse personnel safer at work.

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#4



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 11:41:48 AM

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Time Spent: 00:10:22

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PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype? Somewhat Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff? Somewhat Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators? Satisfied

Q4: Are you satisfied with your Court's security? Somewhat Satisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials? Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access? Dissatisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives? Dissatisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions? Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers? Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring? Somewhat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

County/City's jail capacity/access	1
Access to and use of jail alternatives	2
Access to CD, DV and MH providers	3
Court's security Improvements	4
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	5
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	6
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	7
Availability and verification of IID, EHM, and alcohol/drug use monitoring	8
Access to courthouse facilitators	9
Access to training opportunities for judicial officers and staff	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms,
Trained and available staff to aid pro se litigants through the court process
,
Public outreach materials

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Disagree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Respondent skipped this question

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Client and Witness Meeting Rooms, Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
A "Court Help Line"

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Translated forms

Rural Courts Survey

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

No

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#5



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 11:41:11 AM

Last Modified: Wednesday, January 15, 2014 11:54:29 AM

Time Spent: 00:13:17

IP Address: 75.151.108.57

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Somewhat Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Somewhat Satisfied

Q4: Are you satisfied with your Court's security?

Very Dissatisfied,

Comment There is no security when court is in session

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Somewhat Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Very Dissatisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Somewhat Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Somewhat Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Somewhat Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Somewhat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
County/City's jail capacity/access	2
Access to and use of jail alternatives	3
Access to training opportunities for judicial officers and staff	4
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	5
Access to courthouse facilitators	6
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	7
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	8
Access to CD, DV and MH providers	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Disagree,
Comment With new Mayor hoping that will change

Q15: Local leaders support the Court.

Somewhat Disagree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Disagree,
Comment Not really sure what branches you are referring to

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

We only have one tx provider here, so yes

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Ability to pay tickets and fines on-line,
Ability to schedule traffic hearings on line,
If your Court has adequate access to the technology set forth above, please comment on what has been particularly effective.
Looking into that process

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Courtrooms, Jury Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,

Training for court staff to provide assistance and information/direction to pro se litigants

,

Web based information about the court system, and how to prepare and what to expect

,

Forms and case status, Docket information,

A "Court Help Line", "LiveChat" services,

Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Language line

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

staffing level

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

They have not been

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Skagit

Rural Courts Survey

#6



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 11:47:56 AM

Last Modified: Wednesday, January 15, 2014 11:55:53 AM

Time Spent: 00:07:56

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PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Satisfied
Q4: Are you satisfied with your Court's security?	Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Somew hat Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Somew hat Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied
Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.	<i>Respondent skipped this question</i>
Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)	The Court has adequate access to interpreters
Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.	Forms
Q14: Local government understands and respects the Court's independence/autonomy.	Strongly Disagree
Q15: Local leaders support the Court.	Somew hat Agree

Rural Courts Survey

Q16: The other branches of government understand the Court's needs/operations.

Somew hat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

no

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Respondent skipped this question

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Respondent skipped this question

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Respondent skipped this question

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Respondent skipped this question

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

No

Q27: Optional - in which County is your Court located?

Whatcom county

Rural Courts Survey

#7



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 11:51:10 AM

Last Modified: Wednesday, January 15, 2014 11:58:11 AM

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PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Somewhat Satisfied,

Comment

We seem to have issues with JIS alot-not technology for skype and/or video conferencing.

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Satisfied

Q4: Are you satisfied with your Court's security?

Dissatisfied,

Comment

The deputies stationed at the courthouse are awesome and we are very satisfied with them. However we have a metal detector that is not in use because there is not enough money to staff it. The doors to the courthouse remain open after the offices close in the building so we find people wandering around when we are leaving. The building is old and not safe or secure.

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Somewhat Satisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Somewhat Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Dissatisfied,

Other (please specify) not alot of resources in our area

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Dissatisfied,

Comment not alot of resources in our area

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	2
Access to CD, DV and MH providers	3
Availability and verification of IID, EHM, and alcohol/drug use monitoring	4
Access to training opportunities for judicial officers and staff	5
Access to courthouse facilitators	6
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	7
County/City's jail capacity/access	8
Access to and use of jail alternatives	9
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Disagree

Q15: Local leaders support the Court.

Strongly Disagree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Respondent skipped this question

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Respondent skipped this question

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Clerk's offices

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
 Web based information about the court system, and how to prepare and what to expect
 ,
 A "Court Help Line"

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Respondent skipped this question

Rural Courts Survey

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#8

COMPLETE



Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 11:53:03 AM

Last Modified: Wednesday, January 15, 2014 11:59:28 AM

Time Spent: 00:06:24

IP Address: 66.243.254.18

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Dissatisfied
Q4: Are you satisfied with your Court's security?	Dissatisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Access to courthouse facilitators	2
Access to CD, DV and MH providers	3
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	4
Access to training opportunities for judicial officers and staff	5
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	6
Access to and use of jail alternatives	7
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	8
Availability and verification of IID, EHM, and alcohol/drug use monitoring	9
County/City's jail capacity/access	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does not have adequate access to certain language interpreters

The Court does have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Respondent skipped this question

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer software,

Additional technical support and information,

Access to video conferencing for Court hearings and training (webinars, or web based sessions)

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Training for court staff to provide assistance and information/direction to pro se litigants

,

Web based information about the court system, and how to prepare and what to expect

,

A "Court Help Line", Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Language line, Translated forms

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Kittitas

Rural Courts Survey

#9



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 11:48:19 AM

Last Modified: Wednesday, January 15, 2014 12:02:03 PM

Time Spent: 00:13:43

IP Address: 173.14.248.54

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Somew hat Satisfied,

Comment No video hearings, no videoconferencing/Skype

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Satisfied

Q4: Are you satisfied with your Court's security?

Somew hat Satisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Dissatisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	1
County/City's jail capacity/access	2
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	3
Availability and verification of IID, EHM, and alcohol/drug use monitoring	4
Access to and use of jail alternatives	5
Court's security Improvements	6
Access to training opportunities for judicial officers and staff	7
Access to courthouse facilitators	8
Access to CD, DV and MH providers	9
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters,
The Court does have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms,
Trained and available staff to aid pro se litigants through the court process

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Yes. No local public transportation available.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Access to video conferencing for Court hearings and training (webinars, or web based sessions)
,
Ability to pay tickets and fines on-line,
Ability to schedule traffic hearings on line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Clerk's offices, Client and Witness Meeting Rooms,
Courtrooms, Jury Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Web based information about the court system, and how to prepare and what to expect

“LiveChat” services

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Language line, Translated forms, Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Yes. This Court does not have a local jail; instead houses inmates in several different facilities. Because of location difficulties, this Court does not have video capabilities with the jails, Judge, public defender, or prosecutor. We also do not have public transportation available.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Security, clerk's offices, video hearings, online payments, and online help.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Yes... but limited due to cost.

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Pierce

Rural Courts Survey

#10



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 11:54:04 AM

Last Modified: Wednesday, January 15, 2014 12:03:42 PM

Time Spent: 00:09:38

IP Address: 216.235.103.193

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Somew hat Satisfied
Q4: Are you satisfied with your Court's security?	Somew hat Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Very Dissatisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Somew hat Satisfied, Comment A work release program would be nice.
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

County/City's jail capacity/access	1
Access to and use of jail alternatives	2
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	3
Court's security Improvements	4
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	5
Availability and verification of IID, EHM, and alcohol/drug use monitoring	6
Access to training opportunities for judicial officers and staff	7
Access to courthouse facilitators	8
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	9
Access to CD, DV and MH providers	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)	The Court has adequate access to interpreters
---	---

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.	Forms
--	-------

Q14: Local government understands and respects the Court's independence/autonomy.	Strongly Agree
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Q15: Local leaders support the Court.	<i>Respondent skipped this question</i>
--	---

Q16: The other branches of government understand the Court's needs/operations.	Strongly Agree
---	----------------

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?	
---	--

No.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.	Access to video conferencing for Court hearings and training (webinars, or web based sessions)
---	--

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?	Security
---	----------

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?	Yes
---	-----

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants	Easily understandable forms and instructions
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Q22: Please indicate which of the following interpreter services may be helpful to your Court.	In Person Translators
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Rural Courts Survey

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

We do not have problems, as far as I can tell.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

More access to public defenders. I would like to see public defenders receive at least some rudimentary training in Chapter 13 bankruptcy, and how it may help clients get their licenses back. I am not advocating that public defenders represent people in bankruptcy court; I do believe, however, that at least educating client's with licensing issues that chapter 13 is out there as a possible solution to their licensing issues would be helpful.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Depends on the service and how it is paid for.

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#11



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 11:53:11 AM

Last Modified: Wednesday, January 15, 2014 12:10:14 PM

Time Spent: 00:17:02

IP Address: 65.243.148.162

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Somew hat Satisfied, Comment Our video conferencing equipment is past its prime.
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Somew hat Satisfied, Comment Budgetary constraints limit our ability to keep current.
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Somew hat Satisfied, Comment They are 45 miles away.
Q4: Are you satisfied with your Court's security?	Dissatisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Satsfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Very Dissatisfied, Comment Work release programs have been terminated. There is no CSW supervised progeams.
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Very Dissatisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Dissatisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Somew hat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to and use of jail alternatives	1
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	2
Access to CD, DV and MH providers	3
Court's security Improvements	4
Access to training opportunities for judicial officers and staff	5
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	6
Access to courthouse facilitators	7
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	8
County/City's jail capacity/access	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Disagree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Disagree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

no

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer software,
Access to video conferencing for Court hearings and training (webinars, or web based sessions)

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Training for court staff to provide assistance and information/direction to pro se litigants
,
Web based information about the court system, and how to prepare and what to expect

Rural Courts Survey

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Translated forms, Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

We are an hour from the courthouse and lack probation and other services that are available to the other District Court.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Probation

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Probation

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Clallam District II

Rural Courts Survey

#12



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 12:08:53 PM

Last Modified: Wednesday, January 15, 2014 12:16:28 PM

Time Spent: 00:07:34

IP Address: 74.93.31.66

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype? Somewhat Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff? Somewhat Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators? Somewhat Satisfied

Q4: Are you satisfied with your Court's security? Dissatisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials? Somewhat Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access? Dissatisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives? Somewhat Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions? Somewhat Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers? Somewhat Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring? Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
County/City's jail capacity/access	2
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	3
Access to CD, DV and MH providers	4
Access to courthouse facilitators	5
Access to training opportunities for judicial officers and staff	6
Access to and use of jail alternatives	7
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	8
Availability and verification of IID, EHM, and alcohol/drug use monitoring	9
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters,
 The Court does not have adequate access to certain language interpreters
 ,
 The Court does have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Technology and technology assistance

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

frequency of metro/bus could be increased.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional technical support and information,
 Access to video conferencing for Court hearings and training (webinars, or web based sessions)
 ,
 Ability to pay tickets and fines on-line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Web based information about the court system, and how to prepare and what to expect

A "Court Help Line"

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Translated forms

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Security

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Yes

Q26: Would you like the results of this survey emailed to you?

No

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#13



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 11:34:19 AM

Last Modified: Wednesday, January 15, 2014 12:25:49 PM

Time Spent: 00:51:30

IP Address: 174.127.153.98

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Very Dissatisfied,

Comment

We have no capacity or equipment at all for video hearings, video conferencing/Skype. We have an outdated cassette recording system. We have no sound system or amplifier. We have neither a power point projector nor a document projector. We are working with our County commissioners to get these improvements.

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Somewhat Satisfied,

Comment

After a three-year gap we do have a part-time court facilitator, but it is still underfunded and it difficult for the public to access.

Q4: Are you satisfied with your Court's security?

Dissatisfied,

Comment

We have a security officer on the third floor of the Courthouse where the two courtrooms are located, with a portable electronic scanner. Screening would be relatively easy to circumvent. We have a tentative plan for a single-entry point into the courthouse, but lacked the 1.3 million to implement. This is a disaster waiting to happen.

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Somewhat Satisfied,

Comment

A law clerk or legal intern would add a lot, or better training as to how to use state library or AOC staff researchers, if they exist

Q6: Are you satisfied with your County/City's jail capacity/access?

Somewhat Satisfied,

Comment

Capacity and access are good, although the jail facility itself need substantial repairs.

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Dissatisfied,

Comment

We have no Superior Court probation officer to supervise bench probation. DOC work crew has been discontinued locally. These things limit our sentencing options unnecessarily.

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Dissatisfied,

Comment See comments to question 7.

Rural Courts Survey

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Somewhat Satisfied,

Other (please specify)

We have a shortage locally of professional TV and MH providers, with a special need in the area of sex offender treatment.

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Dissatisfied,

Comment

Not readily available. We use the jail for random UAs on pretrial release, and DOC will do UAs after sentencing IF defendant qualifies for DOC community supervision.

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	1
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	2
Access to and use of jail alternatives	3
Court's security Improvements	4
Access to CD, DV and MH providers	5
Access to courthouse facilitators	6
Availability and verification of IID, EHM, and alcohol/drug use monitoring	7
Court's research resources, i.e. Westlaw, Lexis, law library and other research materials	8
County/City's jail capacity/access	9
Access to training opportunities for judicial officers and staff	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters,

The Court does not have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Respondent skipped this question

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree,

Comment

The understanding and respect is there but is sometimes grudging. Especially at a time of budget crisis County Government wants budget cuts or furloughs by the court just as in other County departments. I sense that the judges are somewhat resented by other County departments.

Q15: Local leaders support the Court.

Strongly Agree,

Comment

We have good and open communication with our County commissioners, and we make a mutual effort to work amicably together.

Rural Courts Survey

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree,

Comment

As stated above, I sense that other county department heads resent the priority given to the courts and the judges. The County commissioners are probably the most understanding and accepting.

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Not to my knowledge.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional technical support and information,

Access to video conferencing for Court hearings and training (webinars, or web based sessions)

,

If your Court has adequate access to the technology set forth above, please comment on what has been particularly effective.

Our technology needs are set forth in the comments to question 1 above. The ability to pay tickets and fines online is very effective.

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Courtrooms,

Other (please specify)

Please especially note courtroom technology needs listed above

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,

Training for court staff to provide assistance and information/direction to pro se litigants

,

Web based information about the court system, and how to prepare and what to expect

,

A "Court Help Line", Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Language line, Translated forms

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Our technology and our security shortfalls are glaring. We are also understaffed; our two court reporters also serve as our court administrators, secretaries, receptionists, schedulers, and telephone answering service. They are also burdened with after-hours transcription obligations. They are underpaid. These shortfalls cannot help but impact the public trust and confidence in the services we try to render.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

It should be clear from the above: courtroom technology, courtroom security, court staffing

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Yes. Our county is very supportive of the need to improve technology and security; funding is the big issue.

Rural Courts Survey

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Walla Walla

Rural Courts Survey

#14



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 12:23:25 PM

Last Modified: Wednesday, January 15, 2014 12:35:51 PM

Time Spent: 00:12:26

IP Address: 67.44.162.173

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Somewhat Satisfied,

Comment

We do not use videoconferencing or skype, but would like to see that at some point.

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Somewhat Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Very Dissatisfied

Q4: Are you satisfied with your Court's security?

Very Dissatisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Dissatisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Somewhat Satisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Dissatisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Very Dissatisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Dissatisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Dissatisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	1
Court's security Improvements	2
Availability and verification of IID, EHM, and alcohol/drug use monitoring	3
Access to CD, DV and MH providers	4
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	5
Access to training opportunities for judicial officers and staff	6
Access to courthouse facilitators	7
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	8
County/City's jail capacity/access	9
Access to and use of jail alternatives	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does not have adequate access to interpreters,
The Court does not have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Disagree,
Comment They seem largely ambivalent.

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Yes.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,
Additional computer software,
Additional technical support and information,
Access to video conferencing for Court hearings and training (webinars, or web based sessions)
,
Ability to schedule traffic hearings on line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Clerk's offices, Client and Witness Meeting Rooms,
Courtrooms, Jury Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,

Training for court staff to provide assistance and information/direction to pro se litigants

,

Web based information about the court system, and how to prepare and what to expect

,

Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Language line

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Security, security, security.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

No. They do not want to spend the money, nor do they see a security problem.

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Ferry Co.

Rural Courts Survey

#15



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 12:35:42 PM

Last Modified: Wednesday, January 15, 2014 1:04:22 PM

Time Spent: 00:28:39

IP Address: 68.185.54.58

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Dissatisfied,

Comment

No video hearings, no videoconferencing/Skype, no computer in the courtroom, ancient technology (1998) for audio recordings. The City will not spend the money for updating the audio equipment.

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Dissatisfied,

Comment

The City does not want to pay for extra training. My court would have greatly benefitted from some sort of training in accounting / finance and in domestic violence matters.

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Somewhat Satisfied

Q4: Are you satisfied with your Court's security?

Somewhat Satisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Somewhat Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Dissatisfied,

Comment

It is very hard to keep track of inmates as they are booked at multiple facilities and some of the facilities are not reliably communicative as to who has been booked.

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Dissatisfied,

Comment

It is unknown what other types of jail alternatives are out there. Have only used alternatives three times in the last year.

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Somewhat Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Somewhat Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Somewhat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	1
Access to training opportunities for judicial officers and staff	2
County/City's jail capacity/access	3
Access to and use of jail alternatives	4
Access to CD, DV and MH providers	5
Availability and verification of IID, EHM, and alcohol/drug use monitoring	6
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	7
Court's security Improvements	8
Access to courthouse facilitators	9
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Directions for forms

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Disagree,

Comment

Four years running the City has attempted to dissolve the municipal court: in fact, they are in talks now with a second proposal since September 2013 to merge our court to another city's. And yet, there are no budget cuts to any department. In 2014, the court has been reduced to 20 hours of operation a week.

Q15: Local leaders support the Court.

Strongly Disagree,

Comment

Consistent attempts to dissolve the court appear to downplay the importance of access to justice to the city's citizens, particularly when it is the police chief spearheading the operation without the judge's input. The court hours of operation have just been reduced to 20 hours a week.

Q16: The other branches of government understand the Court's needs/operations.

Strongly Disagree,

Comment

The executive branch is dominating the judicial branch in our city, with the mayor directing the police chief to handle the budgets of all department of our city which I feel is a conflict of interest. We share the same source of budgeting monies.

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

yes, particularly in our rural area. It is 7-9 miles in any direction to get to the next town.

Rural Courts Survey

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,
Additional technical support and information,
Access to video conferencing for Court hearings and training (webinars, or web based sessions)
,
Ability to pay tickets and fines on-line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Other (please specify)
updated audio equipment, computer with JIS in the courtroom

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Training for court staff to provide assistance and information/direction to pro se litigants
,
Web based information about the court system, and how to prepare and what to expect
,
Forms and case status

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Translated forms

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Yes, there are challenges. First is the lack of importance by the City placed on the necessity of a court for citizens that is within their own city. Second, the perception that the police and the court are one and the same. Third, there is the lack of training for court personnel on domestic violence issues and finance/accounting issues.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Finance and accounting, domestic violence violations procedures, re-licensing programs

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

No, they would not be supportive, particularly as they are attempting to relocate the court to another city.

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Yakima

Rural Courts Survey

#16



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 1:05:48 PM

Last Modified: Wednesday, January 15, 2014 1:17:38 PM

Time Spent: 00:11:49

IP Address: 66.172.102.120

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Somew hat Satisfied
Q4: Are you satisfied with your Court's security?	Somew hat Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Somew hat Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Dissatisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied
Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.	<i>Respondent skipped this question</i>
Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)	The Court has adequate access to interpreters
Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.	Forms, Directions for forms, Trained and available staff to aid pro se litigants through the court process
Q14: Local government understands and respects the Court's independence/autonomy.	Strongly Agree
Q15: Local leaders support the Court.	Strongly Agree

Rural Courts Survey

Q16: The other branches of government understand the Court's needs/operations. Strongly Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Somewhat

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court. *Respondent skipped this question*

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities? Security

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities? Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants Easily understandable forms and instructions,
Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court. In Person Translators

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Other than transportation not really

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment. *Respondent skipped this question*

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Transportation to and from court

Q26: Would you like the results of this survey emailed to you? No

Q27: Optional - in which County is your Court located?

Douglas

Rural Courts Survey

#17



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 1:13:10 PM

Last Modified: Wednesday, January 15, 2014 1:34:56 PM

Time Spent: 00:21:46

IP Address: 64.146.177.16

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Somewhat Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Satisfied,
Comment not satisfied with training opportunities for staff

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Comment we don't have facilitators other than YWCA

Q4: Are you satisfied with your Court's security?

Dissatisfied,
Comment we have little or no security for staff while court is not in session

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Dissatisfied,
Comment since we moved to new facility, we have little or no access to law library in our main courthouse

Q6: Are you satisfied with your County/City's jail capacity/access?

Satisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Satisfied,
Comment we need a community work supervisor and program.

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Dissatisfied,
Other (please specify)
we have one dv offender program to refer to and that is a person in the neighboring county that just opened a part time office there

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	2
Access to CD, DV and MH providers	3
Access to courthouse facilitators	4
Access to training opportunities for judicial officers and staff	5
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	6
Availability and verification of IID, EHM, and alcohol/drug use monitoring	7
Access to and use of jail alternatives	8
County/City's jail capacity/access	9
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters,
The Court does not have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

not a problem to those who choose to use them.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,
Ability to pay tickets and fines on-line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Docket information

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Translated forms

Rural Courts Survey

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

we are able to provide all the things necessary to make sure every person has access. The state should fund more for trial courts in general.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

security for staff.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

they are really supportive of the court. they simply cannot afford these areas

Q26: Would you like the results of this survey emailed to you? No

Q27: Optional - in which County is your Court located? *Respondent skipped this question*

Rural Courts Survey

#18



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 1:20:13 PM

Last Modified: Wednesday, January 15, 2014 1:44:59 PM

Time Spent: 00:24:45

IP Address: 205.172.45.253

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Satisfied,
Comment
Our court is on the verge of offering video hearings so this should improve efficiency

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Somewhat Satisfied,
Comment
Sometimes it seems almost as if the training AOC offers for court staff is not much more than entry level training. I would like to see more in-depth training offered.

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Dissatisfied,
Comment No such thing used here.

Q4: Are you satisfied with your Court's security?

Somewhat Satisfied,
Comment
When it works, it works well. When there are glitches, like not enough security available, it is frightening.

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Somewhat Satisfied,
Comment Not used often enough to really comment.

Q6: Are you satisfied with your County/City's jail capacity/access?

Dissatisfied,
Comment
We contract with Wapato jail. Most of the time they are full and our in-custodies end up at Yakima Co. Jail who charges us a lot more to house.

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Dissatisfied,
Comment See above

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Somewhat Satisfied,
Comment Average

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Somewhat Satisfied,
Other (please specify) Average

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Somewhat Satisfied,
Comment Average

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Access to training opportunities for judicial officers and staff	2
County/City's jail capacity/access	3
Access to and use of jail alternatives	4
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	5
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	6
Availability and verification of IID, EHM, and alcohol/drug use monitoring	7
Access to courthouse facilitators	8
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	9
Access to CD, DV and MH providers	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms,
Trained and available staff to aid pro se litigants through the court process

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Agree,
Comment Not an issue for us. Things are as they should be.

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Strongly Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Not an issue for us.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Access to video conferencing for Court hearings and training (webinars, or web based sessions)
,
If your Court has adequate access to the technology set forth above, please comment on what has been particularly effective.
Ability to pay tickets online has been helpful.

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,

Web based information about the court system, and how to prepare and what to expect

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Language line, Translated forms

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

None know n

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

None Know n

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Yes, I believe they would be very supportive.

Q26: Would you like the results of this survey emailed to you?

No

Q27: Optional - in which County is your Court located?

Yakima

Rural Courts Survey

#19



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 1:44:08 PM

Last Modified: Wednesday, January 15, 2014 1:46:55 PM

Time Spent: 00:02:46

IP Address: 66.243.254.18

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Dissatisfied
Q4: Are you satisfied with your Court's security?	Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Dissatisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied
Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.	<i>Respondent skipped this question</i>
Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)	The Court has adequate access to interpreters
Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.	<i>Respondent skipped this question</i>
Q14: Local government understands and respects the Court's independence/autonomy.	Somewhat Agree
Q15: Local leaders support the Court.	Strongly Agree

Rural Courts Survey

Q16: The other branches of government understand the Court's needs/operations.

Strongly Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Respondent skipped this question

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Respondent skipped this question

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Courtrooms, Jury Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Respondent skipped this question

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Respondent skipped this question

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

No

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#20



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 1:40:10 PM

Last Modified: Wednesday, January 15, 2014 1:54:50 PM

Time Spent: 00:14:40

IP Address: 24.22.145.197

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype? Somewhat Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff? Somewhat Satisfied, Dissatisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators? Somewhat Satisfied

Q4: Are you satisfied with your Court's security? Very Dissatisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials? Dissatisfied

Q6: Are you satisfied with your County/City's jail capacity/access? Somewhat Satisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives? Dissatisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions? Dissatisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers? Somewhat Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring? Somewhat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
County/City's jail capacity/access	2
Access to and use of jail alternatives	3
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	4
Access to training opportunities for judicial officers and staff	5
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	6
Access to courthouse facilitators	7
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	8
Access to CD, DV and MH providers	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters,

The Court does not have adequate access to certain language interpreters

The Court does not have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Technology and technology assistance,

Trained and available staff to aid pro se litigants through the court process

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Disagree,

Comment

They know , but in actual practice, don't act as if they know it. Staff court at 1/2 of necessary personnel. Yet complain when they have to deal with defendants and others because Staff can't cover court and office at same time, or if at training, ill, etc.

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Strongly Disagree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

yes, the local community transit just stopped weekend service entirely. Defendants have diff. getting to their work, services, meeting, classes, etc.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer software,

Additional technical support and information,

Access to video conferencing for Court hearings and training (webinars, or web based sessions)

Rural Courts Survey

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Clerk's offices, Jury Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Training for court staff to provide assistance and information/direction to pro se litigants
,
Web based information about the court system, and how to prepare and what to expect
,
Forms and case status, A "Court Help Line",
Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Translated forms

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

The powers that be in Olympia keep trying to do away with Rural Courts and part time Judges with Regional Courts. This clearly sends the message that Olympia doesn't have confidence in the fine work done by rural courts, why should the public. Olympia and the Court system (esp. the supremes) should support and celebrate the good work done by rural courts, providing REAL and MEANINGFUL "access to the courts". Not just the lip service in urban areas. Moving the court from your small town to a regional location across the county destroys many persons' access. Help rural courts, encourage them. Put some teeth in the requirements that cities and county's fund them adequately, with security, facilities and staffing that meet standards. If you give us the tools, we get the job done - well !

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Funding, training, state requirements and some templates for procedures that we can download and tailor for our individuals courts, processes and facilities. Hard minimum rules that local govt. has to provide to/for their courts and staff.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

hardest part for we part time judges is we aren't able to attend all of the staff meetings, council and commission meetings to be a spokesperson for the court and staff. We aren't paid enough to do those things. Give us the state required rules !

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Western Washington - rural
Send it to all we judges so we can answer this thing with anonymity you promised.

Rural Courts Survey

#21



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 1:28:24 PM

Last Modified: Wednesday, January 15, 2014 1:59:18 PM

Time Spent: 00:30:54

IP Address: 198.239.94.246

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Satisfied
Q4: Are you satisfied with your Court's security?	Somew hat Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Satsfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Somew hat Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Somew hat Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Access to and use of jail alternatives	2
Availability and verification of IID, EHM, and alcohol/drug use monitoring	3
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	4
Access to training opportunities for judicial officers and staff	5
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	6
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	7
County/City's jail capacity/access	8
Access to CD, DV and MH providers	9
Access to courthouse facilitators	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms, Public outreach materials

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Yes, if the litigant requires bus transportation from South Pacific County and perhaps the Tokeland/Grayland area.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Access to video conferencing for Court hearings and training (webinars, or web based sessions)

,

Ability to pay tickets and fines on-line,

If your Court has adequate access to the technology set forth above, please comment on what has been particularly effective.

Our IT staff is very responsive to superior court technical needs. Fines, yes. Superior Court does not handle traffic issues, except felonies.

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Clerk's offices, Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Web based information about the court system, and how to prepare and what to expect

A "Court Help Line", "LiveChat" services

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Language line

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Public Bus Transportation services is a major issue in certain parts of Pacific County. They do as good a job as they can, but certain areas have very limited bus service.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Remodel of front of courtroom to increase security for clerk, court reporter and witnesses. Help obtaining such grants would be great.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Again, public bus transportation. I am confident local public Transit service would add more runs IF funding were available; Money is the issue..as is now is, our pub. bus service is highly subsidized...

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Pacific/Wahkiakum

Rural Courts Survey

#22



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 2:30:50 PM

Last Modified: Wednesday, January 15, 2014 2:44:33 PM

Time Spent: 00:13:42

IP Address: 207.225.45.51

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Somewhat Satisfied,

Comment

As a small court and the only employee for the judges, it's hard to get away for training opportunities. They're offered but I can't always go.

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Satisfied

Q4: Are you satisfied with your Court's security?

Dissatisfied,

Comment

We have relatively no security in any of our three courts.

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Somewhat Satisfied,

Comment

Our jail is always overcrowded and inmates are sent to neighboring jails for housing.

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
County/City's jail capacity/access	2
Access to training opportunities for judicial officers and staff	3
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	4
Access to and use of jail alternatives	5
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	6
Access to courthouse facilitators	7
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	8
Access to CD, DV and MH providers	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters,
 The Court does not have adequate access to certain language interpreters
 ,
 The Court does have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Agree,
 Comment
 All of our commissioners are very respectful of the court and our needs.

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

I'm sure it probably does. Most criminal litigants have to get rides to court which means they're not always here on their court days and not always on time.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer software,
 Additional technical support and information,
 If your Court has adequate access to the technology set forth above, please comment on what has been particularly effective.
 In Stevens County we have a great IT department and have up-to-date equipment. Pend Oreille's is fair and Ferry's just okay.

Rural Courts Survey

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security,
Other (please specify)
We sorely need a new jail in Stevens County.

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

No

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Web based information about the court system, and how to prepare and what to expect
,
A "Court Help Line"

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Interpreters. We use Language Line almost exclusively unless it's a case that requires us to have in person translators. The cost for in person is astronomical since there's no one in our counties that are trained. Thanks goodness for Language Line!!! We don't even have sign language interpreters local without going to Spokane.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Security.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

They would be supportive but there's no money. The US Marshalls gave us a scanning machine for free, but you'd have to pay someone to stand at the doors and run them and there's no money for personnel to do that.

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#23



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 2:38:58 PM

Last Modified: Wednesday, January 15, 2014 2:53:43 PM

Time Spent: 00:14:44

IP Address: 173.10.116.145

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Satisfied,

Comment

I will be very glad to gain access to Superior Court records as well. That is currently in the works, and soon to be available.

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Satisfied,

Comment

We don't have a Courthouse Facilitator in District Court. The CLerks perform many aspects of that function, out of necessity.

Q4: Are you satisfied with your Court's security?

Very Dissatisfied,

Comment

We have neither bailiff, uniformed officer, metal detector/xray machine, or surveillance cameras. Funding is the issue, as always. We discuss the matter at all manner of meetings, but a lack of funds remains the problem.

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Somewhat Satisfied,

Comment

We have capacity in general, though we have to use it judiciously.

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Dissatisfied,

Comment

Work release would be a helpful alternative, as would for all of our courts, work crew and community service, among others.

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Access to and use of jail alternatives	2
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	3
County/City's jail capacity/access	4
Access to courthouse facilitators	5
Access to CD, DV and MH providers	6
Availability and verification of IID, EHM, and alcohol/drug use monitoring	7
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	8
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	9
Access to training opportunities for judicial officers and staff	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Respondent skipped this question

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree,

Comment
The one exception being courthouse security; while the current County Commissioners understand the need for security, their support for the court has not translated into funding security.

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

On Sundays, it does. There is no bus service on Sundays.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer software,
Access to video conferencing for Court hearings and training (webinars, or web based sessions)
,
Ability to pay tickets and fines on-line,
Ability to schedule traffic hearings on line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Courtrooms

Rural Courts Survey

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities? Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants Easily understandable forms and instructions

Q22: Please indicate which of the following interpreter services may be helpful to your Court. *Respondent skipped this question*

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges. *Respondent skipped this question*

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment. *Respondent skipped this question*

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment. *Respondent skipped this question*

Q26: Would you like the results of this survey emailed to you? Yes

Q27: Optional - in which County is your Court located?

Island County.

Rural Courts Survey

#24



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 3:10:26 PM

Last Modified: Wednesday, January 15, 2014 3:15:03 PM

Time Spent: 00:04:37

IP Address: 216.215.12.5

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Dissatisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Somew hat Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Satisfied
Q4: Are you satisfied with your Court's security?	Very Dissatisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Somew hat Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Very Dissatisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Very Dissatisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Somew hat Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Very Dissatisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	1
Court's security Improvements	2
Availability and verification of IID, EHM, and alcohol/drug use monitoring	3
Access to training opportunities for judicial officers and staff	4
Access to and use of jail alternatives	5
Access to CD, DV and MH providers	6
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	7
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	8
County/City's jail capacity/access	9
Access to courthouse facilitators	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms,
Technology and technology assistance,
Trained and available staff to aid pro se litigants through the court process
,
Public outreach materials

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Respondent skipped this question

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Respondent skipped this question

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Court Assistance Officers

Rural Courts Survey

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Respondent skipped this question

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#25



COMPLETE

Collector: Web Link (Web Link)
Started: Wednesday, January 15, 2014 3:15:29 PM
Last Modified: Wednesday, January 15, 2014 3:26:29 PM
Time Spent: 00:10:59
IP Address: 209.34.142.130

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Somew hat Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Comment This court does not have access to facilitators. Having never used that service, I am incapable of answering.
Q4: Are you satisfied with your Court's security?	Somew hat Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Satsfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied
Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.	<i>Respondent skipped this question</i>
Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)	The Court has adequate access to interpreters
Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.	Forms, Directions for forms, Trained and available staff to aid pro se litigants through the court process , Public outreach materials
Q14: Local government understands and respects the Court's independence/autonomy.	Strongly Agree

Rural Courts Survey

Q15: Local leaders support the Court.

Somew hat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somew hat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

to some extent given this county is 120 miles wide and only 60% of the population is within 10 miles of court.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,
Additional computer software,
Ability to pay tickets and fines on-line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Other (please specify)
developing technology to move to paperless format

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Web based information about the court system, and how to prepare and what to expect
,
A "Court Help Line", Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Respondent skipped this question

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

This is a poor county, with one of the highest levels of poverty in the state. The lack of services in general and especially in our non-urban areas make evaluation, treatment, and behavior modification difficult.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Attn: Judge R.W. Buzzard Presiding Judge

Rural Courts Survey

#26



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 4:09:07 PM

Last Modified: Wednesday, January 15, 2014 4:26:04 PM

Time Spent: 00:16:57

IP Address: 146.218.77.172

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Satisfied, Comment Courthouse facilitators are extremely helpful in family law matters. I would be even MORE satisfied if funding for guardianship facilitator positions was also available.
Q4: Are you satisfied with your Court's security?	Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Somewhat Satisfied, Comment Many of the jail alternatives that were previously in place were reduced due to budget reductions. There appears to be a slow trend to restore some of these programs.
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Dissatisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to courthouse facilitators	1
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	2
Court's security Improvements	3
Access to training opportunities for judicial officers and staff	4
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	5
County/City's jail capacity/access	6
Access to and use of jail alternatives	7
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	8
Access to CD, DV and MH providers	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms,
Technology and technology assistance,
Trained and available staff to aid pro se litigants through the court process

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Strongly Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

No

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,
Additional computer software,
Additional technical support and information,
Access to video conferencing for Court hearings and training (webinars, or web based sessions)

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Clerk's offices, Client and Witness Meeting Rooms,
Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Training for court staff to provide assistance and information/direction to pro se litigants
,
Web based information about the court system, and how to prepare and what to expect
,
Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Translated forms

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#27



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 15, 2014 3:15:29 PM

Last Modified: Wednesday, January 15, 2014 4:30:03 PM

Time Spent: 01:14:34

IP Address: 209.34.142.130

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Somew hat Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Comment This court does not have access to facilitators. Having never used that service, I am incapable of answering.
Q4: Are you satisfied with your Court's security?	Somew hat Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Satsfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Somew hat Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to CD, DV and MH providers	1
Access to courthouse facilitators	2
Access to training opportunities for judicial officers and staff	3
Court's security Improvements	4
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	5
County/City's jail capacity/access	6
Access to and use of jail alternatives	7
Availability and verification of IID, EHM, and alcohol/drug use monitoring	8
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	9
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters,
The Court does have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms,
Technology and technology assistance,
Trained and available staff to aid pro se litigants through the court process
,
Public outreach materials

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

to some extent given this county is 120 miles wide and only 60% of the population is within 10 miles of court.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,
Additional computer software,
Ability to pay tickets and fines on-line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Other (please specify)
developing technology to move to paperless format

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Web based information about the court system, and how to prepare and what to expect

A "Court Help Line", Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Respondent skipped this question

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

This is a poor county, with one of the highest levels of poverty in the state. The lack of services in general and especially in our non-urban areas make evaluation, treatment, and behavior modification difficult.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Not necessarily

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Attn: Judge R.W. Buzzard Presiding Judge
Lewis County District Court
P.O. Box 600, Chehalis, WA 98532

Rural Courts Survey

#28



COMPLETE

Collector: Web Link (Web Link)
Started: Wednesday, January 15, 2014 11:36:07 AM
Last Modified: Wednesday, January 15, 2014 4:42:23 PM
Time Spent: 05:06:16
IP Address: 64.139.98.121

PAGE 1

<p>Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?</p>	<p>Satisfied</p>
<p>Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?</p>	<p>Satisfied</p>
<p>Q3: Are you satisfied with your Court's access to courthouse facilitators?</p>	<p>Comment I don't know w hat this is.</p>
<p>Q4: Are you satisfied with your Court's security?</p>	<p>Somew hat Satisfied, Comment We w ere able to hire a courthouse security officer this year, and are continuing to take steps to improve security (w hich up until this year have been nonexistent).</p>
<p>Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?</p>	<p>Satisfied</p>
<p>Q6: Are you satisfied with your County/City's jail capacity/access?</p>	<p>Somew hat Satisfied, Comment We are periodically over capacity and have too little jail space for w omen. Our capacity issues, how ever, are not necessarily due to space, but primarily due to felony cases taking too long to resolve (w hich seems to be product of PA policies and too much turnover w ith Public Defenders.)</p>
<p>Q7: Are you satisfied with your Court's access to and use of jail alternatives?</p>	<p>Somew hat Satisfied</p>
<p>Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?</p>	<p>Somew hat Satisfied, Comment We have probation services, but services could be performed more efficaciously.</p>
<p>Q9: Are you satisfied with your community's access to CD, DV and MH providers?</p>	<p>Dissatisfied, Other (please specify) We have CD and MH services, but no Spanish speaking services. The quality of existing services vary. We have zero DV services. It is taking months sometimes on 1077 petitions to get defendants into Eastern.</p>
<p>Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?</p>	<p>Satisfied</p>

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to CD, DV and MH providers	1
Court's security Improvements	2
County/City's jail capacity/access	3
Access to and use of jail alternatives	4
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	5
Access to training opportunities for judicial officers and staff	6
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	7
Access to courthouse facilitators	8
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Strongly Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Lack of transportation is a significant problem in our County.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Ability to schedule traffic hearings on line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Clerk's offices, Client and Witness Meeting Rooms, Courtrooms, Jury Rooms, Other (please specify)
Our facilities are inadequate in many respects. Very old historical building with very little space for our services.

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Web based information about the court system, and how to prepare and what to expect

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Translated forms

Rural Courts Survey

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

lack of Spanish speaking CD/MH services; we have many defendants that are simply not able to get in compliance due to lack of services, can't get relicensed, etc. The size of our county, coupled with lack of public transportation makes it very difficult for people to access services, comply with court orders, and also presents a burden for jurors. Due to large portion of Indian Reservation in our County and lack of information sharing with tribe, we are unable to make well-informed decisions about tribal member defendants. Providing culturally appropriate services (such as in the Therapeutic court context) is a challenge. Having numerous municipal courts (some that do not report to JIS), provides some convenience for local residents, but the level of service is sparse and for defendants that have infractions in muni courts and criminal charges in district or superior court, it can be very confusing and lead to FTAs. Lack of security has certainly presented a confidence issue, but we have made progress (and communicated that to the public) and will continue our efforts.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

we need more (and safer/more modern) space.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Yes, they are supportive, but limited by financial resources. They did allocate money to a security officer, which was our #1 need, but funding a more modern court facility is likely a long ways off. A transportation tax was passed last year, so we may have improved transportation options in the future.

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#29



COMPLETE

Collector: Web Link (Web Link)

Started: Thursday, January 16, 2014 7:19:06 AM

Last Modified: Thursday, January 16, 2014 7:26:11 AM

Time Spent: 00:07:04

IP Address: 198.239.94.246

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype? Somewhat Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff? Somewhat Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators? Dissatisfied

Q4: Are you satisfied with your Court's security? Dissatisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials? Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access? Somewhat Satisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives? Somewhat Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions? Dissatisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers? Somewhat Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring? Somewhat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	2
Access to courthouse facilitators	3
County/City's jail capacity/access	4
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	5
Access to training opportunities for judicial officers and staff	6
Access to and use of jail alternatives	7
Access to CD, DV and MH providers	8
Availability and verification of IID, EHM, and alcohol/drug use monitoring	9
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does not have adequate access to certain language interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Respondent skipped this question

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Respondent skipped this question

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Ability to schedule traffic hearings on line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Client and Witness Meeting Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Training for court staff to provide assistance and information/direction to pro se litigants
,
Web based information about the court system, and how to prepare and what to expect
,
Forms and case status, Docket information,
A "Court Help Line", "LiveChat" services,
Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Language line, Translated forms

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#30



COMPLETE

Collector: Web Link (Web Link)

Started: Thursday, January 16, 2014 8:31:14 AM

Last Modified: Thursday, January 16, 2014 8:39:11 AM

Time Spent: 00:07:57

IP Address: 198.238.221.206

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Dissatisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Somew hat Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Dissatisfied
Q4: Are you satisfied with your Court's security?	Somew hat Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Somew hat Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Satsfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Somew hat Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Dissatisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Dissatisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Somew hat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	1
Access to courthouse facilitators	2
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	3
Access to CD, DV and MH providers	4
County/City's jail capacity/access	5
Access to and use of jail alternatives	6
Court's security Improvements	7
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	8
Access to training opportunities for judicial officers and staff	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does not have adequate access to certain language interpreters
,

The Court does have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Respondent skipped this question

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Respondent skipped this question

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,
Additional computer software,
Access to video conferencing for Court hearings and training (webinars, or web based sessions)

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Clerk's offices, Client and Witness Meeting Rooms,
Courtrooms, Jury Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants	Training for court staff to provide assistance and information/direction to pro se litigants , Web based information about the court system, and how to prepare and what to expect , A "Court Help Line", Court Assistance Officers
Q22: Please indicate which of the following interpreter services may be helpful to your Court.	In Person Translators, Translated forms, Court personnel with bi- or tri- lingual skills
Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.	<i>Respondent skipped this question</i>
Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.	<i>Respondent skipped this question</i>
Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.	<i>Respondent skipped this question</i>
Q26: Would you like the results of this survey emailed to you?	Yes
Q27: Optional - in which County is your Court located?	<i>Respondent skipped this question</i>

Rural Courts Survey

#31



COMPLETE

Collector: Web Link (Web Link)

Started: Thursday, January 16, 2014 9:46:37 AM

Last Modified: Thursday, January 16, 2014 9:54:18 AM

Time Spent: 00:07:40

IP Address: 66.243.254.18

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Comment n/a

Q4: Are you satisfied with your Court's security?

Satisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Comment n/a

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Comment n/a

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Other (please specify) n/a

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Comment n/a

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	1
Access to training opportunities for judicial officers and staff	2
Court's security Improvements	3
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	4
County/City's jail capacity/access	5
Access to and use of jail alternatives	6
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	7
Access to CD, DV and MH providers	8
Availability and verification of IID, EHM, and alcohol/drug use monitoring	9
Access to courthouse facilitators	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does not have adequate access to certain language interpreters
,

The Court does not have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Comment n/a

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Disagree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

unknown

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

If your Court has adequate access to the technology set forth above, please comment on what has been particularly effective.
response time

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Courtrooms,
Other (please specify)
add'l employee for superior court judges

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,

Web based information about the court system, and how to prepare and what to expect

,
Forms and case status, A "Court Help Line",

Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Language line, Translated forms,

Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

job parity. We earn less than bigger counties.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

interpreter access.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

unknown

Q26: Would you like the results of this survey emailed to you?

No

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#32



COMPLETE

Collector: Web Link (Web Link)

Started: Thursday, January 16, 2014 10:10:07 AM

Last Modified: Thursday, January 16, 2014 10:17:08 AM

Time Spent: 00:07:00

IP Address: 64.146.238.2

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Very Dissatisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Dissatisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Very Dissatisfied
Q4: Are you satisfied with your Court's security?	Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Dissatisfied, Comment We need to add Westnext to the contract so that we can use Westlaw on our iPads.
Q6: Are you satisfied with your County/City's jail capacity/access?	Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Very Dissatisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Dissatisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	1
Access to courthouse facilitators	2
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	3
Access to training opportunities for judicial officers and staff	4
Court's research resources, i.e. Westlaw, Lexis, law library and other research materials	5
Availability and verification of IID, EHM, and alcohol/drug use monitoring	6
Court's security Improvements	7
County/City's jail capacity/access	8
Access to and use of jail alternatives	9
Access to CD, DV and MH providers	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does not have adequate access to certain language interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Respondent skipped this question

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Disagree

Q15: Local leaders support the Court.

Strongly Disagree

Q16: The other branches of government understand the Court's needs/operations.

Strongly Disagree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

no

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer software,
Access to video conferencing for Court hearings and training (webinars, or web based sessions)

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Respondent skipped this question

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Web based information about the court system, and how to prepare and what to expect

Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Language line, Translated forms

Rural Courts Survey

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

We do not have a sufficient number of judges.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment. *Respondent skipped this question*

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment. *Respondent skipped this question*

Q26: Would you like the results of this survey emailed to you? Yes

Q27: Optional - in which County is your Court located?

Benton and Franklin

Rural Courts Survey

#33



COMPLETE

Collector: Web Link (Web Link)

Started: Thursday, January 16, 2014 8:39:34 AM

Last Modified: Thursday, January 16, 2014 10:32:50 AM

Time Spent: 01:53:15

IP Address: 216.235.103.193

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Respondent skipped this question

Q4: Are you satisfied with your Court's security?

Satisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Very Dissatisfied,

Comment

The jail is regularly over capacity and often defendants are released by the jail staff because there is no available space. The county jail lacks adequate funding to improve staffing levels, equipment enhancements, and capacity issues.

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Somewhat Satisfied,

Comment

The court has access to a community service program and uses it regularly. The court has access to EHM programs and uses them infrequently.

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Somewhat Satisfied,

Other (please specify)

CD - DV yes. MH very dissatisfied. I should say we have access to MH providers, unfortunately, what they can provide is inadequate. Mental Health issues go basically untreated. Providers do what they can, but it is woefully inadequate. People living with severe mental health issues live on the street without dignity until they are arrested, placed in jail, are seen by the MHP, receive temporary treatment only to be released to begin the cycle again.

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

County/City's jail capacity/access	1
Access to CD, DV and MH providers	2
Court's security Improvements	3
Access to training opportunities for judicial officers and staff	4
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	5
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	6
Access to and use of jail alternatives	7
Availability and verification of IID, EHM, and alcohol/drug use monitoring	8
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	9
Access to courthouse facilitators	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Technology and technology assistance

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Agree,
Comment Agree

Q15: Local leaders support the Court.

Strongly Agree,
Comment Agree

Q16: The other branches of government understand the Court's needs/operations.

Strongly Agree,
Comment Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Not so much. It may cause a litigant to be a little late or early, but they can get here. There is bus stop right in front of our building.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer software,
Additional technical support and information,
Ability to pay tickets and fines on-line,
If your Court has adequate access to the technology set forth above, please comment on what has been particularly effective.
Probably the most helpful thing would be updated JIS programming. We have video conferencing which has enabled us to do in-custody hearings from the jail which has freed an officer from transporting and increased security.

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Clerk's offices,
Other (please specify)
Small changes to the counter in the clerk's office, and full time security for the court and or building.

Rural Courts Survey

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities? Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants Easily understandable forms and instructions,
Web based information about the court system, and how to prepare and what to expect
,
Forms and case status, Docket information

Q22: Please indicate which of the following interpreter services may be helpful to your Court. Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

I believe this court provides services well. We are in an area that has a higher percentage of people living below the poverty line. With that comes challenges such funding generally and a high need for public defense services. Public Defense has been addressed through a public defense grant, which has been very helpful. However, adequate funding for the Jail (County) is an extreme problem. Funding for more staffing is a challenge, as it is in most jurisdictions.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

We need additional clerical staffing. One clerk.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

The city is supportive, however, has to balance the needs of the other 2 divisions of government with the needs of the judicial division. Funding has been more challenging in the past few years as we all well know, and funding anything (particularly new positions, programs, or enhancements) has been challenging.

Q26: Would you like the results of this survey emailed to you? Yes

Q27: Optional - in which County is your Court located?

Mason

Rural Courts Survey

#34



COMPLETE

Collector: Web Link (Web Link)

Started: Thursday, January 16, 2014 11:07:22 AM

Last Modified: Thursday, January 16, 2014 11:08:06 AM

Time Spent: 00:00:43

IP Address: 209.74.208.158

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype? Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff? Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators? Satisfied

Q4: Are you satisfied with your Court's security? *Respondent skipped this question*

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials? *Respondent skipped this question*

Q6: Are you satisfied with your County/City's jail capacity/access? *Respondent skipped this question*

Q7: Are you satisfied with your Court's access to and use of jail alternatives? *Respondent skipped this question*

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions? *Respondent skipped this question*

Q9: Are you satisfied with your community's access to CD, DV and MH providers? *Respondent skipped this question*

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring? *Respondent skipped this question*

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on. *Respondent skipped this question*

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court) *Respondent skipped this question*

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants. *Respondent skipped this question*

Q14: Local government understands and respects the Court's independence/autonomy. *Respondent skipped this question*

Q15: Local leaders support the Court. *Respondent skipped this question*

Rural Courts Survey

Q16: The other branches of government understand the Court's needs/operations.	<i>Respondent skipped this question</i>
Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?	<i>Respondent skipped this question</i>
Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.	<i>Respondent skipped this question</i>
Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?	<i>Respondent skipped this question</i>
Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?	<i>Respondent skipped this question</i>
Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants	<i>Respondent skipped this question</i>
Q22: Please indicate which of the following interpreter services may be helpful to your Court.	<i>Respondent skipped this question</i>
Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.	<i>Respondent skipped this question</i>
Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.	<i>Respondent skipped this question</i>
Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.	<i>Respondent skipped this question</i>
Q26: Would you like the results of this survey emailed to you?	<i>Respondent skipped this question</i>
Q27: Optional - in which County is your Court located?	<i>Respondent skipped this question</i>

Rural Courts Survey

#35



COMPLETE

Collector: Web Link (Web Link)

Started: Thursday, January 16, 2014 10:23:09 AM

Last Modified: Thursday, January 16, 2014 11:58:02 AM

Time Spent: 01:34:53

IP Address: 173.14.248.54

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Somew hat Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Satisfied
Q4: Are you satisfied with your Court's security?	Somew hat Satisfied, Comment Need panic button in court office and on bench, window coverings, and bullet proof vests for Judge and Court Clerk
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Somew hat Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Dissatisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Somew hat Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Somew hat Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Dissatisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Somew hat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
County/City's jail capacity/access	2
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	3
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	4
Access to training opportunities for judicial officers and staff	5
Access to and use of jail alternatives	6
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	7
Access to CD, DV and MH providers	8
Availability and verification of IID, EHM, and alcohol/drug use monitoring	9
Access to courthouse facilitators	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Public outreach materials

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

I don't know

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional technical support and information,
Ability to pay tickets and fines on-line,
Ability to schedule traffic hearings on line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Clerk's offices, Client and Witness Meeting Rooms, Courtrooms, Jury Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Web based information about the court system, and how to prepare and what to expect
,
Forms and case status, Docket information

Rural Courts Survey

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Language line, Translated forms

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Yes.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Yes. Security, privacy for client consultation, improvements on jury room.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Somewhat

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Pierce

Rural Courts Survey

#36



COMPLETE

Collector: Web Link (Web Link)

Started: Thursday, January 16, 2014 1:08:55 PM

Last Modified: Thursday, January 16, 2014 1:28:43 PM

Time Spent: 00:19:48

IP Address: 146.218.148.244

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Somewhat Satisfied,

Comment

We participate in training regularly, but are always looking for more opportunities. The cost of the training and having staff leave the office are the most limiting factors.

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Somewhat Satisfied,

Comment

We don't have courthouse facilitators in our court; but our clerks and court staff try to guide inquiring court users.

Q4: Are you satisfied with your Court's security?

Satisfied,

Comment

For many years we had none, but now it adequately covers our needs.

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Somewhat Satisfied,

Comment

We do not have our own jail; we contract with the County. The County utilizes "intake standards" and often will not hold our offenders when they are booked on warrants or new charges.

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Somewhat Satisfied,

Comment

The City provides for post conviction EHM and CSW but refuses to provide pre-trial EHM, requiring the use of private companies, which is less than ideal but tolerable.

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Satisfied,

Comment

We have a full time probation officer, and I am happy with our probation services.

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Somewhat Satisfied,

Other (please specify)

Our DV providers won't perform DV assessments due to liability concerns; but overall I am reasonably happy with these services/providers.

Rural Courts Survey

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Somewhat Satisfied, Comment UAs are costly; but we know of no other practical way to check for drug use.
Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.	
County/City's jail capacity/access	1
Availability and verification of IID, EHM, and alcohol/drug use monitoring	2
Access to training opportunities for judicial officers and staff	3
Access to and use of jail alternatives	4
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	5
Access to CD, DV and MH providers	6
Access to courthouse facilitators	7
Court's security Improvements	8
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	9
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	10
Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)	The Court has adequate access to interpreters, The Court does not have adequate access to interpreters on short notice
Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.	Forms
Q14: Local government understands and respects the Court's independence/autonomy.	Strongly Agree, Comment My City completely appreciates the various roles of the branches of government. We work well together, and the court has appropriate freedom, independence and autonomy.
Q15: Local leaders support the Court.	Strongly Agree, Comment (see 14)
Q16: The other branches of government understand the Court's needs/operations.	Strongly Agree, Comment (see 14)
Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)? No. We are centrally located with good bus service.	
Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.	Additional technical support and information, Access to video conferencing for Court hearings and training (webinars, or web based sessions) , Ability to schedule traffic hearings on line

Rural Courts Survey

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Other (please specify)

We don't need any of those options. I would like more funding for interpreters, alcohol/drug monitoring and DV assessments

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

No

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,

Training for court staff to provide assistance and information/direction to pro se litigants

,

Web based information about the court system, and how to prepare and what to expect

,

Docket information, A "Court Help Line", "LiveChat" services,

Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Language line, Translated forms,

Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

We are not exactly rural, but we are a small court that could use some more funding to provide for pre-trial monitoring; especially in light of new DUI legislation promoting 27/7 sobriety verifiers.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

See 23.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

If we could afford to pay for these services without asking the City for more money.

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Kitsap

Rural Courts Survey

#37



COMPLETE

Collector: Web Link (Web Link)

Started: Thursday, January 16, 2014 12:51:20 PM

Last Modified: Thursday, January 16, 2014 1:37:26 PM

Time Spent: 00:46:06

IP Address: 209.173.255.254

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Satisfied, Somewhat Satisfied,

Comment

Who knows, maybe someday JIS will graduate up from a DOS based operating system to windows (hint: avoid CGI Federal). Training new clerks is time consuming and a royal pain on the current system.

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Dissatisfied,

Comment

Most of the opportunities are on the other side of the mountain or in Yakima, etc. Difficult to attend without additional expense of lodging. Always appreciated when the trainings can also be held in Spokane and/or Colville.

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Comment Courthouse facilitators?

Q4: Are you satisfied with your Court's security?

Somewhat Satisfied,

Comment

About the best as can be hoped for considering the funding situation. Security is present at the door on official court days: Wednesday (District Court); Thursday (Superior Court); and every other Friday (Superior Court Commissioner). Security can be requested for specific hearings. Otherwise, the place is wide open.

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Comment

I use Westlaw on my laptop in chambers. I don't have current hard copy WA code or WA reporters due to budget cuts. The county public law library is one computer located in a former broom closet. There is also room for a chair.

Q6: Are you satisfied with your County/City's jail capacity/access?

Satisfied, Somewhat Satisfied,

Comment

Satisfied because the Jail is next door and always available to bring someone to court, even on the spur of the moment. However, capacity is limited (31) which means releasing some misdemeanor defendants who present a public safety threat.

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Comment

??? Few alternatives here. No work release or work crew. SCRAM is used for alcohol driving cases.

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Satisfied,

Comment

We've got an excellent probation department. The district court probation department works closely with the superior court judges to pick up the slack left when DOC cut back on supervision.

Rural Courts Survey

Q9: Are you satisfied with your community's access to CD, DV and MH providers? Satisfied,
Other (please specify)
The Kalispel Tribe's CD, DV services add to services currently offered by the county. Getting defendants with mental health issues to treatment or to competency evaluation is problematic.

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring? Satisfied,
Comment
We don't use EHM. Satisfied with IID and SCRAM monitoring and response.

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	1
Access to courthouse facilitators	2
Access to CD, DV and MH providers	3
Court's research resources, i.e. Westlaw, Lexis, law library and other research materials	4
County/City's jail capacity/access	5
Court's security Improvements	6
Access to and use of jail alternatives	7
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	8
Availability and verification of IID, EHM, and alcohol/drug use monitoring	9
Access to training opportunities for judicial officers and staff	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court) The Court does not have adequate access to interpreters,
The Court does not have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants. Forms,
Trained and available staff to aid pro se litigants through the court process

Q14: Local government understands and respects the Court's independence/autonomy. Strongly Agree

Q15: Local leaders support the Court. Strongly Agree

Q16: The other branches of government understand the Court's needs/operations. Strongly Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Yes. However, several shuttles between Newport and Spokane have improved the situation between Spokane and Pend Oreille Counties. However, there is no public transportation in the county.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court. If your Court has adequate access to the technology set forth above, please comment on what has been particularly effective.
These areas are adequate. We Skype, litigants may pay tickets online and schedule infraction hearings via email.

Rural Courts Survey

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Client and Witness Meeting Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Both challenges and advantages. Reduced caseload allows for more time to spend with pro se litigants with problems and concerns. Difficulty in assisting defendants with mental health issues requiring immediate attention.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Access to interpreters (Skype access would be wonderful).

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Yes if there is sufficient \$\$\$

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Pend Oreille

Rural Courts Survey

#38



COMPLETE

Collector: Web Link (Web Link)

Started: Thursday, January 16, 2014 5:42:53 PM

Last Modified: Thursday, January 16, 2014 5:51:14 PM

Time Spent: 00:08:20

IP Address: 64.91.105.49

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Very Dissatisfied, Comment We are just a small municipal court
Q4: Are you satisfied with your Court's security?	Very Dissatisfied, Comment We don't have any security. Too small and broke to fund any type of security
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Somew hat Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Somew hat Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Somew hat Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Dissatisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Dissatisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Dissatisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to CD, DV and MH providers	1
Availability and verification of IID, EHM, and alcohol/drug use monitoring	2
Access to training opportunities for judicial officers and staff	3
Court's security Improvements	4
Access to courthouse facilitators	5
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	6
County/City's jail capacity/access	7
Access to and use of jail alternatives	8
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	9
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does not have adequate access to certain language interpreters

The Court does not have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree,

Comment

Again, we are such a small city - yes, they understand but it can be a strain on the budget and it is a must to "share" staff. That is just the way it is.

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

We have good local public transportation if they are willing to use it

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

If your Court has adequate access to the technology set forth above, please comment on what has been particularly effective.

Paying tickets and fines on line has been very helpful

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants Easily understandable forms and instructions,
A "Court Help Line"

Q22: Please indicate which of the following interpreter services may be helpful to your Court. In Person Translators, Language line, Translated forms,
Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

All court ordered resources are a minimum of 25 miles away which is a hardship for many defendants

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment. *Respondent skipped this question*

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment. *Respondent skipped this question*

Q26: Would you like the results of this survey emailed to you? Yes

Q27: Optional - in which County is your Court located?

Pacific

Rural Courts Survey

#39



COMPLETE

Collector: Web Link (Web Link)

Started: Thursday, January 16, 2014 8:23:50 PM

Last Modified: Thursday, January 16, 2014 8:39:38 PM

Time Spent: 00:15:48

IP Address: 65.103.135.103

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Very Dissatisfied,
Comment My clerk is the only one with a computer

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Satisfied

Q4: Are you satisfied with your Court's security?

Satisfied,
Comment
Our Chief acts as bailiff and does a great job because he know s everybody.

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Very Dissatisfied,
Comment Our court has none of these things

Q6: Are you satisfied with your County/City's jail capacity/access?

Somew hat Satisfied,
Comment we need a reserved bed somew here

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Somew hat Satisfied,
Other (please specify)
our people have to travel for all of these

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to CD, DV and MH providers	1
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	2
Access to training opportunities for judicial officers and staff	3
County/City's jail capacity/access	4
Access to and use of jail alternatives	5
Access to courthouse facilitators	6
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	7
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	8
Availability and verification of IID, EHM, and alcohol/drug use monitoring	9
Court's security Improvements	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Disagree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

somewhat

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware, Additional computer software

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Client and Witness Meeting Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Training for court staff to provide assistance and information/direction to pro se litigants
,
Web based information about the court system, and how to prepare and what to expect

Rural Courts Survey

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

spanish speaking, no drivers license, no resources.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

computer access in the courtroom

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

only if it came directly from the court budget

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

yakima

Rural Courts Survey

#40



COMPLETE

Collector: Web Link (Web Link)
Started: Friday, January 17, 2014 8:08:02 AM
Last Modified: Friday, January 17, 2014 8:33:07 AM
Time Spent: 00:25:05
IP Address: 206.194.188.209

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet,videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Somew hat Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Comment Adams County does not have Court facilitators
Q4: Are you satisfied with your Court's security?	Dissatisfied, Comment We have next to nothing. When it comes to security!
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Dissatisfied, Comment This is through no fault of the jail, salary issues along w ith funding in Adams County has limited the number of on staff jailers and this affects the availability of prisoner transport to Court and also the one room allotted to Public Defenders to visit w ith their clients.
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Comment I can't speak to this issue as I do not know .
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Comment Adams County does not have a probation officer unless the defendant is sentenced to community supervision/custody with DOC
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Somew hat Satisfied, Other (please specify) New Hope is the only DV provider and they are from Grant County- their funding gives us very limited access here in Adams County.
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Access to courthouse facilitators	2
County/City's jail capacity/access	3
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	4
Access to training opportunities for judicial officers and staff	5
Access to and use of jail alternatives	6
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	7
Access to CD, DV and MH providers	8
Availability and verification of IID, EHM, and alcohol/drug use monitoring	9
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does not have adequate access to interpreters,
The Court does not have adequate access to certain language interpreters
,
The Court does not have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Disagree

Q15: Local leaders support the Court.

Somewhat Disagree

Q16: The other branches of government understand the Court's needs/operations.

Respondent skipped this question

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Yes and as of now we do not have treatment in our town. Most are in other nearby towns

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,
Additional computer software,
Additional technical support and information,
Access to video conferencing for Court hearings and training (webinars, or web based sessions)

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Clerk's offices, Client and Witness Meeting Rooms, Courtrooms, Jury Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Training for court staff to provide assistance and information/direction to pro se litigants
,
Web based information about the court system, and how to prepare and what to expect
,
Forms and case status, Docket information,
A "Court Help Line", "LiveChat" services,
Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Language line, Translated forms,
Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

We have no facilitator, and no local DV services

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Security and a facilitator as well as on staff interpreter

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

I don't know

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Adams

Rural Courts Survey

#41



COMPLETE

Collector: Web Link (Web Link)

Started: Friday, January 17, 2014 9:48:08 AM

Last Modified: Friday, January 17, 2014 10:00:38 AM

Time Spent: 00:12:29

IP Address: 68.185.54.54

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Satisfied
Q4: Are you satisfied with your Court's security?	Somewhat Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Somewhat Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Somewhat Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Somewhat Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Somewhat Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Somewhat Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Somewhat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	2
Access to courthouse facilitators	3
Access to and use of jail alternatives	4
County/City's jail capacity/access	5
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	6
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	7
Access to CD, DV and MH providers	8
Access to training opportunities for judicial officers and staff	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Public outreach materials

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Yes.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,
Additional computer software,
Additional technical support and information,
Access to video conferencing for Court hearings and training (webinars, or web based sessions)

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
A "Court Help Line"

Rural Courts Survey

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Respondent skipped this question

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Up to a point as long as the budget would support the improvements.

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Yakima

Rural Courts Survey

#42



COMPLETE

Collector: Web Link (Web Link)

Started: Friday, January 17, 2014 11:37:39 AM

Last Modified: Friday, January 17, 2014 11:51:01 AM

Time Spent: 00:13:21

IP Address: 216.229.176.34

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Somew hat Satisfied
Q4: Are you satisfied with your Court's security?	Dissatisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Satsfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Somew hat Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Access to courthouse facilitators	2
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	3
Access to training opportunities for judicial officers and staff	4
Access to and use of jail alternatives	5
Access to CD, DV and MH providers	6
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	7
Availability and verification of IID, EHM, and alcohol/drug use monitoring	8
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	9
County/City's jail capacity/access	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms,
Trained and available staff to aid pro se litigants through the court process

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Yes.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Access to video conferencing for Court hearings and training (webinars, or web based sessions)
,
Ability to pay tickets and fines on-line,
Ability to schedule traffic hearings on line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Client and Witness Meeting Rooms, Courtrooms,
Jury Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Web based information about the court system, and how to prepare and what to expect
,
Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Translated forms

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

There is a tremendous need for additional security. There isn't private or secure access for the Judge and courtstaff into the courtroom or the Judge's chambers. The District Court judge does not have a private restroom. He has to be cautious not to use the restroom at the same time as litigants.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

The county would be supportive of improvements as long as the county did not have to fund the improvements.

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Whitman County

Rural Courts Survey

#43



COMPLETE

Collector: Web Link (Web Link)

Started: Tuesday, January 21, 2014 9:54:19 AM

Last Modified: Tuesday, January 21, 2014 10:11:26 AM

Time Spent: 00:17:06

IP Address: 198.239.126.93

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Satisfied,
Comment We actually do not use these.

Q4: Are you satisfied with your Court's security?

Very Dissatisfied,
Comment
The only security we have and just got that less than 6 months ago is that we have panic buttons. We have no other security whatsoever.

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Satisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Somewhat Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	2
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	3
Access to training opportunities for judicial officers and staff	4
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	5
Access to and use of jail alternatives	6
Access to CD, DV and MH providers	7
Availability and verification of IID, EHM, and alcohol/drug use monitoring	8
County/City's jail capacity/access	9
Access to courthouse facilitators	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does not have adequate access to certain language interpreters

The Court does not have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Since we do not really have public transportation I think that this does impact our court.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Access to video conferencing for Court hearings and training (webinars, or web based sessions)

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Translated forms

Rural Courts Survey

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Interpreting services and forms seem to be the most challenging.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Security

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

No

Q26: Would you like the results of this survey emailed to you? No

Q27: Optional - in which County is your Court located?

Klickitat

Rural Courts Survey

#44



COMPLETE

Collector: Web Link (Web Link)

Started: Tuesday, January 21, 2014 3:43:34 PM

Last Modified: Tuesday, January 21, 2014 4:25:08 PM

Time Spent: 00:41:33

IP Address: 66.172.102.120

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Somew hat Satisfied, Comment We need a document platform w ith electronic signatures.
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Somew hat Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Dissatisfied
Q4: Are you satisfied with your Court's security?	Dissatisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Somew hat Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Dissatisfied, Comment We do not have a jail. We contract w ith another counties jail w hich about 95 miles aw ay.
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Somew hat Satisfied, Comment no day reporting facility
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Somew hat Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	1
Court's security Improvements	2
County/City's jail capacity/access	3
Access to and use of jail alternatives	4
Access to CD, DV and MH providers	5
Availability and verification of IID, EHM, and alcohol/drug use monitoring	6
Access to training opportunities for judicial officers and staff	7
Access to courthouse facilitators	8
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	9
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Strongly Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Bridgeport does not have any public transportation services.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional technical support and information,
Ability to schedule traffic hearings on line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Clerk's offices,
Other (please specify) security glass to protect clerks

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Training for court staff to provide assistance and information/direction to pro se litigants
,
Court Assistance Officers

Rural Courts Survey

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Language line

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

limited ability to refer people to services in the community because they do not exist.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

centralized database for protection orders

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Our county is supportive how eve they have limited funds available.

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Douglas District Court with a very rural branch in Bridgeport. This is a one room court/clerk's office.

Rural Courts Survey

#45



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, January 22, 2014 12:24:28 PM

Last Modified: Wednesday, January 22, 2014 1:17:57 PM

Time Spent: 00:53:29

IP Address: 209.74.217.31

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Somewhat Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Somewhat Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Satisfied
Q4: Are you satisfied with your Court's security?	Dissatisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Somewhat Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Dissatisfied, Comment Most felony convictions do not allow for community custody conditions.
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Somewhat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	1
Access to and use of jail alternatives	2
Court's security Improvements	3
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	4
Availability and verification of IID, EHM, and alcohol/drug use monitoring	5
Access to training opportunities for judicial officers and staff	6
Access to CD, DV and MH providers	7
County/City's jail capacity/access	8
Access to courthouse facilitators	9
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms,
Trained and available staff to aid pro se litigants through the court process
,
Public outreach materials

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Strongly Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Certainly

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,
Additional computer software,
If your Court has adequate access to the technology set forth above, please comment on what has been particularly effective.
Would like the use of an iPad or tablet to review warrants, probable cause affidavits, memos, motions, etc.

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants Easily understandable forms and instructions,
Forms and case status, A "Court Help Line"

Q22: Please indicate which of the following interpreter services may be helpful to your Court. Language line

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

None noted.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment. *Respondent skipped this question*

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment. *Respondent skipped this question*

Q26: Would you like the results of this survey emailed to you? Yes

Q27: Optional - in which County is your Court located? *Respondent skipped this question*

Rural Courts Survey

#46



COMPLETE

Collector: Web Link (Web Link)

Started: Thursday, January 23, 2014 2:58:11 PM

Last Modified: Thursday, January 23, 2014 3:06:44 PM

Time Spent: 00:08:32

IP Address: 209.173.255.254

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Somew hat Satisfied
Q4: Are you satisfied with your Court's security?	Somew hat Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Somew hat Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied
Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.	<i>Respondent skipped this question</i>
Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)	The Court does not have adequate access to interpreters
Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.	<i>Respondent skipped this question</i>
Q14: Local government understands and respects the Court's independence/autonomy.	<i>Respondent skipped this question</i>
Q15: Local leaders support the Court.	Somew hat Agree

Rural Courts Survey

<p>Q16: The other branches of government understand the Court's needs/operations.</p>	<p>Somew hat Agree</p>
<p>Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?</p>	<p><i>Respondent skipped this question</i></p>
<p>Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.</p>	<p>Additional technical support and information, Ability to schedule traffic hearings on line</p>
<p>Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?</p>	<p>Security, Jury Rooms</p>
<p>Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?</p>	<p>Yes</p>
<p>Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants</p>	<p>Easily understandable forms and instructions, Training for court staff to provide assistance and information/direction to pro se litigants , Web based information about the court system, and how to prepare and what to expect , A "Court Help Line", Court Assistance Officers</p>
<p>Q22: Please indicate which of the following interpreter services may be helpful to your Court.</p>	<p>In Person Translators</p>
<p>Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.</p>	<p><i>Respondent skipped this question</i></p>
<p>Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.</p>	<p><i>Respondent skipped this question</i></p>
<p>Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.</p>	<p><i>Respondent skipped this question</i></p>
<p>Q26: Would you like the results of this survey emailed to you?</p>	<p>Yes</p>
<p>Q27: Optional - in which County is your Court located?</p>	<p><i>Respondent skipped this question</i></p>

Rural Courts Survey

#47



COMPLETE

Collector: Web Link (Web Link)
Started: Thursday, January 30, 2014 12:40:01 PM
Last Modified: Friday, January 31, 2014 11:33:46 AM
Time Spent: 22:53:45
IP Address: 216.215.12.5

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Somewhat Satisfied,
 Comment access to JABS on ipad would be most helpful

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Very Dissatisfied,
 Comment We do not have any facilitators for District Court.

Q4: Are you satisfied with your Court's security?

Somewhat Satisfied,
 Comment
 We contract with a private security company who provides unarmed guards for both locations of the court but the Ephrata Court house has many entrances that create security risks. We also do not have secured parking at either location for staff or judicial officers.

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Very Dissatisfied,
 Comment
 the county jail is overcrowded and at times will not accept the courts commitments

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Dissatisfied,
 Comment
 We have access to EHM, SCRAM and Community service sites but lost the Work Crew that had been managed by DOC.

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Somewhat Satisfied,
 Comment
 We have 2 probation officers that do a great job but there workload is huge so the court does not generally utilize them for pre-trial supervision. Ideally the Court would have a probation officer that monitors only pre-trial cases to ensure compliance with the court orders and the safety of the community.

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	2
County/City's jail capacity/access	3
Access to courthouse facilitators	4
Availability and verification of IID, EHM, and alcohol/drug use monitoring	5
Access to and use of jail alternatives	6
Access to CD, DV and MH providers	7
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	8
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	9
Access to training opportunities for judicial officers and staff	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters,
 The Court does not have adequate access to certain language interpreters
 ,
 The Court does not have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Disagree

Q15: Local leaders support the Court.

Strongly Disagree,
 Comment
 We are still without a courtroom for our 3rd judge and no indication there is any progress being made. The Moses Lake Court is housed in a pole building that was built and used as a farm implement business in the late 80's. Recent engineer reports on it indicate serious major problems.

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Disagree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

We have a county bus system that has improved this problem but because of the size of our county it can take a person all day to get to and from a court hearing.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional technical support and information,
 Access to video conferencing for Court hearings and training (webinars, or web based sessions)
 ,
 Ability to schedule traffic hearings on line

Rural Courts Survey

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities? Security, Clerk's offices, Client and Witness Meeting Rooms, Courtrooms, Jury Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities? Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants Web based information about the court system, and how to prepare and what to expect ,
Docket information, A "Court Help Line", "LiveChat" services, Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court. In Person Translators

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges. *Respondent skipped this question*

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment. *Respondent skipped this question*

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment. *Respondent skipped this question*

Q26: Would you like the results of this survey emailed to you? Yes

Q27: Optional - in which County is your Court located?

grant

Rural Courts Survey

#48



COMPLETE

Collector: Web Link (Web Link)

Started: Monday, February 03, 2014 2:08:19 PM

Last Modified: Monday, February 03, 2014 2:15:16 PM

Time Spent: 00:06:56

IP Address: 206.194.188.196

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Satisfied
Q4: Are you satisfied with your Court's security?	Very Dissatisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Dissatisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Somewhat Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Somewhat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	2
Availability and verification of IID, EHM, and alcohol/drug use monitoring	3
Access to CD, DV and MH providers	4
County/City's jail capacity/access	5
Access to and use of jail alternatives	6
Access to training opportunities for judicial officers and staff	7
Access to courthouse facilitators	8
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	9
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters,
The Court does have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms, Public outreach materials

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

yes - majority of defendants do not live in Adams County.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Ability to pay tickets and fines on-line,
Ability to schedule traffic hearings on line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

No

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Translated forms

Rural Courts Survey

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

hard for defendants to travel here for hearings

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

security

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment. *Respondent skipped this question*

Q26: Would you like the results of this survey emailed to you? No

Q27: Optional - in which County is your Court located? *Respondent skipped this question*

Rural Courts Survey

#49



COMPLETE

Collector: Web Link (Web Link)

Started: Tuesday, February 04, 2014 12:21:56 PM

Last Modified: Tuesday, February 04, 2014 1:25:22 PM

Time Spent: 01:03:25

IP Address: 216.235.103.241

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Somewhat Satisfied,

Comment

Some is provided through the State & some is provided locally through the county. However, some is not available such as video hearings due to cost. There is a strong need for case flow management for judges.

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Satisfied,

Comment

We are satisfied - although are somewhat limited due to budget and staffing constraints.

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Satisfied

Q4: Are you satisfied with your Court's security?

Somewhat Satisfied,

Comment We have weapons screening, but no security.

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Somewhat Satisfied,

Comment

We have issues getting in-custody defendants to and from court when needed. Due to jail running above the stated capacity on a regular basis, lower jurisdiction courts find it difficult to access jail space for their defendants.

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Somewhat Satisfied,

Comment

There is no work release or day reporting alternatives.

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Very Dissatisfied,

Comment

We have no access due to budget related cutbacks at DOC and the county.

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Somewhat Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Somewhat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	1
County/City's jail capacity/access	2
Court's security Improvements	3
Access to and use of jail alternatives	4
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	5
Access to courthouse facilitators	6
Access to training opportunities for judicial officers and staff	7
Availability and verification of IID, EHM, and alcohol/drug use monitoring	8
Access to CD, DV and MH providers	9
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does not have adequate access to certain language interpreters

The Court does not have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms,

Trained and available staff to aid pro se litigants through the court process

Public outreach materials

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Yes, although the court tries to accommodate the bus schedule. The limited schedule/routes is especially difficult in outlying areas.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,

Additional computer software,

Access to video conferencing for Court hearings and training (webinars, or web based sessions)

Ability to pay tickets and fines on-line

Rural Courts Survey

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Clerk's offices, Client and Witness Meeting Rooms,
Courtrooms, Jury Rooms,
Other (please specify)
Space limitations are extremely difficult in historic courthouses.

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Language line, Translated forms,
Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

The entire county is lacking in services due to lack of financial resources.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Adequate facilities are difficult in our historic courthouse building.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Yes, subject to funding.

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Mason

Rural Courts Survey

#50



COMPLETE

Collector: Web Link (Web Link)
Started: Tuesday, February 04, 2014 2:37:15 PM
Last Modified: Tuesday, February 04, 2014 3:05:15 PM
Time Spent: 00:27:59
IP Address: 209.74.221.43

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Somewhat Satisfied,
 Comment
 There could be improvements to video conferencing capabilities and there is a lack of wireless internet availability to the public in our courthouse which should not be

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Dissatisfied,
 Comment
 Our Small Claims docket could be more efficient and user friendly (and user satisfactory), I believe, if the local dispute resolution center would make itself available for small claims cases. It does not.

Q4: Are you satisfied with your Court's security?

Somewhat Satisfied,
 Comment
 It is more a dissatisfaction with jail related issues and the elected sheriff's staff

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Somewhat Satisfied,
 Comment
 Access for defense could be better. A courtroom inside the jail has been used for storage for the 11+ years I have been on the bench rather than as a courtroom for custody matters; we may be near changing that after much discussion and now a jail remodel. Hopefully things will improve with these changes.

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Somewhat Satisfied,
 Comment
 There is always room to improve in this area with the various providers who come and go.

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	1
Availability and verification of IID, EHM, and alcohol/drug use monitoring	2
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	3
Access to and use of jail alternatives	4
Access to CD, DV and MH providers	5
Access to training opportunities for judicial officers and staff	6
Access to courthouse facilitators	7
Court's security Improvements	8
County/City's jail capacity/access	9
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms,

Trained and available staff to aid pro se litigants through the court process

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree,

Comment

Except with regard to budgeting issues where the judicial branch is often viewed as an "accounting division" rather than a separate and equal branch of government

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree,

Comment

At every opportunity, whether in open meetings or with Commissioners individually, our court attempts to clarify issues and facts which matter to the judicial branch and which our legislative and executive branch (the 3 County Commissioners) may need guidance on.

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

For some litigants -- especially those with impaired driving privileges or no owned transportation -- I am sure this does have an impact. Especially those who reside in the more rural areas which do not have access to transit service.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer software,

Additional technical support and information,

Access to video conferencing for Court hearings and training (webinars, or web based sessions)

,

Ability to pay tickets and fines on-line,

Ability to schedule traffic hearings on line

Rural Courts Survey

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Other (please specify)

Those technology concerns mentioned in question 18

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,

Web based information about the court system, and how to prepare and what to expect

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Language line, Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

I do not believe public trust and confidence is a concern in our court, if we are a rural court.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Handling of traffic infraction related matters on line and receipt of fines and other penalties via computer access. Also moving toward a paperless court for all civil, and to the extent possible, criminal matters.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

It is a question of budgeting and obtaining the buy in of Superior Court and the Prosecutor.

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Franklin

Rural Courts Survey

#51



COMPLETE

Collector: Web Link (Web Link)

Started: Friday, February 07, 2014 2:39:02 PM

Last Modified: Friday, February 07, 2014 2:45:57 PM

Time Spent: 00:06:55

IP Address: 131.191.159.218

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Dissatisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Somew hat Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Dissatisfied
Q4: Are you satisfied with your Court's security?	Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Somew hat Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Somew hat Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Somew hat Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Somew hat Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Somew hat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	1
Access to training opportunities for judicial officers and staff	2
Access to courthouse facilitators	3
Court's security Improvements	4
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	5
County/City's jail capacity/access	6
Access to and use of jail alternatives	7
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	8
Access to CD, DV and MH providers	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Disagree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Not aware

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,
Additional computer software,
Additional technical support and information,
Ability to pay tickets and fines on-line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Other (please specify) Computers and IT support

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

A "Court Help Line", Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Translated forms

Rural Courts Survey

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

n/a

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Updated equipment and technology

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Yes. I believe if it would be good for the public we serve, the City would support it.

Q26: Would you like the results of this survey emailed to you? No

Q27: Optional - in which County is your Court located?

Pierce

Rural Courts Survey

#52



COMPLETE

Collector: Web Link (Web Link)

Started: Friday, February 07, 2014 2:41:50 PM

Last Modified: Friday, February 07, 2014 2:52:28 PM

Time Spent: 00:10:38

IP Address: 209.74.208.132

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Somewhat Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Dissatisfied,

Comment

it would be helpful if there was more training in dol and to have more conf over in spokane area

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Somewhat Satisfied

Q4: Are you satisfied with your Court's security?

Dissatisfied,

Comment do not have any

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Somewhat Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Dissatisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Somewhat Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Very Dissatisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Dissatisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to training opportunities for judicial officers and staff	1
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	2
Access to CD, DV and MH providers	3
Court's security Improvements	4
County/City's jail capacity/access	5
Access to courthouse facilitators	6
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	7
Access to and use of jail alternatives	8
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does not have adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Technology and technology assistance,
Public outreach materials

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

yes

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional technical support and information

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Clerk's offices, Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Training for court staff to provide assistance and information/direction to pro se litigants
,
Docket information, "LiveChat" services

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators

Rural Courts Survey

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

No

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#53



COMPLETE

Collector: Web Link (Web Link)

Started: Friday, February 07, 2014 2:40:47 PM

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PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Somewhat Satisfied,

Comment Really need a case management system.

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Somewhat Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Dissatisfied,

Comment

Our Domestic Violence folks and pro-se participants would benefit from better facilitation services. Funding seems to be pretty limited.

Q4: Are you satisfied with your Court's security?

Somewhat Satisfied,

Comment

It would be nice to have x-ray machine at entrance rather than a visual search of briefcases and purses, again, funding is limited.

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Satisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Very Dissatisfied,

Comment

I believe a pre-trial release officer should be hired, but funding source would not approve. The position would have screened for any need for services/mental health/housing as well as report to the court on release issues.

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Very Dissatisfied,

Other (please specify)

We have had continual failures from our DMHP. (Cascade Mental Health)

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Comment n/a

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	1
Access to CD, DV and MH providers	2
Access to courthouse facilitators	3
Court's security Improvements	4
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	5
Access to training opportunities for judicial officers and staff	6
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	7
County/City's jail capacity/access	8
Access to and use of jail alternatives	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does not have adequate access to interpreters,
The Court does not have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Respondent skipped this question

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

In some areas yes, we have public transit, but it doesn't service all areas of the county at convenient times.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,
Additional computer software,
Access to video conferencing for Court hearings and training (webinars, or web based sessions)

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Web based information about the court system, and how to prepare and what to expect
,
"LiveChat" services, Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Translated forms

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Services for Mental Health

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Depends on budget

Q26: Would you like the results of this survey emailed to you?

No

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#54



COMPLETE

Collector: Web Link (Web Link)
Started: Friday, February 07, 2014 3:20:59 PM
Last Modified: Friday, February 07, 2014 3:25:47 PM
Time Spent: 00:04:48
IP Address: 199.48.199.250

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	<i>Respondent skipped this question</i>
Q4: Are you satisfied with your Court's security?	Somewhat Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied
Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.	<i>Respondent skipped this question</i>
Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)	The Court has adequate access to interpreters
Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.	Forms, Directions for forms
Q14: Local government understands and respects the Court's independence/autonomy.	Strongly Agree
Q15: Local leaders support the Court.	Strongly Agree

Rural Courts Survey

Q16: The other branches of government understand the Court's needs/operations.

Strongly Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Respondent skipped this question

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Respondent skipped this question

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Clerk's offices

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Web based information about the court system, and how to prepare and what to expect

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

Respondent skipped this question

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#55



COMPLETE

Collector: Web Link (Web Link)

Started: Friday, February 07, 2014 3:15:34 PM

Last Modified: Friday, February 07, 2014 3:27:44 PM

Time Spent: 00:12:10

IP Address: 69.10.204.61

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Somewhat Satisfied

Q4: Are you satisfied with your Court's security?

Dissatisfied,
Comment We have no security.

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Somewhat Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Dissatisfied,
Comment
We have limited jail days available because of budget constraints

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Somewhat Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Dissatisfied,
Comment No probation officer

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Somewhat Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
County/City's jail capacity/access	2
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	3
Access to courthouse facilitators	4
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	5
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	6
Access to training opportunities for judicial officers and staff	7
Access to and use of jail alternatives	8
Access to CD, DV and MH providers	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Yes

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Respondent skipped this question

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Client and Witness Meeting Rooms, Jury Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
 Training for court staff to provide assistance and information/direction to pro se litigants
 ,
 Web based information about the court system, and how to prepare and what to expect
 ,
 Court Assistance Officers

Rural Courts Survey

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Language line

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Lewis

Rural Courts Survey

#56



COMPLETE

Collector: Web Link (Web Link)

Started: Friday, February 07, 2014 2:54:36 PM

Last Modified: Friday, February 07, 2014 3:30:53 PM

Time Spent: 00:36:17

IP Address: 64.146.238.2

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Somewhat Satisfied,

Comment Need for a statewide case management system

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Somewhat Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Satisfied

Q4: Are you satisfied with your Court's security?

Satisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Somewhat Satisfied,

Comment

Judges would still like paper books to research rather than electronic versions.

Q6: Are you satisfied with your County/City's jail capacity/access?

Satisfied,

Comment

Franklin County new jail facility will be completed early this year creating capacity for the need. Benton County facility meets the needs of the county.

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Satisfied,

Comment As far as I am aware

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Somewhat Satisfied,

Comment

DOC has been scaled back and that has impacted probation services

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Somewhat Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Comment More relevant for District and Municipal Courts

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	1
Court's security Improvements	2
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	3
Access to courthouse facilitators	4
Access to training opportunities for judicial officers and staff	5
County/City's jail capacity/access	6
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	7
Access to and use of jail alternatives	8
Access to CD, DV and MH providers	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does not have adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Directions for forms, Technology and technology assistance,
Public outreach materials

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Disagree

Q15: Local leaders support the Court.

Somewhat Disagree

Q16: The other branches of government understand the Court's needs/operations.

Strongly Disagree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Some areas do not have public transportation

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional technical support and information,
Access to video conferencing for Court hearings and training (webinars, or web based sessions)

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Training for court staff to provide assistance and information/direction to pro se litigants
,
Web based information about the court system, and how to prepare and what to expect
,
Forms and case status, Docket information,
A "Court Help Line", "LiveChat" services,
Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Translated forms,
Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Not necessarily

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

technology in a statewide case management system. Information for pro se litigants

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

County only supportive if no cost to county

Q26: Would you like the results of this survey emailed to you?

No

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#57



COMPLETE

Collector: Web Link (Web Link)

Started: Friday, February 07, 2014 2:28:50 PM

Last Modified: Friday, February 07, 2014 3:41:34 PM

Time Spent: 01:12:43

IP Address: 209.74.217.2

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype? Somew hat Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff? Somew hat Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators? Dissatisfied

Q4: Are you satisfied with your Court's security? Somew hat Satisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials? Comment N/A

Q6: Are you satisfied with your County/City's jail capacity/access? Satsfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives? Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions? Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers? Somew hat Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring? Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to courthouse facilitators	1
Access to training opportunities for judicial officers and staff	2
Court's security Improvements	3
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	4
Access to and use of jail alternatives	5
County/City's jail capacity/access	6
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	7
Access to CD, DV and MH providers	8
Availability and verification of IID, EHM, and alcohol/drug use monitoring	9
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does not have adequate access to certain language interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Yes, it does

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

If your Court has adequate access to the technology set forth above, please comment on what has been particularly effective.
Our on line hearings have helped.

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Web based information about the court system, and how to prepare and what to expect
,
A "Court Help Line"

Rural Courts Survey

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

It seems difficult for suspended defendants to make it to hearings. Also we do not have enough staff to fully assist pro se litigants.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Easily understandable forms and instructions. The forms on line can be confusing for pro se litigants.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Possibly

Q26: Would you like the results of this survey emailed to you?

No

Q27: Optional - in which County is your Court located?

Lincoln

Rural Courts Survey

#58



COMPLETE

Collector: Web Link (Web Link)

Started: Friday, February 07, 2014 3:20:02 PM

Last Modified: Friday, February 07, 2014 3:50:52 PM

Time Spent: 00:30:49

IP Address: 209.34.142.130

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Somewhat Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Dissatisfied,

Comment

Lack of funding has pretty much destroyed the facilitator program.

Q4: Are you satisfied with your Court's security?

Dissatisfied,

Comment

our security (rent a cop) is not very good. It is better than other counties, but armed deputies would be much better. Formerly we also had an armed security officer roaming the building at random, that was also much better. we have metal detectors, but the rent-a cop security is far too lax in letting some go without a search upon entering the building.

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Satisfied,

Comment

all of the judges have all of the resources available through AOC, such as benchbooks, WPI and WPIC, etc. on the bench and in chambers as well as Westlaw by virtue of our computers

Q6: Are you satisfied with your County/City's jail capacity/access?

Somewhat Satisfied,

Comment

Our relatively new jail has excess capacity, we just don't have enough staff to fully man it and thus it is underutilized. It is not run well, but the Sheriff is an independent (of the court) official and elected.

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Dissatisfied,

Comment

Our jail refuses to do work release in any meaningful way and will not consider other alternative sanctions, even though they could make money utilizing them.

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Very Dissatisfied,

Comment

DOC does very little, any excuse to not do what is ordered seems to be the order of the day. Name of the game is don't spend money as we don't have it to spend so no supervision provided. Also DOC is not truthful or honest.

Rural Courts Survey

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Dissatisfied,

Other (please specify)

insufficient resources to deal with these problem areas

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Somewhat Satisfied

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Availability and verification of IID, EHM, and alcohol/drug use monitoring	1
Access to and use of jail alternatives	2
Access to courthouse facilitators	3
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	4
Access to CD, DV and MH providers	5
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	6
Access to training opportunities for judicial officers and staff	7
Court's research resources, i.e. Westlaw, Lexis, law library and other research materials	8

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters,

The Court does have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Disagree,

Comment

Superior Court does not have a problem in this regard, except for funding with the Board of County Commissioners. There are too many municipal courts in this county run only for revenue in which the local mayors believe the courts exist to provide the city served with revenue and should do so.

Q15: Local leaders support the Court.

Somewhat Disagree,

Comment

most political leaders are strongly conservative and support the court only to the extent that they perceive the judge to be so also.

Q16: The other branches of government understand the Court's needs/operations.

Strongly Disagree,

Comment

Generally the local political leaders have no clue as to what we do and no desire to learn. We have and do repeatedly invite them to come and observe or discuss what we do and they are not interested.

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

yes, the bus service is inadequate.

Rural Courts Survey

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional technical support and information,
Access to video conferencing for Court hearings and training
(webinars, or web based sessions)

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Client and Witness Meeting Rooms, Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Docket information, Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators,
Court personnel with bi- or tri-lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

as a rural county we don't have the financial resources to provide needed services to users of the court system, like the urban counties do.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

see all of the answers above

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Not unless the state paid for the improvements.

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Lewis

Rural Courts Survey

#59



COMPLETE

Collector: Web Link (Web Link)

Started: Friday, February 07, 2014 3:47:20 PM

Last Modified: Friday, February 07, 2014 3:53:20 PM

Time Spent: 00:05:59

IP Address: 205.143.53.1

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Very Dissatisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Somewhat Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Dissatisfied
Q4: Are you satisfied with your Court's security?	Dissatisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Dissatisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Very Dissatisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Somewhat Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Dissatisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Somewhat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	1
Access to training opportunities for judicial officers and staff	2
Court's security Improvements	3
Access to courthouse facilitators	4
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	5
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	6
County/City's jail capacity/access	7
Access to CD, DV and MH providers	8
Availability and verification of IID, EHM, and alcohol/drug use monitoring	9
Access to and use of jail alternatives	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters,
The Court does not have adequate access to certain language interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms,
Trained and available staff to aid pro se litigants through the court process

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Disagree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

No.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Access to video conferencing for Court hearings and training (webinars, or web based sessions)

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Courtrooms, Jury Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Respondent skipped this question

Rural Courts Survey

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

N/A

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

State funding

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment. *Respondent skipped this question*

Q26: Would you like the results of this survey emailed to you? No

Q27: Optional - in which County is your Court located?

Spokane

Rural Courts Survey

#60



COMPLETE

Collector: Web Link (Web Link)

Started: Friday, February 07, 2014 3:47:50 PM

Last Modified: Friday, February 07, 2014 3:57:52 PM

Time Spent: 00:10:01

IP Address: 173.14.253.97

PAGE 1

<p>Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?</p>	<p>Somewhat Satisfied, Comment CLJ's need a new Case Management System</p>
<p>Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?</p>	<p>Satisfied</p>
<p>Q3: Are you satisfied with your Court's access to courthouse facilitators?</p>	<p>Somewhat Satisfied</p>
<p>Q4: Are you satisfied with your Court's security?</p>	<p>Satisfied</p>
<p>Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?</p>	<p>Somewhat Satisfied</p>
<p>Q6: Are you satisfied with your County/City's jail capacity/access?</p>	<p>Very Dissatisfied, Comment It's awful. There is NO ROOM anymore to house prisoners</p>
<p>Q7: Are you satisfied with your Court's access to and use of jail alternatives?</p>	<p>Somewhat Satisfied, Comment Yes, but need probation to assist in monitoring</p>
<p>Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?</p>	<p>Very Dissatisfied, Comment We need a probation department but do not have the funds to get one going.</p>
<p>Q9: Are you satisfied with your community's access to CD, DV and MH providers?</p>	<p>Dissatisfied, Other (please specify) Another area where our State System is failing (not the courts)</p>
<p>Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?</p>	<p>Somewhat Satisfied, Comment IID reports every 90 days which is WAY TOO LONG to wait for a violation report. Violations should be required to be reported immediately/the devices need to be downloaded at least every 30 days, or given the Judge the ability to order how often the data is downloaded/checked.</p>

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	1
County/City's jail capacity/access	2
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	3
Access to training opportunities for judicial officers and staff	4
Access to and use of jail alternatives	5
Access to courthouse facilitators	6
Court's research resources, i.e. Westlaw, Lexis, law library and other research materials	7
Access to CD, DV and MH providers	8
Court's security Improvements	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters,
 The Court does not have adequate access to certain language interpreters
 ,
 The Court does have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms,
 Technology and technology assistance

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

We are not so rural they can't get to them, but I'm sure there are transportation issues with any court/certain individuals.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,
 Additional computer software,
 Additional technical support and information,
 Access to video conferencing for Court hearings and training (webinars, or web based sessions)
 ,
 Ability to schedule traffic hearings on line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Clerk's offices, Client and Witness Meeting Rooms,
 Courtrooms, Jury Rooms,
 Other (please specify) PROBATION DEPARTMENT

Rural Courts Survey

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities? Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Training for court staff to provide assistance and information/direction to pro se litigants
,
Web based information about the court system, and how to prepare and what to expect
,
Forms and case status, Docket information,
A "Court Help Line", "LiveChat" services,
Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Language line, Translated forms,
Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

probation

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

If we had a grant/funds to set up a probation department, I believe our juris would be supportive.

Q26: Would you like the results of this survey emailed to you? No

Q27: Optional - in which County is your Court located?

Pierce

Rural Courts Survey

#61



COMPLETE

Collector: Web Link (Web Link)

Started: Friday, February 07, 2014 3:51:50 PM

Last Modified: Friday, February 07, 2014 4:08:14 PM

Time Spent: 00:16:24

IP Address: 198.238.221.181

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Satisfied,

Comment

Staff opportunity is limited because of the demands of our work schedule and could be improved.

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Dissatisfied,

Comment

No facilitator other than for domestic violence. Our staff does a lot of "facilitating."

Q4: Are you satisfied with your Court's security?

Somewhat Satisfied,

Comment

Recent security upgrades have been made at our main criminal court location. We still have a location without regular security, except for special cases when we make a request.

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Somewhat Satisfied,

Comment

I am relatively computer literate, our other judge, not so much. We can no longer afford to maintain a current library of anything other than Pattern Jury Instructions and Court Rules. Even with some training, Westlaw can still be rather difficult.

Q6: Are you satisfied with your County/City's jail capacity/access?

Very Dissatisfied,

Comment

Jail has been "redlined" and does not serve misdemeanor warrants for failure to appear in court very often. Usually only when the offender is arrested on other felony-related charges. We've had offenders contacted and incur new charges at least seven times, with warrants every time, and still not earn a booking.

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Somewhat Satisfied,

Comment

EHM and community restitution programs are available.

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Satisfied,

Comment

We have been able to maintain a probation department since 1991.

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Somewhat Satisfied,

Other (please specify) Mental Health is the main problem

Rural Courts Survey

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring? Satisfied

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

County/City's jail capacity/access	1
Court's security Improvements	2
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	3
Access to courthouse facilitators	4
Access to CD, DV and MH providers	5
Access to and use of jail alternatives	6
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	7
Availability and verification of IID, EHM, and alcohol/drug use monitoring	8
Access to training opportunities for judicial officers and staff	9
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters,
The Court does have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms,
Trained and available staff to aid pro se litigants through the court process
,
Public outreach materials

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree,
Comment
education of the other branches of government is an ongoing operation

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

No. We try to accommodate the schedules provided.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

If your Court has adequate access to the technology set forth above, please comment on what has been particularly effective.
We have a website which could be expanded to offer more resources and information even though it is used a lot already.

Rural Courts Survey

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Client and Witness Meeting Rooms, Courtrooms,
Other (please specify)
We need to consolidate our court in one location. Our county does not have the resources to make it happen.

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Training for court staff to provide assistance and information/direction to pro se litigants
,
Forms and case status, Docket information,
A "Court Help Line"

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Language line, Translated forms

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

very high unemployment relative to other parts of the state; insufficient tax base to support basic services.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

We dearly need modern jail, juvenile and court facilities. Our county would be supportive.

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Grays Harbor

Rural Courts Survey

#62



COMPLETE

Collector: Web Link (Web Link)

Started: Friday, February 07, 2014 4:10:12 PM

Last Modified: Friday, February 07, 2014 4:13:59 PM

Time Spent: 00:03:47

IP Address: 63.226.211.130

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Satisfied
Q4: Are you satisfied with your Court's security?	Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Somew hat Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Somew hat Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Dissatisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Somew hat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to and use of jail alternatives	1
Access to CD, DV and MH providers	2
Availability and verification of IID, EHM, and alcohol/drug use monitoring	3
County/City's jail capacity/access	4
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	5
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	6
Access to training opportunities for judicial officers and staff	7
Access to courthouse facilitators	8
Court's security Improvements	9
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Yes - there is very little public transportation available

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Respondent skipped this question

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Other (please specify) We don't have a courthouse

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Web based information about the court system, and how to prepare and what to expect

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Respondent skipped this question

Rural Courts Survey

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges. *Respondent skipped this question*

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment. *Respondent skipped this question*

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment. *Respondent skipped this question*

Q26: Would you like the results of this survey emailed to you? No

Q27: Optional - in which County is your Court located? *Respondent skipped this question*

Rural Courts Survey

#63



COMPLETE

Collector: Web Link (Web Link)

Started: Friday, February 07, 2014 4:12:40 PM

Last Modified: Friday, February 07, 2014 4:19:58 PM

Time Spent: 00:07:17

IP Address: 205.143.53.1

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Somewhat Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Dissatisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Very Dissatisfied
Q4: Are you satisfied with your Court's security?	Somewhat Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Somewhat Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Somewhat Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Dissatisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Very Dissatisfied, Comment Felony services, post conviction supervision, are lacking
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Somewhat Satisfied, Other (please specify) Felony Mental Health Court needs additional financial resources, however.
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	<i>Respondent skipped this question</i>

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to courthouse facilitators	1
Access to and use of jail alternatives	2
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	3
County/City's jail capacity/access	4
Access to CD, DV and MH providers	5
Access to training opportunities for judicial officers and staff	6
Court's security Improvements	7
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	8
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does not have adequate access to certain language interpreters

The Court does not have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Trained and available staff to aid pro se litigants through the court process

Public outreach materials

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

For certain litigants, lack of transportation is a significant problem.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Respondent skipped this question

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Clerk's offices, Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

No

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Training for court staff to provide assistance and information/direction to pro se litigants

,

Web based information about the court system, and how to prepare and what to expect

,

A "Court Help Line", "LiveChat" services,

Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Translated forms,

Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Additional courthouse facilitators

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

No

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#64



COMPLETE

Collector: Web Link (Web Link)

Started: Friday, February 07, 2014 4:19:27 PM

Last Modified: Friday, February 07, 2014 4:27:38 PM

Time Spent: 00:08:11

IP Address: 146.218.77.16

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Somew hat Satisfied
Q4: Are you satisfied with your Court's security?	Dissatisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Satsfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Somew hat Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Dissatisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Somew hat Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Somew hat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Access to courthouse facilitators	2
Access to training opportunities for judicial officers and staff	3
Availability and verification of IID, EHM, and alcohol/drug use monitoring	4
County/City's jail capacity/access	5
Access to and use of jail alternatives	6
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	7
Access to CD, DV and MH providers	8
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	9
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters,
The Court does have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Respondent skipped this question

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Respondent skipped this question

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants	Easily understandable forms and instructions, Training for court staff to provide assistance and information/direction to pro se litigants , Web based information about the court system, and how to prepare and what to expect , Court Assistance Officers
Q22: Please indicate which of the following interpreter services may be helpful to your Court.	In Person Translators
Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.	<i>Respondent skipped this question</i>
Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.	<i>Respondent skipped this question</i>
Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.	<i>Respondent skipped this question</i>
Q26: Would you like the results of this survey emailed to you?	No
Q27: Optional - in which County is your Court located?	<i>Respondent skipped this question</i>

Rural Courts Survey

#65



COMPLETE

Collector: Web Link (Web Link)

Started: Friday, February 07, 2014 3:39:43 PM

Last Modified: Friday, February 07, 2014 4:28:46 PM

Time Spent: 00:49:02

IP Address: 65.243.148.162

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Somewhat Satisfied, Comment The court facilitator is an hour away from our court. We do let people know that there is one available.
Q4: Are you satisfied with your Court's security?	Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Dissatisfied, Comment We do not have a Probation Officer. The court administrator and clerk keep abreast as much as possible by running reports for compliance with treatment and other conditions set by the court.
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	1
Access to courthouse facilitators	2
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	3
Access to training opportunities for judicial officers and staff	4
Court's security Improvements	5
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	6
County/City's jail capacity/access	7
Access to and use of jail alternatives	8
Access to CD, DV and MH providers	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters,
The Court does have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Disagree,

Comment

Our county has 2 District Courts. We are the smallest of the two. Sometimes have trouble getting our needs across with fulfillment to follow from the county seat which has the other district court.. Their logic seems to be that since we are small we do not have the same needs as the bigger court. We do have the same needs just on a smaller scale.

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

No, we have a good public transportation service.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

If your Court has adequate access to the technology set forth above, please comment on what has been particularly effective.
We have decent support from our technology department.

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

No

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Web based information about the court system, and how to prepare and what to expect

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Probation services is a challenge but that seems to be based on money to fund a probation officer. Obtaining a sufficient amount of jurors for trials is always challenging for us.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Obtaining enough jurors for a trial tends to be our biggest challenge. We have very few trials but the court must always be prepared. Always looking for possible improvements. In our rural area, getting proper mailing addresses to just get the questionnaires to the potential jurors is a challenge.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

No

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#66



COMPLETE

Collector: Web Link (Web Link)

Started: Friday, February 07, 2014 4:26:20 PM

Last Modified: Friday, February 07, 2014 4:29:32 PM

Time Spent: 00:03:11

IP Address: 162.5.168.114

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Satisfied
Q4: Are you satisfied with your Court's security?	Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Somew hat Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Somew hat Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Dissatisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to training opportunities for judicial officers and staff	1
Access to courthouse facilitators	2
Access to and use of jail alternatives	3
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	4
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	5
Court's security Improvements	6
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	7
County/City's jail capacity/access	8
Access to CD, DV and MH providers	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms,
Technology and technology assistance,
Trained and available staff to aid pro se litigants through the court process
,
Public outreach materials

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

no

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Access to video conferencing for Court hearings and training (webinars, or web based sessions)
,
Ability to pay tickets and fines on-line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Clerk's offices, Client and Witness Meeting Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

No

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Training for court staff to provide assistance and information/direction to pro se litigants
,
Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators,
Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

No

Q27: Optional - in which County is your Court located?

Pierce

Rural Courts Survey

#67



COMPLETE

Collector: Web Link (Web Link)

Started: Saturday, February 08, 2014 7:29:33 AM

Last Modified: Saturday, February 08, 2014 7:50:10 AM

Time Spent: 00:20:36

IP Address: 166.182.66.61

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype? Somewhat Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff? Somewhat Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators? Very Dissatisfied

Q4: Are you satisfied with your Court's security? Very Dissatisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials? Dissatisfied

Q6: Are you satisfied with your County/City's jail capacity/access? Dissatisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives? Somewhat Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions? Very Dissatisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers? Very Dissatisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring? Dissatisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Access to CD, DV and MH providers	2
Availability and verification of IID, EHM, and alcohol/drug use monitoring	3
County/City's jail capacity/access	4
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	5
Access to and use of jail alternatives	6
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	7
Access to training opportunities for judicial officers and staff	8
Access to courthouse facilitators	9
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does not have adequate access to interpreters,
The Court does not have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Respondent skipped this question

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Disagree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Yes, adversely.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Access to video conferencing for Court hearings and training (webinars, or web based sessions)
,
Ability to pay tickets and fines on-line,
Ability to schedule traffic hearings on line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Clerk's offices, Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,

Training for court staff to provide assistance and information/direction to pro se litigants

,

Web based information about the court system, and how to prepare and what to expect

,

A "Court Help Line", Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Language line

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Access to services due to minimal public transportation and lack of providers sue to the economics of a small client base and inability to pay.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Security, access to services, enforcement options, access to interpreters

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

So long as there was no economic impact

Q26: Would you like the results of this survey emailed to you?

Respondent skipped this question

Q27: Optional - in which County is your Court located?

Pacific

Rural Courts Survey

#68



COMPLETE

Collector: Web Link (Web Link)

Started: Saturday, February 08, 2014 7:29:33 AM

Last Modified: Saturday, February 08, 2014 7:50:10 AM

Time Spent: 00:20:36

IP Address: 166.182.66.61

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype? Somewhat Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff? Somewhat Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators? Very Dissatisfied

Q4: Are you satisfied with your Court's security? Very Dissatisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials? Dissatisfied

Q6: Are you satisfied with your County/City's jail capacity/access? Dissatisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives? Somewhat Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions? Very Dissatisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers? Very Dissatisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring? Dissatisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Access to CD, DV and MH providers	2
Availability and verification of IID, EHM, and alcohol/drug use monitoring	3
County/City's jail capacity/access	4
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	5
Access to and use of jail alternatives	6
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	7
Access to training opportunities for judicial officers and staff	8
Access to courthouse facilitators	9
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does not have adequate access to interpreters,
The Court does not have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Respondent skipped this question

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Disagree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Yes, adversely.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Access to video conferencing for Court hearings and training (webinars, or web based sessions)
,
Ability to pay tickets and fines on-line,
Ability to schedule traffic hearings on line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Clerk's offices, Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,

Training for court staff to provide assistance and information/direction to pro se litigants

,

Web based information about the court system, and how to prepare and what to expect

,

A "Court Help Line", Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Language line

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Access to services due to minimal public transportation and lack of providers sue to the economics of a small client base and inability to pay.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Security, access to services, enforcement options, access to interpreters

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

So long as there was no economic impact

Q26: Would you like the results of this survey emailed to you?

Respondent skipped this question

Q27: Optional - in which County is your Court located?

Pacific

Rural Courts Survey

#69



COMPLETE

Collector: Web Link (Web Link)

Started: Sunday, February 09, 2014 2:55:46 PM

Last Modified: Sunday, February 09, 2014 3:16:19 PM

Time Spent: 00:20:32

IP Address: 174.127.153.98

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Very Dissatisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	<i>Respondent skipped this question</i>
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Somewhat Satisfied
Q4: Are you satisfied with your Court's security?	Somewhat Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	<i>Respondent skipped this question</i>

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	1
Access to courthouse facilitators	2
Court's security Improvements	3
Access to and use of jail alternatives	4
Access to CD, DV and MH providers	5
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	6
Availability and verification of IID, EHM, and alcohol/drug use monitoring	7
Access to training opportunities for judicial officers and staff	8
County/City's jail capacity/access	9
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters,
The Court does have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Respondent skipped this question

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Disagree

Q15: Local leaders support the Court.

Somewhat Disagree

Q16: The other branches of government understand the Court's needs/operations.

Strongly Disagree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

no

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,
Additional computer software,
Additional technical support and information,
Access to video conferencing for Court hearings and training (webinars, or web based sessions)

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Training for court staff to provide assistance and information/direction to pro se litigants
,
Web based information about the court system, and how to prepare and what to expect
,
Forms and case status, Docket information,
A "Court Help Line", "LiveChat" services,
Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

People should feel welcome to come to court without having to meet a special dress code. Many rural courts serve people who work in agriculture, building trades and food processing, and they should feel welcome to come from work and not be admonished for their style of dress. The climate of some rural court jurisdictions may vary considerably and some allowance for extremely hot weather should be made for people's attire in court, as long as it does not pass an obvious level of inappropriateness.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

TECHNOLOGY -- it seems like all Washington State courts should be provided courtroom sound/recording systems -- not to replace court reporters -- but to help make a record of routine proceedings that rarely if ever need to be transcribed on appeal so that court reporters can be used in all other matters -- and also so that all people can hear clearly in any courtroom in our state. Pro se litigants need to be treated with respect and helped. Court facilitators should be made easily accessible, and courts should not make people feel embarrassed because they don't have forms prepared correctly or know lege of the law .

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

no

Q26: Would you like the results of this survey emailed to you?

Respondent skipped this question

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#70



COMPLETE

Collector: Web Link (Web Link)

Started: Monday, February 10, 2014 7:14:24 AM

Last Modified: Monday, February 10, 2014 7:35:43 AM

Time Spent: 00:21:19

IP Address: 206.194.188.33

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Somewhat Satisfied,

Comment

There are not always enough seats for telephonic conferences. JABS was experiencing frequent downtimes, although this has been improved in the last several months.

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Somewhat Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Respondent skipped this question

Q4: Are you satisfied with your Court's security?

Somewhat Satisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Satisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Somewhat Satisfied,

Comment

We are hoping to implement a 24/7 program and other alternatives that would include alcohol monitoring for pretrial release and sentencing options.

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Somewhat Satisfied,

Other (please specify)

We need a viable option for diverting MH inmates to a triage center or tx facility rather than jail. We would like to implement a program similar to that utilized in Yakima.

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Somewhat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to and use of jail alternatives	1
Access to CD, DV and MH providers	2
Availability and verification of IID, EHM, and alcohol/drug use monitoring	3
Access to training opportunities for judicial officers and staff	4
Court's security Improvements	5
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	6
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	7
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	8
County/City's jail capacity/access	9
Access to courthouse facilitators	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters,
The Court does not have adequate access to certain language interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Local transportation options are satisfactory but such services are inadequate for people living in rural areas.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer software,
Additional technical support and information,
Access to video conferencing for Court hearings and training (webinars, or web based sessions)
,
Ability to pay tickets and fines on-line,
Ability to schedule traffic hearings on line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Clerk's offices, Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Training for court staff to provide assistance and information/direction to pro se litigants
,
Web based information about the court system, and how to prepare and what to expect
,
Forms and case status, A "Court Help Line",
"LiveChat" services, Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Language line, Translated forms

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

We have fulltime Spanish interpreters but do not have quick or affordable options for other languages. We are forced to hire interpreters from 170 miles away for short hearings and are stuck with the costs when the defendant fails to appear.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Increased number of clerks to handle the volume of the caseloads. Improved case management system--JIS and scanning.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Due to budget constraints, it is difficult to find the financial support to make significant improvements.

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#71



COMPLETE

Collector: Web Link (Web Link)

Started: Monday, February 10, 2014 7:30:28 AM

Last Modified: Monday, February 10, 2014 7:36:10 AM

Time Spent: 00:05:41

IP Address: 146.129.251.56

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Somew hat Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Somew hat Satisfied
Q4: Are you satisfied with your Court's security?	Dissatisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Satsfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Somew hat Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Somew hat Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Access to training opportunities for judicial officers and staff	2
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	3
Access to courthouse facilitators	4
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	5
County/City's jail capacity/access	6
Access to and use of jail alternatives	7
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	8
Access to CD, DV and MH providers	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms,
Technology and technology assistance,
Trained and available staff to aid pro se litigants through the court process
,
Public outreach materials

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Disagree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Disagree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Respondent skipped this question

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,
Additional computer software,
Additional technical support and information

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Clerk's offices

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Respondent skipped this question

Rural Courts Survey

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Translated forms, Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

No

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#72



COMPLETE

Collector: Web Link (Web Link)
Started: Monday, February 10, 2014 8:26:13 AM
Last Modified: Monday, February 10, 2014 8:41:04 AM
Time Spent: 00:14:51
IP Address: 75.148.58.221

PAGE 1

<p>Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet,videoconferencing/Skype?</p>	<p>Somew hat Satisfied</p>
<p>Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?</p>	<p>Somew hat Satisfied</p>
<p>Q3: Are you satisfied with your Court's access to courthouse facilitators?</p>	<p>Somew hat Satisfied, Comment The current position is only part time - w ould like the position to increase to full time to be more efficient and available for pro se clients</p>
<p>Q4: Are you satisfied with your Court's security?</p>	<p>Somew hat Satisfied, Comment Superior Court is fine, how ever District court lacks any security, w hich is unacceptable</p>
<p>Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?</p>	<p>Dissatisfied, Comment The Law Library is not being supported adequately and relies too much on filing fees. The state should support local law libraries.</p>
<p>Q6: Are you satisfied with your County/City's jail capacity/access?</p>	<p>Somew hat Satisfied, Comment Juvenile detention is adequate. County Jail is frequently at or above capacity.</p>
<p>Q7: Are you satisfied with your Court's access to and use of jail alternatives?</p>	<p>Dissatisfied, Comment I am not aw are of any jail alternatives in our county</p>
<p>Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?</p>	<p>Satisfied, Comment Juvenile Probation is outstanding. I do not know anything about Adult Probation</p>
<p>Q9: Are you satisfied with your community's access to CD, DV and MH providers?</p>	<p>Dissatisfied, Other (please specify) New CD treatment provider, new MH providers in the area, no DV services in our area</p>
<p>Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?</p>	<p>Somew hat Satisfied, Comment unknow n - not available for juvenile clients</p>

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	2
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	3
Access to and use of jail alternatives	4
Access to CD, DV and MH providers	5
Access to courthouse facilitators	6
Access to training opportunities for judicial officers and staff	7
County/City's jail capacity/access	8
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters,
The Court does not have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Directions for forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Disagree

Q15: Local leaders support the Court.

Somewhat Disagree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Disagree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

bus service on the island is free

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer software,
Additional technical support and information,
Access to video conferencing for Court hearings and training (webinars, or web based sessions)

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Web based information about the court system, and how to prepare and what to expect
,
Forms and case status, A "Court Help Line"

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Language line, Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

No

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#73



COMPLETE

Collector: Web Link (Web Link)

Started: Monday, February 10, 2014 9:03:39 AM

Last Modified: Monday, February 10, 2014 9:08:18 AM

Time Spent: 00:04:39

IP Address: 146.129.245.206

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Somew hat Satisfied
Q4: Are you satisfied with your Court's security?	Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Satsfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

County/City's jail capacity/access	1
Access to and use of jail alternatives	2
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	3
Court's security Improvements	4
Access to training opportunities for judicial officers and staff	5
Access to courthouse facilitators	6
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	7
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	8
Access to CD, DV and MH providers	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

yes. we have less than hourly bus service after multiple transfers.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Access to video conferencing for Court hearings and training (webinars, or web based sessions)
,
Ability to pay tickets and fines on-line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Forms and case status, Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Translated forms

Rural Courts Survey

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

n/a

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment. *Respondent skipped this question*

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment. *Respondent skipped this question*

Q26: Would you like the results of this survey emailed to you? No

Q27: Optional - in which County is your Court located?

king

Rural Courts Survey

#74



COMPLETE

Collector: Web Link (Web Link)

Started: Monday, February 10, 2014 9:31:11 AM

Last Modified: Monday, February 10, 2014 9:40:48 AM

Time Spent: 00:09:36

IP Address: 209.74.221.32

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype? Somew hat Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff? Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators? Satisfied

Q4: Are you satisfied with your Court's security? Somew hat Satisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials? Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access? Satisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives? Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions? Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers? Somew hat Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring? Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

County/City's jail capacity/access	1
Access to CD, DV and MH providers	2
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	3
Court's security Improvements	4
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	5
Availability and verification of IID, EHM, and alcohol/drug use monitoring	6
Access to training opportunities for judicial officers and staff	7
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	8
Access to and use of jail alternatives	9
Access to courthouse facilitators	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms, Public outreach materials

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Disagree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

No treatment agencies or transportation for small towns areas.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,
Additional computer software,
Additional technical support and information,
Access to video conferencing for Court hearings and training (webinars, or web based sessions)
,
Ability to schedule traffic hearings on line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Training for court staff to provide assistance and information/direction to pro se litigants
,
Web based information about the court system, and how to prepare and what to expect
,
Forms and case status, Docket information,
A "Court Help Line", "LiveChat" services,
Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Language line, Translated forms,
Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

No

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#75



COMPLETE

Collector: Web Link (Web Link)

Started: Monday, February 10, 2014 10:40:00 AM

Last Modified: Monday, February 10, 2014 10:52:23 AM

Time Spent: 00:12:23

IP Address: 75.149.161.21

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype? Somew hat Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff? Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators? Satisfied

Q4: Are you satisfied with your Court's security? Satisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials? Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access? Satsfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives? Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions? Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers? Somew hat Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring? Somew hat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to CD, DV and MH providers	1
Availability and verification of IID, EHM, and alcohol/drug use monitoring	2
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	3
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	4
Access to and use of jail alternatives	5
Access to courthouse facilitators	6
County/City's jail capacity/access	7
Court's security Improvements	8
Access to training opportunities for judicial officers and staff	9
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Respondent skipped this question

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

No

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer software,
Additional technical support and information,
Access to video conferencing for Court hearings and training (webinars, or web based sessions)

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Clerk's offices

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Web based information about the court system, and how to prepare and what to expect
,
A "Court Help Line", "LiveChat" services

Rural Courts Survey

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Work load for all staff including Clerks, Judge, and Administrator, adequate storage for files and archives.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Yes, the City is willing to provide additional funding but it really depends upon whether it is a project that the City Counsel deems "worthy". Our City Counsel is very fiscally conservative.

Q26: Would you like the results of this survey emailed to you?

No

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#76



COMPLETE

Collector: Web Link (Web Link)

Started: Monday, February 10, 2014 10:55:21 AM

Last Modified: Monday, February 10, 2014 11:36:31 AM

Time Spent: 00:41:10

IP Address: 67.237.136.98

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Somewhat Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Somewhat Satisfied
Q4: Are you satisfied with your Court's security?	Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Somewhat Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Somewhat Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Somewhat Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Somewhat Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to and use of jail alternatives	1
Access to training opportunities for judicial officers and staff	2
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	3
County/City's jail capacity/access	4
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	5
Access to CD, DV and MH providers	6
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	7
Access to courthouse facilitators	8
Availability and verification of IID, EHM, and alcohol/drug use monitoring	9
Court's security Improvements	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Respondent skipped this question

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer software,
Ability to pay tickets and fines on-line,
Ability to schedule traffic hearings on line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Client and Witness Meeting Rooms, Courtrooms, Jury Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Web based information about the court system, and how to prepare and what to expect
,
Docket information

Rural Courts Survey

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Language line, Translated forms

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

Respondent skipped this question

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#77



COMPLETE

Collector: Web Link (Web Link)

Started: Monday, February 10, 2014 11:49:38 AM

Last Modified: Monday, February 10, 2014 11:56:31 AM

Time Spent: 00:06:53

IP Address: 198.239.83.187

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Dissatisfied
Q4: Are you satisfied with your Court's security?	Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Dissatisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Somewhat Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Somewhat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to CD, DV and MH providers	1
Access to courthouse facilitators	2
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	3
Availability and verification of IID, EHM, and alcohol/drug use monitoring	4
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	5
Access to training opportunities for judicial officers and staff	6
Court's security Improvements	7
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	8
County/City's jail capacity/access	9
Access to and use of jail alternatives	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does not have adequate access to interpreters,
The Court does not have adequate access to certain language interpreters
,
The Court does not have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms,
Technology and technology assistance

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Many miles between the courthouse and the major population center

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Respondent skipped this question

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Clerk's offices, Client and Witness Meeting Rooms,
Jury Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Forms and case status, Court Assistance Officers

Rural Courts Survey

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Adams

Rural Courts Survey

#78



COMPLETE

Collector: Web Link (Web Link)

Started: Monday, February 10, 2014 12:02:57 PM

Last Modified: Monday, February 10, 2014 12:18:11 PM

Time Spent: 00:15:13

IP Address: 66.172.101.19

PAGE 1

<p>Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet,videoconferencing/Skype?</p>	<p>Somewhat Satisfied, Comment The City contracts with a company who knows very little about JIS/JABS/Video hearings. Makes some issues difficult.</p>
<p>Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?</p>	<p>Satisfied</p>
<p>Q3: Are you satisfied with your Court's access to courthouse facilitators?</p>	<p>Satisfied</p>
<p>Q4: Are you satisfied with your Court's security?</p>	<p>Satisfied</p>
<p>Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?</p>	<p>Satisfied</p>
<p>Q6: Are you satisfied with your County/City's jail capacity/access?</p>	<p>Somewhat Satisfied, Comment Contract with two jails, one of which is 2 hours away. This makes it difficult for defendants to find transportation to and from.</p>
<p>Q7: Are you satisfied with your Court's access to and use of jail alternatives?</p>	<p>Somewhat Satisfied</p>
<p>Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?</p>	<p>Satisfied</p>
<p>Q9: Are you satisfied with your community's access to CD, DV and MH providers?</p>	<p>Satisfied</p>
<p>Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?</p>	<p>Satisfied</p>

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	1
Access to and use of jail alternatives	2
County/City's jail capacity/access	3
Court's security Improvements	4
Availability and verification of IID, EHM, and alcohol/drug use monitoring	5
Access to training opportunities for judicial officers and staff	6
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	7
Access to courthouse facilitators	8
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	9
Access to CD, DV and MH providers	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Respondent skipped this question

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Disagree,
Comment
It is very hard for the City to accept the Court is an independant branch of government and should be treated as such.

Q15: Local leaders support the Court.

Somewhat Disagree

Q16: The other branches of government understand the Court's needs/operations.

Strongly Disagree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

No

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

If your Court has adequate access to the technology set forth above, please comment on what has been particularly effective.
Being able to pay tickets on-line has been very effective for the court.

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Clerk's offices, Client and Witness Meeting Rooms,
Jury Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

No

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions

Rural Courts Survey

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Respondent skipped this question

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Sharing our courtroom with the City Council is challenging at times. The City knows the courts schedule and still tries to hold meetings at the same time.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

the court needs a separate area for defendants to meet with public defenders.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

No

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#79



COMPLETE

Collector: Web Link (Web Link)

Started: Monday, February 10, 2014 12:41:32 PM

Last Modified: Monday, February 10, 2014 12:48:47 PM

Time Spent: 00:07:14

IP Address: 107.0.29.98

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Somew hat Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Satisfied
Q4: Are you satisfied with your Court's security?	Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Very Dissatisfied, Comment It appears they have priced themselves out of the market and so are not taking many cases from the municipal courts as retribution
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to and use of jail alternatives	1
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	2
Access to training opportunities for judicial officers and staff	3
Access to courthouse facilitators	4
Court's security Improvements	5
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	6
County/City's jail capacity/access	7
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	8
Access to CD, DV and MH providers	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Strongly Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

yes very much so

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Ability to pay tickets and fines on-line,
Ability to schedule traffic hearings on line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Client and Witness Meeting Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

"LiveChat" services

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Respondent skipped this question

Rural Courts Survey

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

none

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

no

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

jail space and no as far as the county yes as far as the city

Q26: Would you like the results of this survey emailed to you?

No

Q27: Optional - in which County is your Court located?

perce

Rural Courts Survey

#80



COMPLETE

Collector: Web Link (Web Link)

Started: Monday, February 10, 2014 1:41:35 PM

Last Modified: Monday, February 10, 2014 1:51:45 PM

Time Spent: 00:10:09

IP Address: 146.218.134.40

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Somewhat Satisfied,

Comment

The City does its best but it is a matter of budgeting and resources - if another entity could pay it could all be better

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Comment n/a

Q4: Are you satisfied with your Court's security?

Satisfied,

Comment

armed officer in court during all hearings so security not an issue for our Court

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Satisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Satisfied,

Comment

our City contracts with an outside organization to provide Community Service opportunities and there are a number of EHM providers in our area

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Comment n/a

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	1
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	2
Access to CD, DV and MH providers	3
Availability and verification of IID, EHM, and alcohol/drug use monitoring	4
Access to and use of jail alternatives	5
County/City's jail capacity/access	6
Court's research resources, i.e. Westlaw, Lexis, law library and other research materials	7
Court's security improvements	8
Access to courthouse facilitators	9
Access to training opportunities for judicial officers and staff	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

yes! large county and poor public transportation

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,
Additional computer software,
Additional technical support and information,
Ability to pay tickets and fines on-line,
Ability to schedule traffic hearings on line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Clerk's offices

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

No

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Forms and case status, Docket information,
Court Assistance Officers

Rural Courts Survey

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Language line, Translated forms,
Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

our court could use additional funds to promote a more paper free court...the city lacks resources and personnel to make this possible (ie a paper free court)

Q26: Would you like the results of this survey emailed to you?

No

Q27: Optional - in which County is your Court located?

Kitsap (City of Port Orchard Municipal court)

Rural Courts Survey

#81



COMPLETE

Collector: Web Link (Web Link)
Started: Monday, February 10, 2014 2:31:35 PM
Last Modified: Monday, February 10, 2014 2:48:10 PM
Time Spent: 00:16:35
IP Address: 146.129.252.126

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Somewhat Satisfied,
 Comment
 Need to have a new case management system; forms need to be available to fill-out easily and quickly by computer.

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Somewhat Satisfied,
 Comment
 Would like the return of regional training on important topics. I have not been satisfied with the online training sessions that have been made available.

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Comment Don't use courthouse facilitators

Q4: Are you satisfied with your Court's security?

Satisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Satisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Dissatisfied,
 Other (please specify)
 Availability of these providers is not the problem - funding for those who are indigent (a significant portion of our defendants) is the problem.

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Satisfied,
 Comment Satisfied because we make this a priority.

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	1
Access to CD, DV and MH providers	2
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	3
Availability and verification of IID, EHM, and alcohol/drug use monitoring	4
Access to and use of jail alternatives	5
Court's security Improvements	6
County/City's jail capacity/access	7
Access to training opportunities for judicial officers and staff	8
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	9
Access to courthouse facilitators	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters,
 The Court does not have adequate access to certain language interpreters
 ,
 The Court does have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree,
 Comment
 Only reason I didn't note Strongly Agree is that sometimes education in this area is needed. Overall though we are very well supported.

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Respondent skipped this question

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer software,
 Ability to schedule traffic hearings on line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Client and Witness Meeting Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,

Web based information about the court system, and how to prepare and what to expect

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Translated forms, Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Better case management system; ability to fill out all forms quickly by computer.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Depends on the cost and the return on the investment.

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

King

Rural Courts Survey

#82



COMPLETE

Collector: Web Link (Web Link)

Started: Monday, February 10, 2014 2:52:38 PM

Last Modified: Monday, February 10, 2014 3:15:15 PM

Time Spent: 00:22:37

IP Address: 146.129.245.130

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Somewhat Satisfied,

Comment We need video conferencing in every jail!

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Comment We do not use courthouse facilitators.

Q4: Are you satisfied with your Court's security?

Dissatisfied,

Comment

I would like a uniformed armed presence inside my courtroom. I currently have security screening outside the doors of my courtroom, but not screening at the front door of the facility. The screener is not armed.

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Very Dissatisfied,

Comment

We have very few jail options in our county. We recently contracted out of county and the jail just terminated us. The jail costs for King County jail are prohibitive! Also, the King County jail has no video hearing capability.

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Very Dissatisfied,

Comment

At present, our court is paying for indigent defendants who are put on alcohol monitoring or home detention. If the state law requires mandatory alcohol monitoring or home detention, there should be some money to assist all jurisdictions to comply with state law. A pool of money to assist jurisdictions with jail alternative is imperative, especially for repeat DUI defendants who pose some risk to the community.

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Dissatisfied,

Comment

There should be lobbying by AOC and BJA to get lower courts money for probation services, including more probation officers, money for UAs and alcohol monitoring, and training.

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Dissatisfied,

Other (please specify)

It is very difficult to get a mental health evaluation out of custody and impossible in-custody. Also, CD evaluations in-custody would be very helpful!!

Rural Courts Survey

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring? Very Dissatisfied,
Comment
We are sending people to a profit private agency for alcohol monitoring and home detention. Where is state certification, minimum reporting and monitoring requirements and all the rest!!

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

- | | |
|--|----|
| County/City's jail capacity/access | 1 |
| Access to and use of jail alternatives | 2 |
| Access to CD, DV and MH providers | 3 |
| Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions | 4 |
| Availability and verification of IID, EHM, and alcohol/drug use monitoring | 5 |
| Court's security Improvements | 6 |
| Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype | 7 |
| Access to training opportunities for judicial officers and staff | 8 |
| Court's research resources, i.e. Westlaw , Lexis, law library and other research materials | 9 |
| Access to courthouse facilitators | 10 |

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court) The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants. Forms, Directions for forms,
Technology and technology assistance

Q14: Local government understands and respects the Court's independence/autonomy. Strongly Agree

Q15: Local leaders support the Court. Strongly Agree

Q16: The other branches of government understand the Court's needs/operations. Strongly Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

It would be helpful to have more bus service to our jurisdiction.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court. Additional computer hardware,
Additional computer software,
Access to video conferencing for Court hearings and training (webinars, or web based sessions)
,
Ability to schedule traffic hearings on line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities? Security

Rural Courts Survey

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities? No

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Training for court staff to provide assistance and information/direction to pro se litigants
,
Web based information about the court system, and how to prepare and what to expect
,
Forms and case status, Docket information,
A "Court Help Line", "LiveChat" services,
Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Language line, Translated forms,
Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Security and state funding for mandatory sentencing for DUIs including assistance in jail costs and EHM costs.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

King County

Rural Courts Survey

#83



COMPLETE

Collector: Web Link (Web Link)

Started: Monday, February 10, 2014 3:21:58 PM

Last Modified: Monday, February 10, 2014 3:33:07 PM

Time Spent: 00:11:09

IP Address: 75.148.58.221

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype? Somewhat Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff? Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators? Somewhat Satisfied

Q4: Are you satisfied with your Court's security? Satisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials? Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access? Somewhat Satisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives? Dissatisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions? Dissatisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers? Dissatisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring? Dissatisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to CD, DV and MH providers	1
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	2
Availability and verification of IID, EHM, and alcohol/drug use monitoring	3
Access to and use of jail alternatives	4
County/City's jail capacity/access	5
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	6
Access to courthouse facilitators	7
Access to training opportunities for judicial officers and staff	8
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	9
Court's security Improvements	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does not have adequate access to interpreters,
 The Court does not have adequate access to certain language interpreters
 ,
 The Court does not have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

No

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,
 Additional computer software,
 Additional technical support and information,
 Access to video conferencing for Court hearings and training (webinars, or web based sessions)
 ,
 Ability to pay tickets and fines on-line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Client and Witness Meeting Rooms

Rural Courts Survey

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?	Yes
Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants	Training for court staff to provide assistance and information/direction to pro se litigants , Web based information about the court system, and how to prepare and what to expect , A "Court Help Line", "LiveChat" services, Court Assistance Officers
Q22: Please indicate which of the following interpreter services may be helpful to your Court.	In Person Translators, Language line, Translated forms, Court personnel with bi- or tri- lingual skills
Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.	<i>Respondent skipped this question</i>
Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.	<i>Respondent skipped this question</i>
Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.	<i>Respondent skipped this question</i>
Q26: Would you like the results of this survey emailed to you?	Yes
Q27: Optional - in which County is your Court located?	<i>Respondent skipped this question</i>

Rural Courts Survey

#84



COMPLETE

Collector: Web Link (Web Link)

Started: Monday, February 10, 2014 3:07:44 PM

Last Modified: Monday, February 10, 2014 3:49:36 PM

Time Spent: 00:41:52

IP Address: 64.146.238.2

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype? Somewhat Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff? Somewhat Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators? Dissatisfied

Q4: Are you satisfied with your Court's security? Somewhat Satisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials? Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access? Satisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives? Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions? Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers? Somewhat Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring? Somewhat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Access to training opportunities for judicial officers and staff	2
Access to and use of jail alternatives	3
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	4
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	5
County/City's jail capacity/access	6
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	7
Access to courthouse facilitators	8
Access to CD, DV and MH providers	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters,
The Court does not have adequate access to certain language interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Disagree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Disagree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

not that i am aware of

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,
Additional computer software,
Additional technical support and information,
Ability to schedule traffic hearings on line,
If your Court has adequate access to the technology set forth above, please comment on what has been particularly effective.
on line payments are an asset to the court access

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Other (please specify) Pro tem funds, budget funds

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Rural Courts Survey

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,

Web based information about the court system, and how to prepare and what to expect

Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Budget increases

Personnel increases

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

no

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#85



COMPLETE

Collector: Web Link (Web Link)

Started: Monday, February 10, 2014 3:53:12 PM

Last Modified: Monday, February 10, 2014 3:58:08 PM

Time Spent: 00:04:56

IP Address: 97.126.90.183

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype? Somewhat Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff? Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators? Dissatisfied

Q4: Are you satisfied with your Court's security? Somewhat Satisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials? Somewhat Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access? Somewhat Satisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives? Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions? Somewhat Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers? Somewhat Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring? Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	1
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	2
Court's security Improvements	3
County/City's jail capacity/access	4
Access to CD, DV and MH providers	5
Access to courthouse facilitators	6
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	7
Availability and verification of IID, EHM, and alcohol/drug use monitoring	8
Access to and use of jail alternatives	9
Access to training opportunities for judicial officers and staff	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms, Public outreach materials

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

No

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware, Additional computer software

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Client and Witness Meeting Rooms, Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Court Assistance Officers

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Respondent skipped this question

Rural Courts Survey

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

Respondent skipped this question

Q27: Optional - in which County is your Court located?

Respondent skipped this question

Rural Courts Survey

#86



COMPLETE

Collector: Web Link (Web Link)
Started: Monday, February 10, 2014 3:46:40 PM
Last Modified: Monday, February 10, 2014 4:04:02 PM
Time Spent: 00:17:21
IP Address: 66.243.254.18

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Comment neither--our courthouse doesn't have a facilitator
Q4: Are you satisfied with your Court's security?	Dissatisfied, Comment Our courthouse doesn't have a metal detector/one entrance. We do have security guards that watch cameras and respond to security issues.
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Somewhat Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Somewhat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Availability and verification of IID, EHM, and alcohol/drug use monitoring	2
Access to courthouse facilitators	3
Access to CD, DV and MH providers	4
Access to training opportunities for judicial officers and staff	5
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	6
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	7
County/City's jail capacity/access	8
Access to and use of jail alternatives	9
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Technology and technology assistance,
Trained and available staff to aid pro se litigants through the court process

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Disagree,

Comment

They support the court as long as there is sufficient money to do so. They seem to support law enforcement monetarily first and foremost, yet can't see the cause and effect for finances for the court in having to process law enforcement's filings.

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree,

Comment

The other branches understand the court's needs and operations except for during budget time when all branches are trying to get money for their own departments.

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

No

Rural Courts Survey

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer software,
Additional technical support and information,
Access to video conferencing for Court hearings and training (webinars, or web based sessions)
,
If your Court has adequate access to the technology set forth above, please comment on what has been particularly effective.
video conferencing only for webinars or web based training sessions would be ideal.

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions,
Web based information about the court system, and how to prepare and what to expect

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Translated forms

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

The only challenge it provides are users' assumptions that just because we're a rural court, we don't know what we're doing.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

We need another courtroom available that is bigger.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Yes, they would be supportive as long as they don't have to pay for it.

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Kittitas County

Rural Courts Survey

#87



COMPLETE

Collector: Web Link (Web Link)

Started: Tuesday, February 11, 2014 8:31:58 AM

Last Modified: Tuesday, February 11, 2014 8:49:32 AM

Time Spent: 00:17:34

IP Address: 50.181.129.199

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Satisfied
Q4: Are you satisfied with your Court's security?	Somewhat Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Somewhat Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Somewhat Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Somewhat Satisfied
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Dissatisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Dissatisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to CD, DV and MH providers	1
Availability and verification of IID, EHM, and alcohol/drug use monitoring	2
County/City's jail capacity/access	3
Court's security Improvements	4
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	5
Access to and use of jail alternatives	6
Access to courthouse facilitators	7
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	8
Access to training opportunities for judicial officers and staff	9
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters,
 The Court does not have adequate access to certain language interpreters
 ,
 The Court does not have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Yes, limited bus routes and times.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Ability to schedule traffic hearings on line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Courtrooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Easily understandable forms and instructions

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Translated forms, Court personnel with bi- or tri- lingual skills

Rural Courts Survey

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Availability & affordability to CD,DV or MH assistance and/or agencies. Availability and need for a local jail facility.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Ability to finance a part-time Probation Officer/Bi-lingual Clerk

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Doubtful at this time due to Budget cuts.

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Grays Harbor

Rural Courts Survey

#88



COMPLETE

Collector: Web Link (Web Link)

Started: Wednesday, February 12, 2014 8:43:11 AM

Last Modified: Wednesday, February 12, 2014 9:20:58 AM

Time Spent: 00:37:46

IP Address: 207.170.210.154

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Somewhat Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Somewhat Satisfied
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Dissatisfied
Q4: Are you satisfied with your Court's security?	Somewhat Satisfied
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Somewhat Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Very Dissatisfied, Comment Very expensive for our City, which is billed over \$100/day for Jail. When overcapacity, the jail will not take our arrestees.
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Dissatisfied, Comment Not enough funding for indigent Defendants.
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Somewhat Satisfied, Comment Our Probation Clerk has a very limited role.
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Dissatisfied, Other (please specify) Lack of funding for indigent Defendants. We had an OPD grant which really helped. It was not renewed. Our local DV Consortium had a grant to place a DV Advocate in our Court, but the grant ran out.
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Somewhat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to and use of jail alternatives	1
County/City's jail capacity/access	2
Access to training opportunities for judicial officers and staff	3
Access to CD, DV and MH providers	4
Access to courthouse facilitators	5
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	6
Court's security Improvements	7
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	8
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	9
Availability and verification of IID, EHM, and alcohol/drug use monitoring	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Respondent skipped this question

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Yes

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer hardware,
Additional technical support and information,
If your Court has adequate access to the technology set forth above, please comment on what has been particularly effective.
Skype

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Respondent skipped this question

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators

Rural Courts Survey

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Respondent skipped this question

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Spokane

Rural Courts Survey

#89



COMPLETE

Collector: Web Link (Web Link)

Started: Thursday, February 13, 2014 8:31:57 AM

Last Modified: Thursday, February 13, 2014 8:47:25 AM

Time Spent: 00:15:28

IP Address: 69.10.206.59

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype? Somewhat Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff? Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators? Comment Not applicable

Q4: Are you satisfied with your Court's security? Satisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials? Somewhat Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access? Somewhat Satisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives? Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions? Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers? Somewhat Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring? Somewhat Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to and use of jail alternatives	1
Access to CD, DV and MH providers	2
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	3
Availability and verification of IID, EHM, and alcohol/drug use monitoring	4
Access to training opportunities for judicial officers and staff	5
County/City's jail capacity/access	6
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	7
Court's research resources, i.e. Westlaw, Lexis, law library and other research materials	8
Court's security Improvements	9
Access to courthouse facilitators	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Public outreach materials

Q14: Local government understands and respects the Court's independence/autonomy.

Strongly Agree

Q15: Local leaders support the Court.

Strongly Agree

Q16: The other branches of government understand the Court's needs/operations.

Strongly Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Yes, but service is limited.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional technical support and information,
Access to video conferencing for Court hearings and training (webinars, or web based sessions)

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Courtrooms, Jury Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Respondent skipped this question

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

Translated forms

Rural Courts Survey

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Transportation to court; limited resources for CD, MH, DV providers and defendant's ability to pay for resources.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Video hearings which we are currently working on implementing.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Yes, they are supportive if funds are available.

Q26: Would you like the results of this survey emailed to you? No

Q27: Optional - in which County is your Court located?

Lewis

Rural Courts Survey

#90



COMPLETE

Collector: Web Link (Web Link)

Started: Thursday, February 13, 2014 9:29:02 AM

Last Modified: Thursday, February 13, 2014 10:05:05 AM

Time Spent: 00:36:02

IP Address: 205.143.53.1

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Somewhat Satisfied,
Comment Anxious for DISCUS upgrade

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Dissatisfied,
Comment Not enough opportunity in Eastern Washington

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Somewhat Satisfied

Q4: Are you satisfied with your Court's security?

Satisfied

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Satisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Satisfied

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	1
Access to training opportunities for judicial officers and staff	2
Availability and verification of IID, EHM, and alcohol/drug use monitoring	3
Court's security Improvements	4
County/City's jail capacity/access	5
Access to and use of jail alternatives	6
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	7
Access to CD, DV and MH providers	8
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	9
Access to courthouse facilitators	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court has adequate access to interpreters

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms,
Trained and available staff to aid pro se litigants through the court process

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Agree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

No

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer software,
Access to video conferencing for Court hearings and training (webinars, or web based sessions)
,
Ability to schedule traffic hearings on line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Clerk's offices, Client and Witness Meeting Rooms,
Jury Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

No

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Court Assistance Officers

Rural Courts Survey

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Language line, Translated forms,
Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

NA

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

NA

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

YES

Q26: Would you like the results of this survey emailed to you?

Yes

Q27: Optional - in which County is your Court located?

Spokane

Rural Courts Survey

#91



COMPLETE

Collector: Web Link (Web Link)

Started: Friday, February 14, 2014 10:51:45 AM

Last Modified: Friday, February 14, 2014 11:11:50 AM

Time Spent: 00:20:05

IP Address: 64.139.98.121

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?

Satisfied

Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?

Satisfied

Q3: Are you satisfied with your Court's access to courthouse facilitators?

Satisfied

Q4: Are you satisfied with your Court's security?

Dissatisfied,
Comment
Adequate security remains to be a major issue at our court.

Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?

Somewhat Satisfied

Q6: Are you satisfied with your County/City's jail capacity/access?

Satisfied

Q7: Are you satisfied with your Court's access to and use of jail alternatives?

Satisfied

Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?

Satisfied

Q9: Are you satisfied with your community's access to CD, DV and MH providers?

Dissatisfied,
Other (please specify)
There is a lack of these resources. More service providers are needed to provide adequate competition and quality assurance in service delivery.

Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?

Satisfied

Rural Courts Survey

Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.

Court's security Improvements	1
Access to CD, DV and MH providers	2
Access to training opportunities for judicial officers and staff	3
Court's research resources, i.e. Westlaw , Lexis, law library and other research materials	4
Access to courthouse facilitators	5
County/City's jail capacity/access	6
Access to and use of jail alternatives	7
Access to probation services alternatives to ensure compliance with pre-trial and post-conviction conditions	8
Availability and verification of IID, EHM, and alcohol/drug use monitoring	9
Access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype	10

Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)

The Court does not have adequate access to interpreters,
The Court does not have adequate access to interpreters on short notice

Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.

Forms, Directions for forms,
Technology and technology assistance

Q14: Local government understands and respects the Court's independence/autonomy.

Somewhat Disagree

Q15: Local leaders support the Court.

Somewhat Agree

Q16: The other branches of government understand the Court's needs/operations.

Somewhat Disagree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

Strongly agree. YES.

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court.

Additional computer software,
Additional technical support and information,
Access to video conferencing for Court hearings and training (webinars, or web based sessions)

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities?

Security, Client and Witness Meeting Rooms, Courtrooms,
Jury Rooms

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities?

Yes

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants

Training for court staff to provide assistance and information/direction to pro se litigants
,
Court Assistance Officers

Rural Courts Survey

Q22: Please indicate which of the following interpreter services may be helpful to your Court.

In Person Translators, Language line, Translated forms,
Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

Respondent skipped this question

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment.

Public awareness and education on the judicial branch and the courts.

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment.

Security.
The level of support is questionable based on competing resources.

Q26: Would you like the results of this survey emailed to you?

No

Q27: Optional - in which County is your Court located?

Okanogan

Rural Courts Survey

#92



COMPLETE

Collector: Web Link (Web Link)
Started: Friday, February 14, 2014 10:21:04 AM
Last Modified: Friday, February 14, 2014 11:39:48 AM
Time Spent: 01:18:44
IP Address: 209.74.204.193

PAGE 1

Q1: Are you satisfied with your Court's access to technology and technology support: i.e. computers, video hearings, JIS, JABS, email, internet, videoconferencing/Skype?	Satisfied
Q2: Are you satisfied with your Court's access to training opportunities for judicial officers and staff?	Somewhat Satisfied, Comment Sine we are small. Only 2 FTE and a .45 Judge we can't always attend scheduled training.
Q3: Are you satisfied with your Court's access to courthouse facilitators?	Comment We don't have courthouse facilitators.
Q4: Are you satisfied with your Court's security?	Satisfied, Comment We have a corrections officer in our courtroom during our court sessions.
Q5: Are you satisfied with your Court's research resources, i.e. Westlaw, Lexis, law library and other research materials?	Satisfied
Q6: Are you satisfied with your County/City's jail capacity/access?	Satisfied
Q7: Are you satisfied with your Court's access to and use of jail alternatives?	Satisfied
Q8: Are you satisfied with your Court's access to probation services to ensure compliance with pre-trial and post conviction conditions?	Comment We don't have a probation department; the court staff monitors probation of the defendants sentences.
Q9: Are you satisfied with your community's access to CD, DV and MH providers?	Satisfied
Q10: Are you satisfied with the availability and verification of IID, EHM, and alcohol/drug use monitoring?	Satisfied
Q11: Please indicate which of the 10 improvements listed below would be most helpful - in order of priority. Note - as you select your choices, the order of the list will change so that your first choice is listed first and so on.	<i>Respondent skipped this question</i>
Q12: Does your Court have access to court interpreters? Does your Court have access to interpreters on short notice? (Please check the boxes that apply to your Court)	The Court has adequate access to interpreters
Q13: Please indicate whether your Court has adequate access to the resources listed below to address the needs of and effectively deal with pro se litigants.	Forms, Directions for forms

Rural Courts Survey

Q14: Local government understands and respects the Court's independence/autonomy. Strongly Agree

Q15: Local leaders support the Court. Strongly Agree

Q16: The other branches of government understand the Court's needs/operations. Strongly Agree

Q17: Does a lack of local public transportation service impact your Court's ability to provide services (i.e. difficulty for litigants and defendants to get to Court dates and treatment appointments)?

We do have a transit system in our county and it goes to the neighboring county. Litigants and defendants are subject to the limited bus schedule

Q18: Please indicate which of the following technology resources/solutions would be helpful to your Court. If your Court has adequate access to the technology set forth above, please comment on what has been particularly effective.
Ability to pay tickets and fines on-line

Q19: If your County/City were to obtain grants or loans to improve courthouse facilities or security, what improvements would be priorities? Other (please specify)
Our Courthouse is a National Historic Site so we are limited on making any improvements or security measures

Q20: Would it be helpful for your Court to receive information about grants to rural courts for courthouse facilities? No

Q21: Please indicate which of the following resources would be helpful to your court in serving pro se litigants Easily understandable forms and instructions,
Training for court staff to provide assistance and information/direction to pro se litigants

Q22: Please indicate which of the following interpreter services may be helpful to your Court. Court personnel with bi- or tri- lingual skills

Q23: The Public Trust and Confidence Committee is seeking to identify any problems for public trust and confidence in our courts that might be exacerbated for rural courts by their population base, geographic area served, demographics and relative resources. If you consider yours a rural court, does your rural character present challenges in providing services? Please comment on those challenges.

We do not have many cases filed where an interpreter is needed. When we do it is usually easy to find an interpreter from the Certified Interpreter List that is willing to travel to the court. So even an employee with bi-lingual skills would be helpful it is not necessarily a necessity. We do have all the services for the different treatments that are imposed at sentencing within 40 miles. Some agencies are here in our county and some are in a neighboring county. Many of the defendants in our court live in more populated areas and they have no problem finding services in there area.

Q24: Are there specific areas you would like to see improved in your Court? If yes, please comment. Respondent skipped this question

Q25: If there are areas of service you would like to improve, do you think your City or County would be supportive? Please comment. Respondent skipped this question

Q26: Would you like the results of this survey emailed to you? No

Q27: Optional - in which County is your Court located? Respondent skipped this question